

How to clean the printhead of the printer

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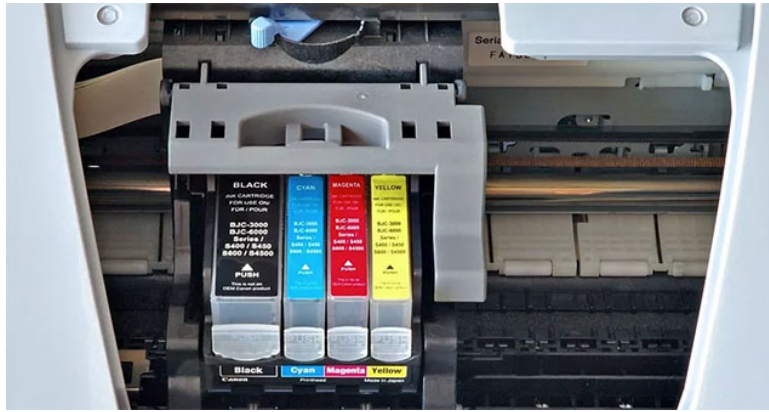
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Below is a step by step guide to the printer cleaning cycle. The process takes about 5 or 10 minutes to complete.

Steps to clean the printhead

Note : The instructions here are in Windows for Canon MX920, but most printers work the same way.

1. Open Control Panel through **Power User** menu or **Start** menu (depending on Windows version).
2. Select **Hardware and Sound** or **Printers and Other Hardware** . The option you see depends on your version of Windows.
3. Click **Device and Printers** or **View Installed Printers or Fax Printers** .
4. Find the printer and right-click it to select **Printing Preferences**. If your device is also a fax machine, you may see two options. Please select the option that refers to the printer.
5. Open a maintenance or cleaning option. For Canon MX920, the **Printing Preferences** window has several tabs at the top - choose **Maintenance**. Again, most printers should have a very similar set of options.
6. For Canon MX920, the first button is for cleaning the printhead. After that, you most likely have to choose which printhead to clean. It is best to choose the cleaning option all, **All Colors**.
7. Make sure the printer is turned on and have some paper loaded, then click **Execute** or **Start** , any option will allow you to start cleaning the printhead. You may see another screen confirming that you really want to print the template.



Cleaning the print head is quite simple

8. The printer will print a grid pattern along the top and several bars of different colors. Two images will appear on the screen so you can compare them with the printed image.
9. If the print has sharp, clear images, simply exit to finish. If the print is missing details or has stripes, click **Cleaning** or any other option that allows you to start the print head cleaning procedure on your printer.
10. After you're done, you need to repeat the whole process to make sure the cleanup is completely successful. It may take up to two cleaning times if your printhead is really clogged.
11. If after two cleanings you still get unexpected results, having a **Deep Cleaning** option on some printers may help.

The steps given above are for Canon MX920 multifunction printer. If you are using a printer with menus that are not the same and you cannot find the printhead cleaning option, you should refer to the user manual on the manufacturer's website.

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