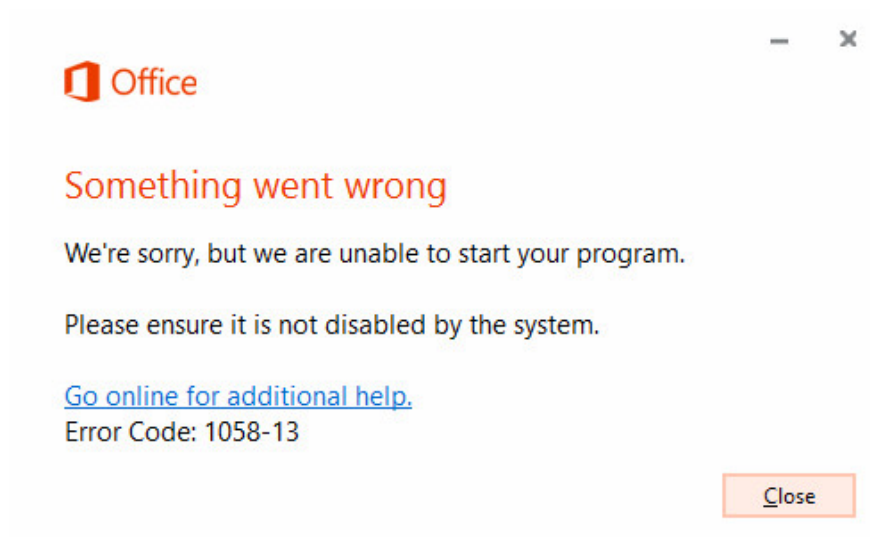


Fix 'Something went wrong' error on Office 2013

Microsoft Office 2013 is one of the applications that supports opening, reading and editing text documents. However in some cases when opening the Microsoft Office 2013 application users face the error 'Something went wrong' with the error message 'Something went wrong. We're sorry, nh?ng chúng không th? b?t ??u ch??ng trình c?a b?n. Hãy ki?m tra nó không b? t?t b?i h? th?ng. Error Code: 1058-13 '.

Microsoft Office 2013 is one of the applications that supports opening, reading and editing text documents. However in some cases when opening the Microsoft Office 2013 application users face the error 'Something went wrong' with the error message ' *Something went wrong. We're sorry, nh?ng chúng không th? b?t ??u ch??ng trình c?a b?n. Hãy ki?m tra nó không b? t?t b?i h? th?ng. Error Code: 1058-13 '.*

So how to fix this error, please refer to the following article of Network Administrator.



1. Causes of error 'Something went wrong' Error 1058-13 on Microsoft Office 2013

The main cause of the error ' *Something went wrong* ' in Office 2013 is because the **Microsoft Click to Run service has not been activated yet** . When this service is disabled on the system will cause some errors, including the error ' *Something went wrong* '.

To fix the error, simply **activate Microsoft Click to Run service and** finish.

2. Fix 'Something went wrong Error 1058-13' error on Office 2013

The process of fixing ' *Something went wrong Error 1058-13* ' error on Office 2013 is quite simple and you don't need to install any 3rd party software. Follow the steps below:

Step 1 :

Press the **Windows + R** key combination to open the Run command window. On the Run command window, enter **cmd** and press Enter to open the **Command prompt** window.

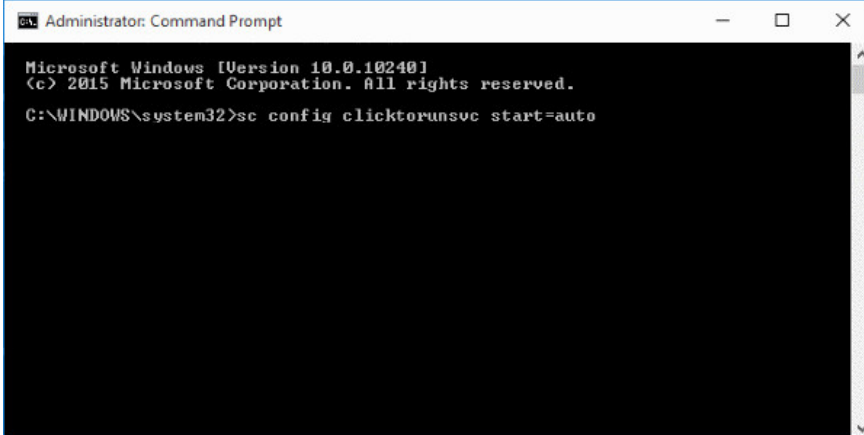
Note :

Make sure you open the Command Prompt under Admin.

