

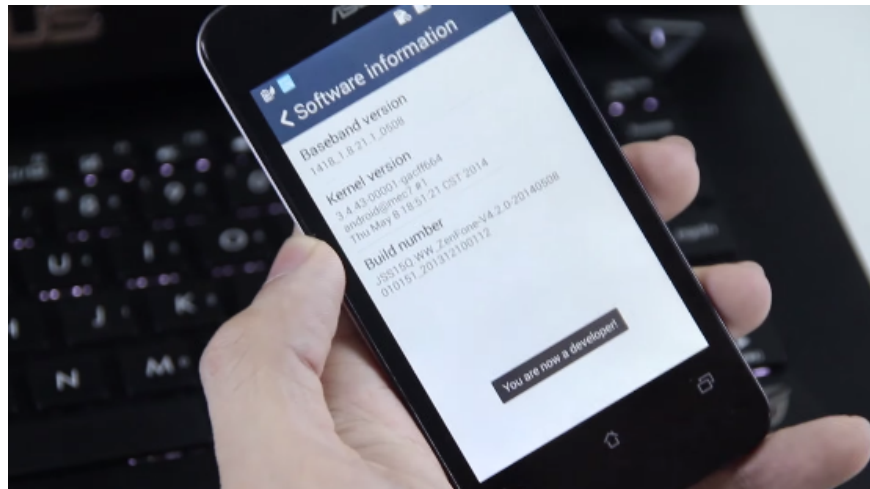
Fix some basic errors on ASUS ZENFONE 5 (Part 1)

ASUS ZENFONE 5 has a 5-inch IPS screen, protected by Gorilla Glass toughened glass 3. 8 MP camera with high resolution ... To better understand how to fix some basic errors on ASUS ZENFONE 5, Please refer to the following article of Network Administrator.

ASUS ZENFONE 5 is codenamed A500CG and A501CG. The difference between these codes is the processor clock speed (chip), but it is not much different. **ASUS ZENFONE 5** has a 5-inch IPS screen, protected by Gorilla Glass toughened glass 3. 8 MP camera with high resolution . To better understand the **ASUS ZENFONE 5** as well as some basic errors and ways of engraving **Refer to ASUS ZENFONE 5** , please refer to the following article of Network Administrator.

1. What is the difference between Asus Zenfone 5 (A500CG / A501CG) and Asus Zenfone 5 Lite (A502CG)?

There is not much difference between the **ASUS ZENFONE 5** (A500CG / A501CG) and **ASUS ZENFONE 5 LITE** (A502CG). However, the **ASUS ZENFONE 5 LITE** has 1 GB RAM, while the other **ASUS ZENFONE 5** (A500CG / A501CG) has 2 GB RAM.



Some common errors on Zenfone 5 and how to fix:

The Zenfone device is suspended, frozen, not Responding

Other errors related to Force Shutdown, Force Soft Reset, Force Reboot or Force Restart .

2. Specifications ASUS ZENFONE 5

1. Number of slots sim: 2 sim
2. 5-inch screen is protected by Gorilla Glass toughened glass 3
3. Internal memory of 8GB or 16G
4. ASUS ZENFONE 5 A501 has 1GB RAM
5. ASUS ZENFONE 5 A500 has 2GB RAM
6. Support external memory card micro SD up to 64 GB
7. 8 MP main camera, 3264 x 2448 pixels resolution, autofocus (autofocus), FLash LED light
8. CPU: Intel Atom Z2580 Dual-Core chip, 2 cores, 1.6 GHz
9. Android OS version 4.3, upgrade to version 4.4.2
10. Li-Po 2110 mAh battery

3. Fix some basic errors

Fix crashes or Not responding .

The 5-inch screen and Android operating system are one of the advantages of **ASUS ZENFONE 5**, which allows users to download many Googel Play Store applications to their phones.

However, you should note that some applications have code that is not good or is not compatible with **ASUS ZENFONE 5** hardware such as INTEL chips or other hardware.

This is one of the reasons why **ASUS ZENFONE 5** has problems such as crashes, **stalling** or Boot Loop (a bug that most Android users know), Not Responding screen error . In the field In this case, you must either Soft Reset (reboot the device) or Reboot **ASUS ZENFONE 5** to delete the file in the Temporary folder or file in Caches.

If after restarting the device and the device still fails, you should Hard Reset (otherwise called recovery by hard keys, all information in the device will be deleted and installed to the original) or Master Format (restore to the original state).

Note : You should back up all important data in the computer before Hard Reset because all data will be deleted when you Hard Reset.

In some cases when the user is playing a game or opening some other similar application that the device also hangs or crashes . In this case the reason is because the application is not compatible with the chip or hardware. of **ASUS ZENFONE 5**. However, you do not need to worry because this case very rarely, applications like Facebook, Twitter, Instagram, BBM (Blackberry Messenger) . and many other game applications are quite compatible. Good with **ASUS ZENFONE 5** .

If you have a Crash error after installing the application, try Soft Reset and run the application again. Or alternatively, remove the application for **ASUS ZENFONE** to work properly.

Fix the Force Shutdown, Force Soft Reset, Force Reboot or Force Restart .

In some cases when you are playing a game or opening an application that **ASUS ZENPHONE 5** hangs or freezes . For these cases there is no other way you have to Soft Reset or Force Restart device of me

Since **ASUS ZENPHONE 5 series** , the battery is attached so it cannot be removed. Therefore you cannot Force Soft Reset by removing the battery. But don't worry too much, you can Force Reboot **ASUS ZENPHONE 5** by pressing and holding the power button for 10-15 seconds until your device is powered off.

Also you can Soft Reset or Reboot **ASUS ZENPHONE 5** by the time the screen is open, press and hold the Power button (Power) for about 3 seconds. A popup window will appear on the screen with options for Restart / Reboot **ASUS ZENPHONE 5** . This Soft Reset method does not delete any important data in your device.

Explore more:

1. **Instructions for using Asus ZenFone for newbies**
2. **Instructions on how to take screenshots on Asus Zenfone**
3. **How to back up data on Asus Zenfone "fast, neat, fast"**

Good luck!

You finished reading the article "**Fix some basic errors on ASUS ZENPHONE 5 (Part 1)**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.