

Guiding to check and supplement VinaPhone subscription information to prevent one-way locking at home

In the following article, Network Administrator will show you how to check if your subscription is in the right update and how to update online.

1. After Viettel, VinaPhone also sends a notice requesting customers to add information before April 24, if not one-way

In the previous articles, the Network Administrator informed users about the decree 49/2017 / ND-CP, from April 1 to April 24, all the operators across the country must update. Full subscription information to ensure user benefits. Complying with Viettel's decree also informed and instructed users how to update information for subscribers. After Viettel, VinaPhone is also speeding up for users to update information for their subscribers. Accordingly, in addition to sending messages directly to the number of subscribers needing to add information, VinaPhone also allows users to check online via the My VinaPhone application of the network to be able to receive information quickly and exactly. In the article below, Network Administrator will show you how to check if your subscriber is in the right area to update.

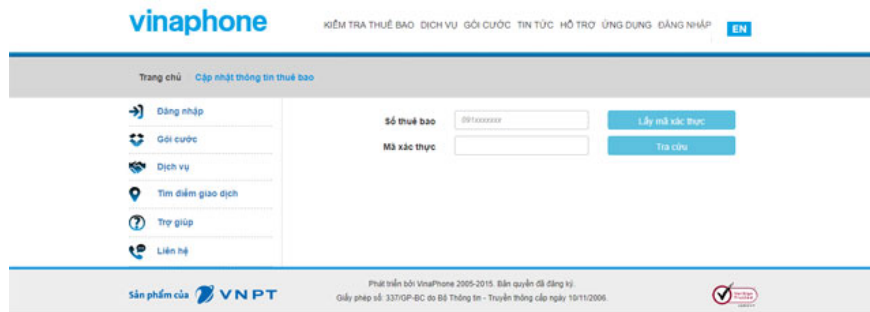
1. Viettel sim owners need to add personal information before April 24 if they do not want to be one-way blocked
2. How to check whether Viettel subscribers need additional personal information before April 24 or not
3. Instructions for supplementing information for Viettel prepaid subscribers at home

1. How to check subscription information

To check if VinaPhone prepaid subscribers have enough portrait photos as stipulated in Decree 49/2017 / ND-CP, they can follow these steps:

Visit: My Vinaphone

1. Or download the My VinaPhone app for iOS
2. Download My VinaPhone application for Android



After visiting the website, the application will ask you to enter the subscription number to check. After entering the phone number, the system will automatically send the authentication code to your phone message. Now you just need to enter that authentication code in the box below and then click Search.



TIN NHÃN

bây giờ

VinaPhone

VinaPhone gửi Quý Khách mã xác thực: 861628

Trang chủ

Số thuê bao

03

Mã xác

my.vinaphone.com.vn

Mã xác thực đã được gửi đến thuê bao của Quý khách! Quý khách vui lòng nhập mã xác thực và thực hiện tra cứu.

OK

Sản phẩm của  VNPT

Phát triển bởi VinaPhone 2008-2015. Bản quyền đã đăng ký.

Giấy phép số: 337/GP-BC do Bộ Thông tin - Truyền thông cấp ngày 10/11/2008.



Thuê bao của Quý Khách hàng đã đủ số ảnh theo Nghị định 49 của Chính phủ. Quý Khách vui lòng kiểm tra thông tin dưới đây. Nếu thông tin thuê bao chưa đúng, mời Quý Khách đến điểm giao dịch Vinaphone gần nhất để cập nhật. [Tra cứu điểm giao dịch.](#)

Số điện thoại *

Họ và tên *

Loại giấy tờ *

Số giấy tờ *

Ngày sinh *



Mục đích sử dụng *

HỘ KHẨU THƯỜNG TRÚ TRÊN CHỨNG MINH NHÂN DÂN/THẺ CĂN CƯỚC

Địa chỉ *



1. At this time, if you receive the notice 'Your **subscriber has enough photos according to Government Decree 49** ', please check the information again, if all is correct, there is no need to do anything more. .
2. If you show the message '**Subscriber's incomplete photo, ID card . according to Government Decree 49** ', you can update the necessary information right in the lower part of this page.

In addition, to check personal information related to the number of VinaPhone mobile phones in use, customers can compose TTTB syntax messages to 1414. If the information is not complete and accurate, customers should quickly complement.

