

Here's how to check if your TeamViewer account is hacked.

If you are worried or suspect that your TeamViewer account has been hacked, you can conduct a small investigation to confirm this again.

TeamViewer is one of those programs and applications that allows users to control their computers remotely. However, recently, TeamViewer has signs of being hacked. Many users have confirmed that an anonymous third party has taken control of their electronic devices and is trying to transfer money from PayPal.

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1. Is your TeamViewer account hacked?

If you are worried or suspect that your TeamViewer account has been hacked, you can conduct a small investigation to confirm it again.

According to TeamViewer, the first step is to check the program connection log files on your computer. Depending on the operating system you are using, the way to access the files will vary slightly.

Access TeamViewer QuickSupport log file on Windows:

1. In the top right corner, click the toolkit icon (toolkit).
2. Next click **Open Logfiles** .

3. Open the file called **ConnectionFirst**.

Access all TeamViewer log files and Host Module on Windows:

1. Click **Extras** on the Menu.
2. Click **Open log files** .
3. Open the file named **Connections_incoming.txt** and **Connections.txt**.

Open log files on Linux:

1. Run the **eamviewer -ziplog (with root)** command.
2. Open the ZIP file.
3. Open the file named **Connections_incoming.txt** and **Connections.txt**.

Open log files on Mac:

1. Open the Console application (/ Applications / Utilities / Console).
2. Find **Files => ~ / Library / Logs / TeamViewer**.
3. Open **Connections.txt**.

The next step is to find the login on TeamViewer using the IP address. If posting your TeamViewer account is logged in another location, or from another IP address, it is likely that your TeamViewer account has been hacked.

If you are not sure what **your IP address** is, just enter ' **how to find your IP address** ' into the Search box on Google. Google will display your IP address on the first search result.

2. What should you do if your TeamViewer account is hacked?

If you suspect your TeamViewr account is hacked, follow the steps below to make sure your TeamViewer computer and account are safe:

- Notify TeamViewer support team at 1-800-951-4573 (in the UK) and 1-800-865-9123 (Spain).
- Run programs, anti-malware applications to remove antivirus software on your computer. After the scanning process has finished and you are sure there are no "malware" available on your computer. Next, change the TeamViewer password by visiting **Extras => Options => Security => Personal password** .

Some suggestions for creating passwords:



- Do not create a password with personal information (such as birth date, year of birth, .).
- Combine lowercase letters and uppercase letters.
- Use letters, numbers and special character characters.
- Use a different password than other online account passwords.
- Activate 2-layer confirmation. Log in to your TeamViewer account, then click **Edit profile => General => Activate link => Two factor authentication** . Follow the instructions on the screen and then click **Save** .
- Change user options to lock your account. Go to **Advanced Options => Connections to this computer** . Change the **Full access** word setting to **Confirm all** .
- Change another password. Have you ever shared your old TeamViewer password for another account on the Web? If so, it is necessary to change a new password immediately and ensure that the old password and new password are not the same.

Refer to some of the following articles:

1. Access and control remote computers with iPhone phones
1. Control remote computers with TeamViewer
1. Tool to help 'cricket' control remote computers

Good luck!

You finished reading the article "**Here's how to check if your TeamViewer account is hacked.**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.