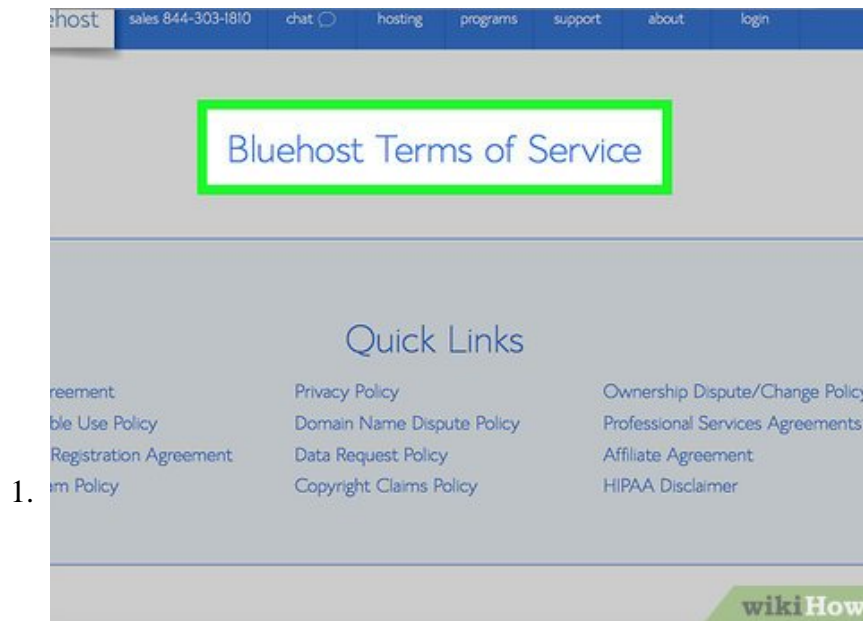


# How to Cancel Bluehost

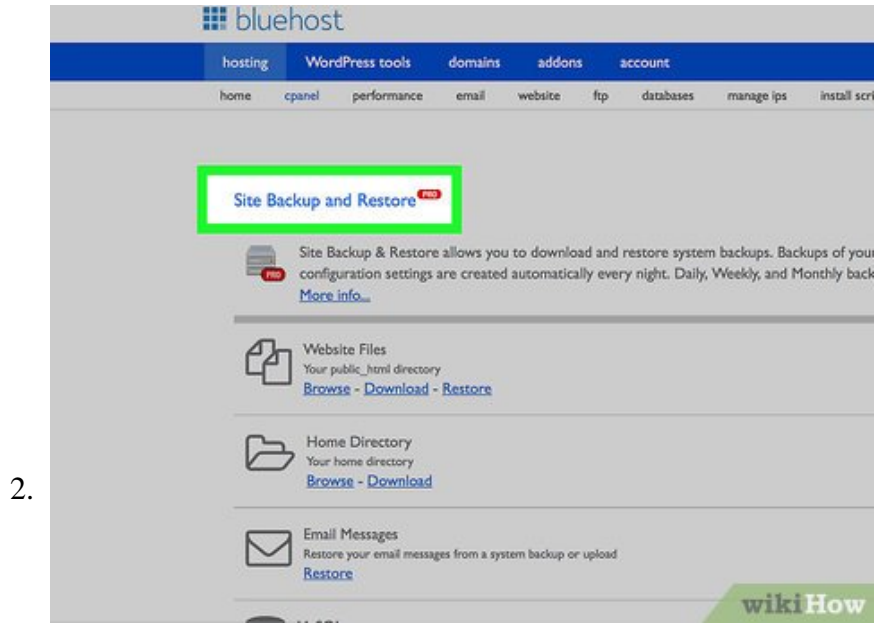
Bluehost is a paid web hosting and domain name management service that provides domain hosting, unlimited disk storage, a drag-and-drop site builder and templates, email accounts, and file transfer services. The service has grown to be one...

