

Forcing users to update to Windows 10, Microsoft has to compensate nearly 30 million

Recently, in Finland, a user filed a lawsuit against Microsoft for forcing him to update a computer running Windows 8 to Windows 10 without consent.

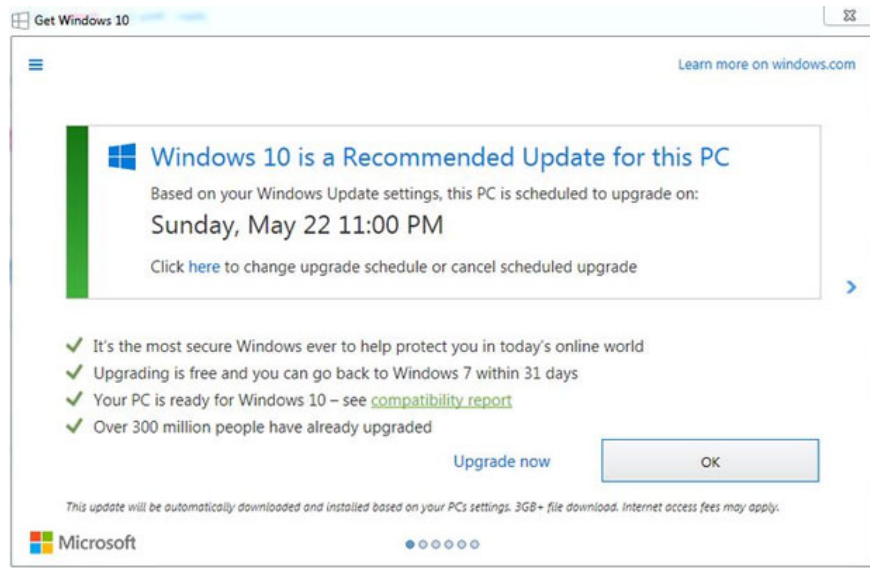
The fact that Microsoft forced users to upgrade to Windows 10 even though they didn't want to, and their devices were old and unresponsive, made users long.

Recently, in Finland, a user filed a lawsuit against Microsoft for forcing him to update a computer running Windows 8 to Windows 10 without consent. This event took place from 2016.



In a lawsuit stating Microsoft's automatic update to Windows 10 has caused computers and software to monitor the camera of this person malfunction. He contacted Microsoft Support, but it was not helpful. In the end, this person had to spend money to repair the surveillance camera system. Therefore, the plaintiff asked Microsoft to pay the \$ 3450 compensation.

In this lawsuit, Microsoft only tried to prove that the user's device was not affected by the upgrade to Windows 10 operating system, but does not deny the user to upgrade to Windows 10. Microsoft confirmed the company. Do not control the application that controls the camera surveillance system or any application installed on Windows. Therefore, user allegations are unfounded.



Even so, the Finnish dispute settlement agency has given the judge a favor for the plaintiff. Specifically, the Council proposed to penalize Microsoft with the amount of 1270 USD (nearly 30 million VND).

After the decision of the Finnish Dispute Settlement Authority, many people have questioned whether any damages that users suffered because of Microsoft's automatic update policy will be responsible by the company.

In recent times, Microsoft has made positive changes, instead of forcing users as before, it has moved to encourage users to upgrade Windows 10.

See more:

1. Idea is a simple level 2 math problem but this interview question from Microsoft makes the candidate slip 'toss'.
2. Microsoft wants to 'death' technology using passwords on Windows 10
3. How has the Windows interface from Windows 1.0 to Windows 10 changed?

You finished reading the article "**Forcing users to update to Windows 10, Microsoft has to compensate nearly 30 million**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.