

Fix names in contacts not showing on iOS

Display problems are usually caused by a simple error and are usually temporary, which can be fixed quickly. The following article will guide you how to troubleshoot contact names not displayed on the iPhone.

A recent bug has appeared in iOS, which seems like all your contacts have been deleted, because the contact's name doesn't show up in any call logs or messages on the phone at all. Instead, you can only see phone numbers instead of contact names. This can certainly confuse an ordinary iPhone user, thinking that he has lost all his name and contact information.

However, a glance at the **Contacts** app will erase these doubts, as the contacts are still intact. Display problems are usually caused by a simple error and are usually temporary, which can be fixed quickly.

The following article will guide you how to troubleshoot contact names not displayed on the iPhone.

Restart iPhone

The simplest solution to this problem is to restart iPhone.

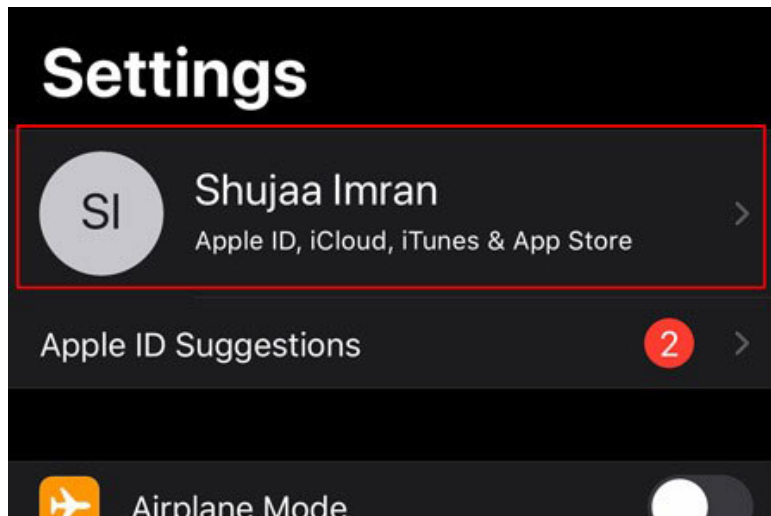
You can turn off and then turn on the iPhone as normal or can perform a hard reboot. To hard reboot (force restart iPhone), follow the steps in the article: [Instructions to restart iPhone when the device crashes.](#)

When the iPhone restarts successfully, relaunch the Phone app and Messages app. You will see contact information restored and displayed as usual.

Check iCloud Contacts settings

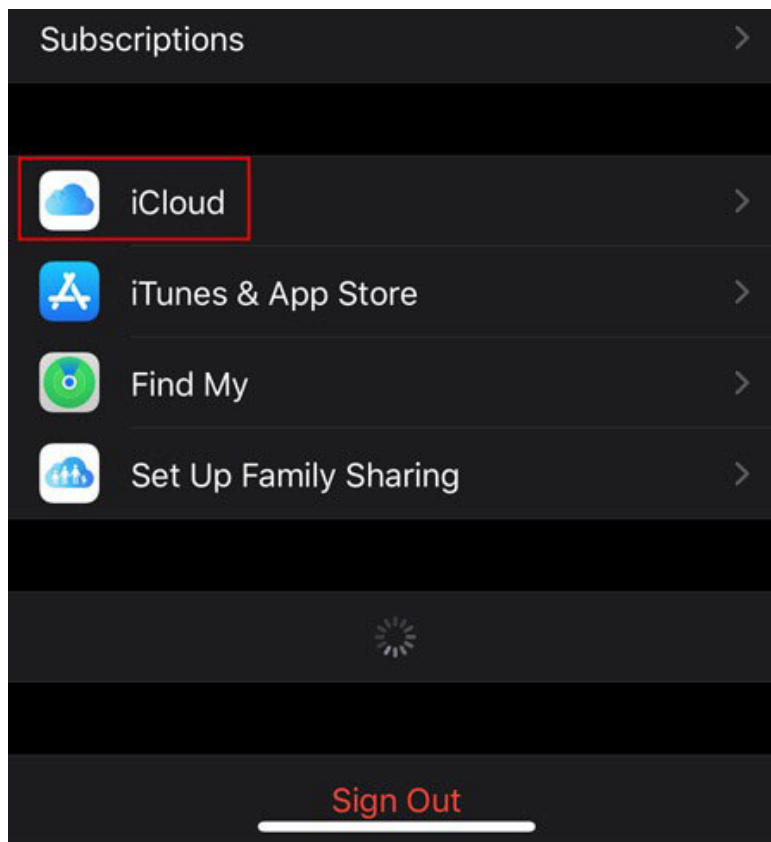
Another reason that the contact name may not appear in the Phone and Messages app is that iCloud Contacts is not activated. This can happen if you recently turned on iCloud Contacts and then turned it off.

1. Access the **Settings** application on iPhone.
2. Click **iCloud ID** at the top of the screen.



Click iCloud ID

3. Click on **iCloud** and see **App Using iCloud** . Make sure '**Contacts**' is enabled.



Make sure 'Contacts' is enabled

In case this fixes the problem, you may need to keep iCloud Contacts turned on for contact names to appear in the app. This is a temporary fix, which should be addressed in the iOS software update.

You should keep iCloud Contacts activated because of their ease of use and the fact that you can quickly restore them to your device in case the contacts are deleted incorrectly.

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