Method 1 of 2:

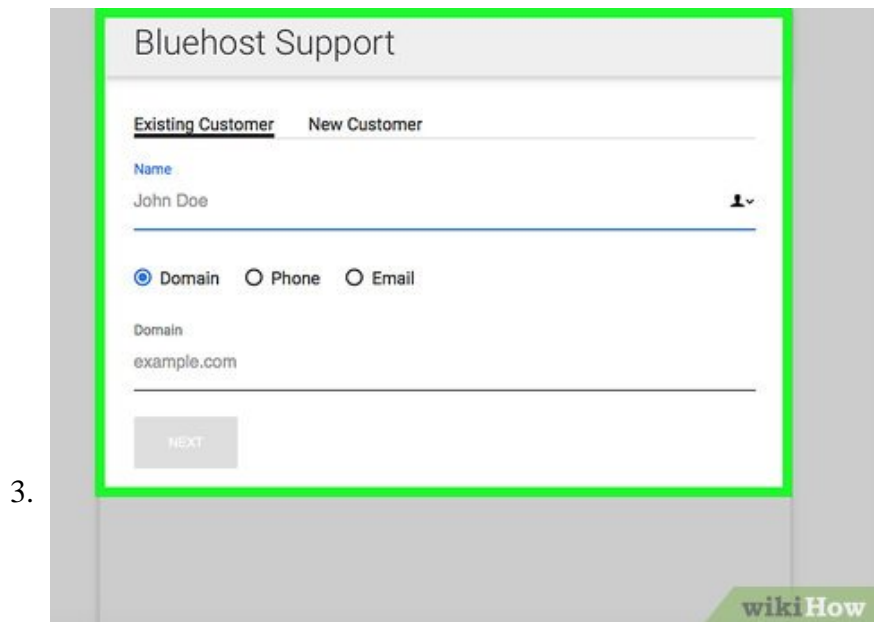
## via Phone or Live Chat



**Review the Bluehost Terms of Service to familiarize yourself with the specifics of cancelling your account.** Read Section 2 and Section 3 of the terms of service. This covers everything you need to know about refunds, nonrefundable fees, and cancellations associated with your account.

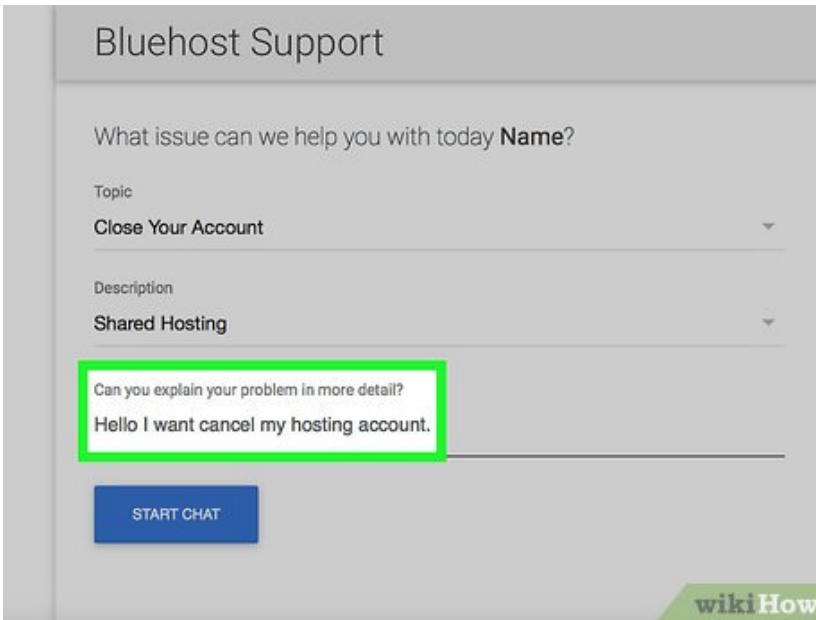


**Backup all of your data including any emails, databases, and files you may want to keep. After you cancel your hosting services all of this data will be deleted from the Bluehost servers.**



**Call the Bluehost Billing Department at (888) 401-4678 or start a live chat with a Bluehost representative.**

4.



The screenshot shows a Bluehost Support chat interface. At the top, it says "Bluehost Support". Below that is a question: "What issue can we help you with today Name?". There are two dropdown menus: "Topic" with "Close Your Account" selected, and "Description" with "Shared Hosting" selected. A text input field contains the message: "Can you explain your problem in more detail? Hello I want cancel my hosting account." This text is highlighted with a green box. Below the input field is a blue button labeled "START CHAT". A "wikiHow" logo is in the bottom right corner.

