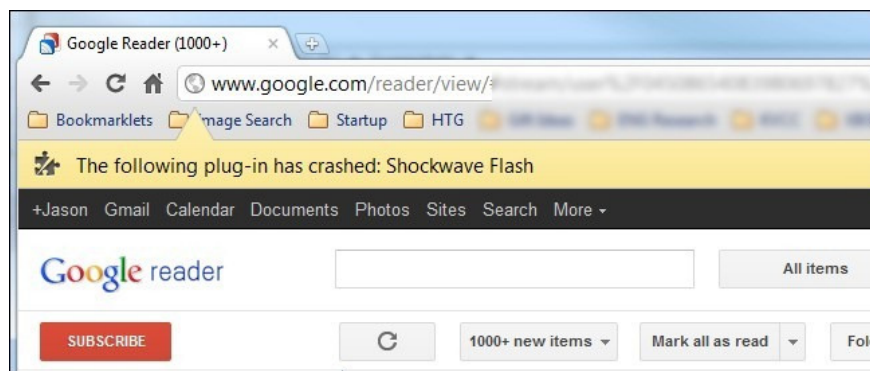


Fix Shockwave Flash crash error in Google Chrome

In the following article, we will guide you how to fix errors that occur on Google Chrome browser when the application supports Shockwave Flash encountered an error and stopped working.

In the following article, we will guide you how to fix errors that occur on Google Chrome browser when the application supports **Shockwave Flash** encountered an error and stopped working.

1. Download the latest version of Google Chrome
2. Download Adobe Flash Player for free



The reason we are talking about **Chrome** is how the browser handles and displays **Flash** content. While other browsers tend to install **Flash** applications from the host system, **Chrome** includes this mechanism from within. When everything works stably, there is absolutely no problem, and the internal **Flash** installation process is always updated with each **Chrome** version. In a sense, there is more than one version of Flash trying to install and run in the system, and this causes Google Chrome to crash, because of wondering which Flash to handle.

But in fact, things don't always work out, because **Chrome** will encounter many "puzzled" cases between installing **Flash** of the operating system and **Flash** inside the browser. The result is lag, jerky screen, excessive memory usage, and all content with **Flash** will crash with an error message: **The following plug-in has crashed: Shockwave Flash** .

Plug-ins

Plug-ins (14)

Remoting Viewer
[Disable](#)

Native Client
[Disable](#)

Chrome PDF Viewer
[Disable](#)

Flash (2 files) - Version: 11.1,102,55
Shockwave Flash 11.1 r102
[Disable](#)

Adobe Acrobat - Version: 9.1.0.2009022700
Adobe PDF Plug-In For Firefox and Netscape
[Disable](#)

Java (2 files) - Version: 6.0.290.11
NPRuntime Script Plug-in Library for Java(TM) Deploy
[Disable](#)

First of all, we can easily recognize the message displayed when an Shockwave-related error occurs but technically there is nothing related to Adobe's application. Next, not all **Flash** components that encounter errors in the browser are the result of a conflict during the installation.

To fix it, type **about: plugins** in the **Address** box of **Chrome** , then the system will list all the plugins that have been installed in the browser (other than **Extensions**), search the **Flash** section here. If you see **Flash (2 Files)** as shown above, this is the part we need to fix. Also in this window, in the upper right corner there will be **[+]** **Details** icon, press this button to display the details of the selected plug-in. Then return to Flash.

Flash (2 files) - Version: 11.1,102,55
Shockwave Flash 11.1 r102

Name: Shockwave Flash
Description: Shockwave Flash 11.1 r102
Version: 11,1,102,55
Location: C:\Users\Jason\AppData\Local\Google\Chrome\Application\16.0.912.75\gcswf32.dll
[Disable](#)

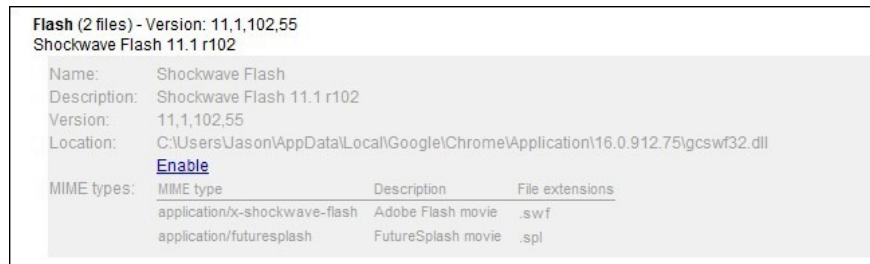
MIME types:	MIME type	Description	File extensions
	application/x-shockwave-flash	Adobe Flash movie	.swf
	application/futuresplash	FutureSplash movie	.spl

Name: Shockwave Flash
Description: Shockwave Flash 11.1 r102
Version: 11,1,102,55
Location: C:\Windows\SysWOW64\Macromed\Flash\NPSWF32.dll
[Disable](#)

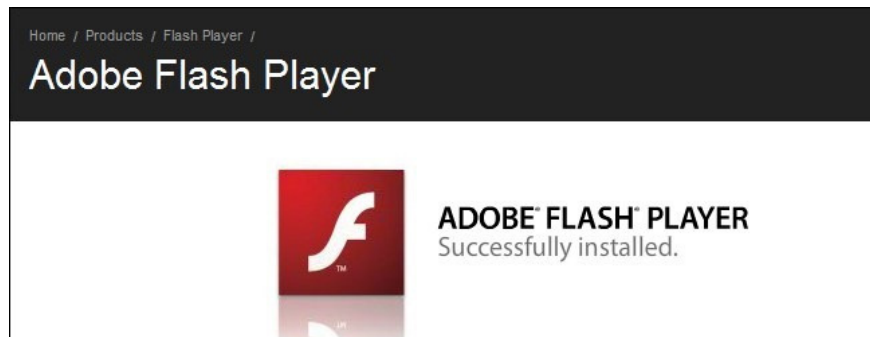
MIME types:	MIME type	Description	File extensions
	application/x-shockwave-flash	Adobe Flash movie	.swf
	application/futuresplash	FutureSplash movie	.spl

[Disable](#)

You will see the information shown as above, 2 **Flash** objects installed, 1 **Chrome** (zoned with red box) and 1 of the operating system (below). All we need to do here is click the **Disable Flash** link inside **Chrome** (located in the browser's **AppData** folder).



After that, restart **Chrome** , visit Adobe's test page to check again. If displayed as shown below, our problem has been fixed:



Very simple and easy, wish you success!

You finished reading the article "**Fix Shockwave Flash crash error in Google Chrome**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.