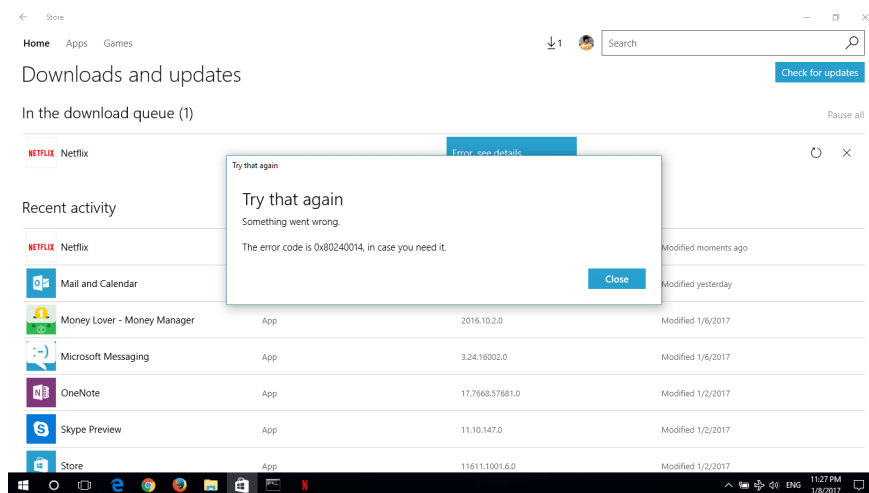


# Fix the error 0x80240014 on Windows Store

When trying to download any application from Windows Store on a Windows 10 or 8.x computer, chances are you will encounter some problems. One of the problems is error 0x80240014. Recently, many users reflect that during the process of downloading and installing Netflix, they often encounter this error.

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## Fixed error 0x80240014 on Windows Store

To fix 0x80240014 error on Windows Store, you can apply one of the following solutions:

### 1. Edit the Application folder

In most cases, the solution to fix error 0x80240014 is to fix the Application folder. In fact, the application you installed may succeed. However, the Windows Store may not receive the application properly, and therefore displays an error message.

Follow the steps below:

- First press **Windows + R** key combination to open the Run window.
- Enter **shell: AppsFolder** in the Run window and press Enter.

- This time on the screen displays the Application folder. Find the application you are trying to install and open it.

Suppose if you are installing Netflix. Just find the Netflix folder and open that folder. The error will no longer appear and you can open the application normally and this application will be displayed on the list of applications on the Start Menu.

- Open the Windows Store and try downloading the app again. Now you will see no more errors 0x80240014.

## 2. Reset the Windows Store

If the Windows Store still fails, you can reset the Windows Store to fix the error. To reset the Windows Store, follow the steps below:

- Press **Windows + R** key combination to open the Run command window.
- Enter **wsreset** into it and press Enter.

## 3. Use the Troubleshooter

In addition to the above two ways, you can use Troubleshooter to fix Windows Store 0x80240014. To do this, follow the steps below:

- Open Start Menu, then enter **troubleshooting** then press Enter.
- Next click **View all** .
- Find and open **Windows store apps** .
- Follow the instructions on the screen.
- Check if error 0x80240014 remains.

## Refer to some of the following articles:

1. The guide to turning Blogger into WordPress does not worry about losing Google rankings
1. Fix error of Copy Paste command not working in Word, Excel (2007, 2010)
1. How to change the default save file format in Word, Excel and Powerpoint 2016?

## Good luck!

You finished reading the article "**Fix the error 0x80240014 on Windows Store**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.