**Tell the Bluehost representative you want to cancel your account.**

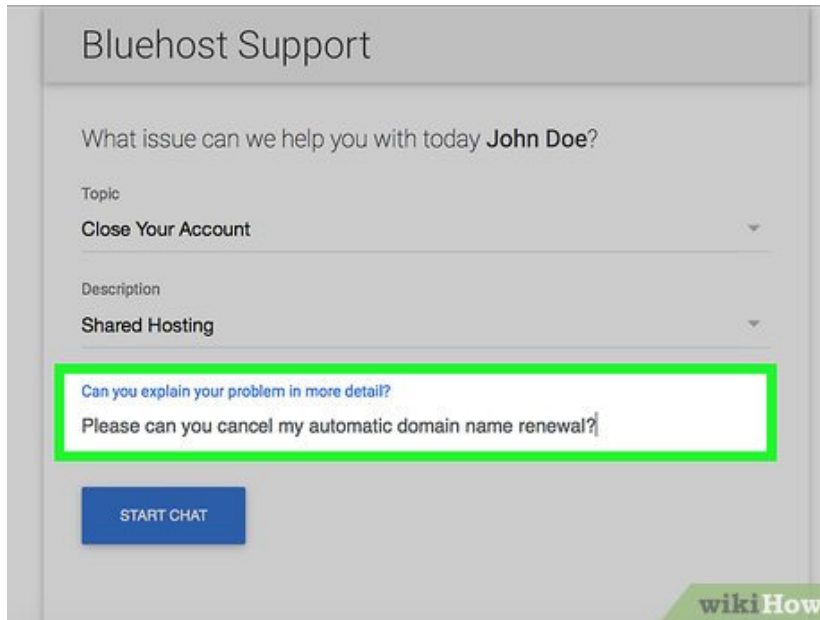
5.



The screenshot shows a Bluehost Support form for an existing customer. At the top, it says "Bluehost Support". Below that are two tabs: "Existing Customer" (selected) and "New Customer". A green box highlights the form fields: "Name" (John Doe), "Domain" (selected with a radio button), "Phone", "Email", and "Domain" (example.com). Below the form is a grey button labeled "NEXT". A "wikiHow" logo is in the bottom right corner.

**Provide the representative with your first and last name, the domain name associated with the account your cancelling, and the last 4 digits of your cPanel login password.**

1. If you paid via credit card, you will have to provide the last 4 digits of the number on the card. You may be asked to confirm that that credit card is still valid in order to issue a refund, when applicable.
2. If you paid via PayPal, you will need to provide the 7-digit PayPal Invoice Number associated with the most recent payment for the hosting services you are cancelling. You may be asked to confirm that that PayPal account is still valid in order to issue a refund, when applicable.

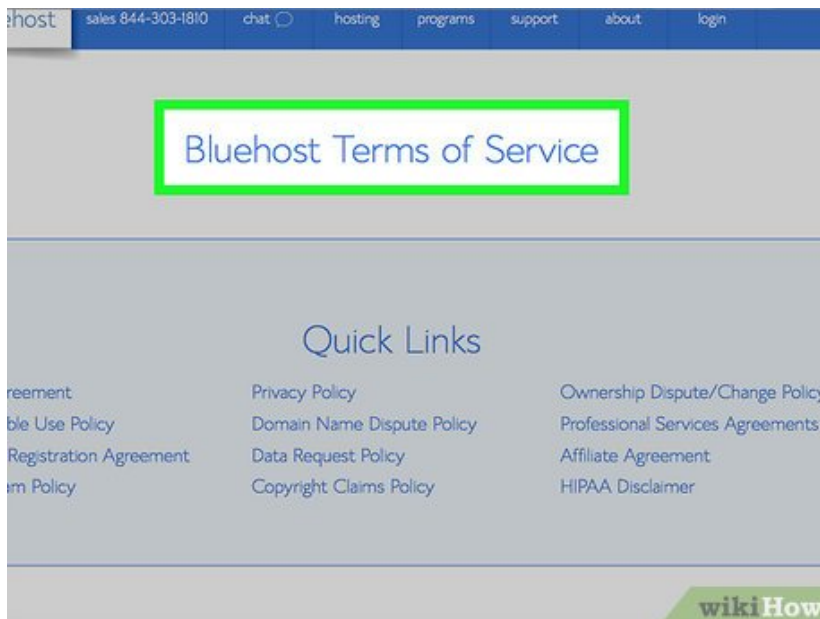


6.