Step 2 :

On the Command Prompt window, enter the following command and press Enter:

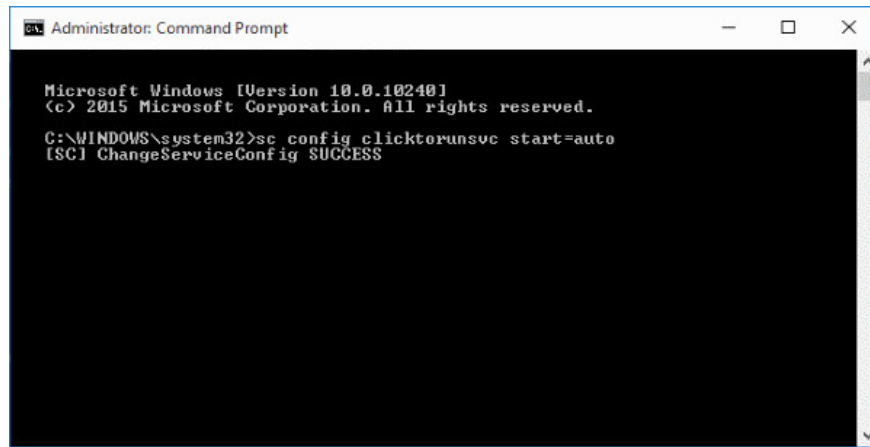
```
sc config clicktorunsvc start = auto
```



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.10240]
(c) 2015 Microsoft Corporation. All rights reserved.
C:\WINDOWS\system32>sc config clicktorunsvc start=auto
```

Step 3 :

Now on the screen you will see the **ChangeServiceConfig SUCCESS** message as shown below.

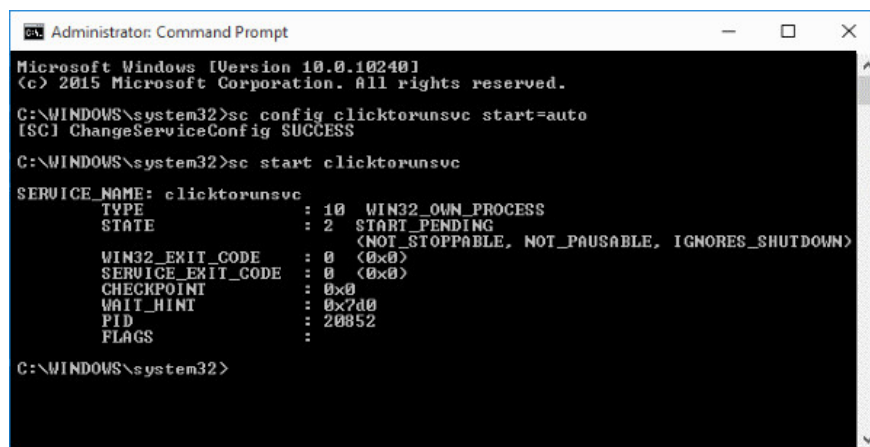


```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.10240]
(c) 2015 Microsoft Corporation. All rights reserved.
C:\WINDOWS\system32>sc config clicktorunsvc start=auto
[SC] ChangeServiceConfig SUCCESS
```

Step 4 :

Next **enter the following command** into the Command Prompt window and press Enter:

sc start clicktorunsvc



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.10240]
(c) 2015 Microsoft Corporation. All rights reserved.
C:\WINDOWS\system32>sc config clicktorunsvc start=auto
[SC] ChangeServiceConfig SUCCESS
C:\WINDOWS\system32>sc start clicktorunsvc
SERVICE_NAME: clicktorunsvc
        TYPE               : 10  WIN32_OWN_PROCESS
        STATE                : 2   START_PENDING
                        (NOT_STOPPABLE, NOT_PAUSABLE, IGNORES_SHUTDOWN)
        WIN32_EXIT_CODE       : 0    (0x0)
        SERVICE_EXIT_CODE   : 0    (0x0)
        CHECKPOINT           : 0x0
        WAIT_HINT            : 0x7d0
        PID                  : 20052
        FLAGS                 :
C:\WINDOWS\system32>
```

Step 5 :

The above command will activate service **Microsoft Click to Run** on your computer and error **Something went wrong** will no longer exist.

Refer to some of the following articles:

1. Download and install or reinstall Office 365, Office 2016, Office 2013 on your computer
1. The procedure to open Microsoft Office 2013/2016 in Safe Mode
1. What is the Microsoft Office Upload Center? How to disable this tool?

Good luck!

You finished reading the article "**Fix 'Something went wrong' error on Office 2013**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.