2. How to update subscription information at home

In the results returned, users need to check all information including phone number, full name, ID number (identification card), date of birth . whether it is correct or not. If not, you can do the update right below or go to the nearest VinaPhone transaction points.

HỘ KHẨU THƯỜNG TRÚ TRÊN CHỨNG MINH NHÂN DÂN/THẺ CĂN CƯỚC**Địa chỉ ***

Bình Thạnh 2 , TT Lấp Vò , Lấp Vò, Đồng Tháp

Tỉnh/Thành phố *

-- Tỉnh/TP --

Quận/Huyện *

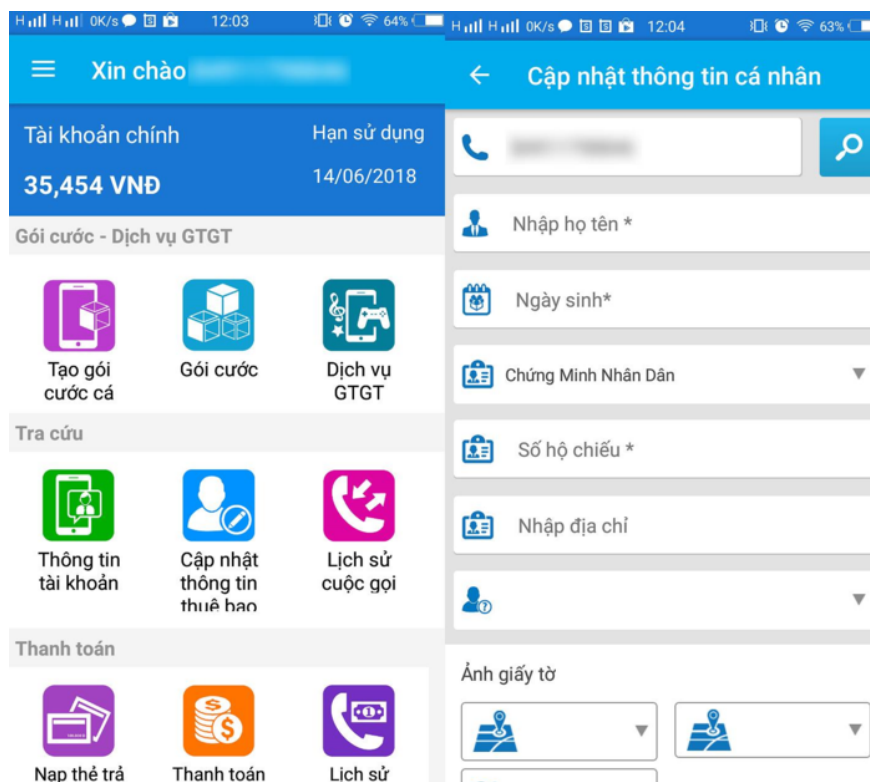
-- Quận/Huyện --

PHường/Xã *

-- Phường/Xã --

Ảnh CMND mặt trước * Không có tệp nào được chọn**Ảnh CMND mặt sau *** Không có tệp nào được chọn**Ảnh chân dung *** Không có tệp nào được chọn**Ảnh phiếu đăng ký/hợp đồng *** Không có tệp nào được chọn

In addition, users can also update information at home by installing the My VinaPhone application.



When finished, simply click the Update subscription information on the main interface, complete the required information and photos of each required document.

Above is how to check subscription information as well as update information, hoping users can update information for their subscribers soon.

To support a large number of customers who need to update information, supplement portraits, Vinaphone increases service hours at nationwide transaction points until 21:00 daily, and also opens branch 3 of 18001091 to continue. Get answers and advice to guide customers to update subscription information.

Hopefully with the above information, you will soon be able to check your subscriber information and promptly add.

Hope you are successful.

See more:

1. How to register for a 1-day 4G package Viettel, Mobifone and Vinaphone
2. Summary of the most valuable 4G packages currently used by Mobi, Viettel and Vinaphone
3. Receive VND 10,000 with 10 minutes of on-net call for Vinaphone subscribers

You finished reading the article "**Guiding to check and supplement VinaPhone subscription information to prevent one-way locking at home**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.