**Ask to cancel your automatic domain name renewal.** By default, your domain name renewal setting is 'Auto-Renew'. You can leave this setting if you want to keep your domain name(s) active and continue to use the Bluehost Domain Manager.

Method 2 of 2:

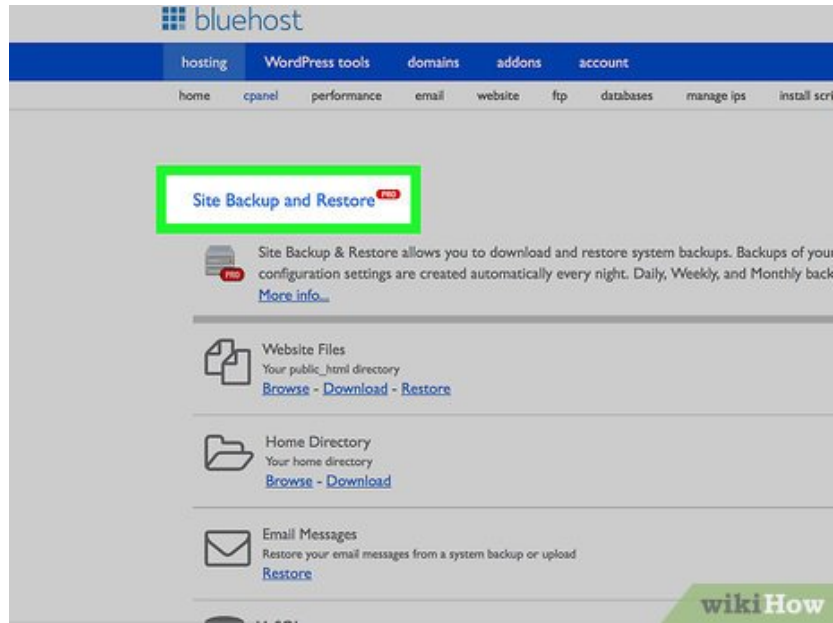
## via Opening a Support Ticket



1.

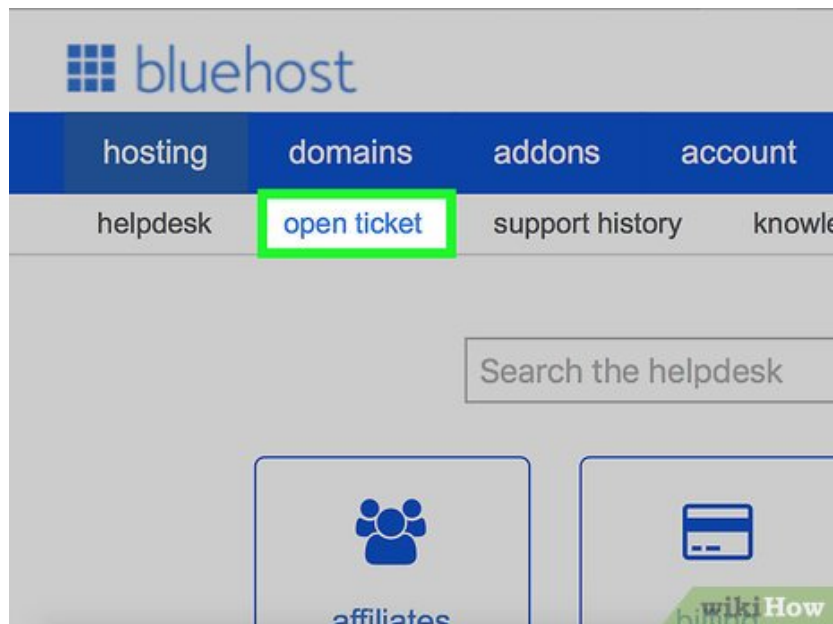
**Review the Bluehost Terms of Service to familiarize yourself with the specifics of cancelling your account.** Read Section 2 and Section 3 of the terms of service. This covers everything you need to know about refunds, nonrefundable fees, and cancellations associated with your account.

2.

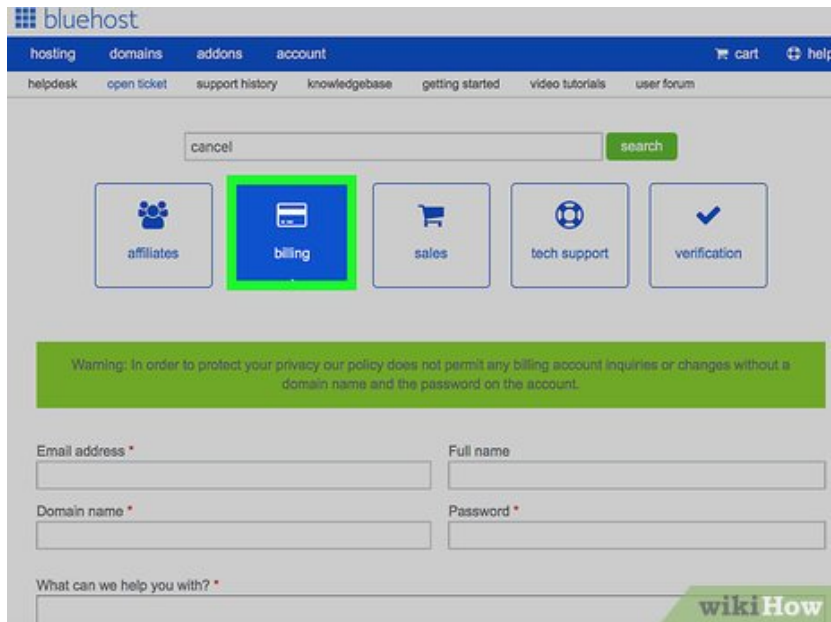


**Backup all of your data including any emails, databases, and files you may want to keep.** After you cancel your hosting services all of this data will be deleted from the Bluehost servers.

3.

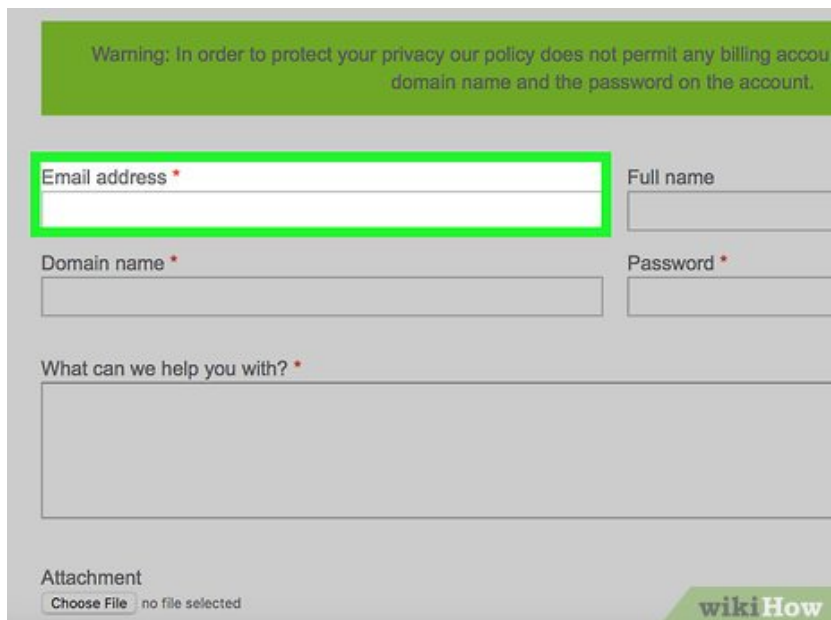


**Open a support ticket by clicking here.**



4.

**Select the 'Cancellations' option and click the 'OK' button.**



5.

**Enter your email address.** Bluehost will use this to send you replies to your support ticket.

order to protect your privacy our policy does not permit any billing account inquiries or changes without a domain name and the password on the account.

Full name

Password \*

you with? \*

ected

security challenge codes in the box below (this is to prevent automated ticket submissions); **wikiHow**

6.

**Enter your full name, domain name, and the password associated with your account.**

Domain name

What can we help you with? \*

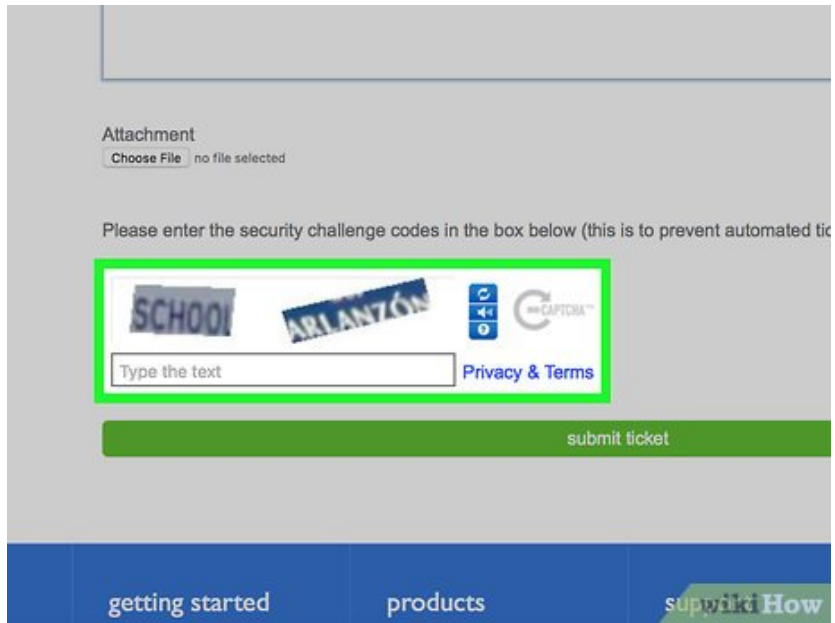
Hello I want cancel my hosting account.

Attachment  
 no file selected

**wikiHow**

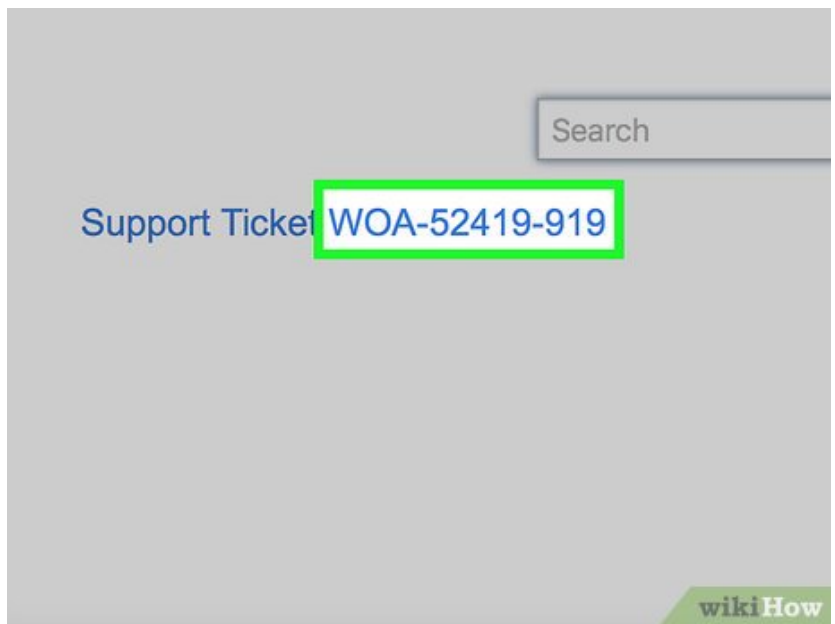
7.

**Enter a message informing Bluehost you want to cancel your account.** You can also optionally attach any files associated with your request by clicking the 'Choose File' button and selecting a file from your computer.



8.

**Enter the verification code seen in the image below the 'Text:' input field and click 'Send Message' to complete the process and send the ticket to Bluehost.**



9.

**Copy the reference number for your support ticket.** Allow 24-48 hours for Bluehost to respond to your ticket. When you receive a response from a Bluehost representative, they may request further information such as the last 4 digits of your credit card, the 7-digit PayPal Invoice Number, or the last 4 digits of your cPanel login password.

Domain name \*

What can we help you with? \*

I want cancel my domain name renewal process of domain.

Attachment

Choose File no file selected

wikiHow

10.

**Request to cancel your domain name renewal to stop the renewal process of domain names you've registered with the service.** By default, the domain name renewal setting is set to 'Auto-Renew' and won't automatically cancel when cancelling your account. You can alternatively keep the domain names registered with Bluehost and continue to use the Domain manager.

You finished reading the article "**How to Cancel Bluehost**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.