

Fix errors when opening links in Outlook

If you frequently work on Microsoft Outlook, you may have encountered an error when trying to open a link (link) and the following error: This operation has been canceled due to restrictions in effect on this computer. Please contact your system administrator (This operation cannot be performed due to restrictions on this computer. Please contact your system administrator).

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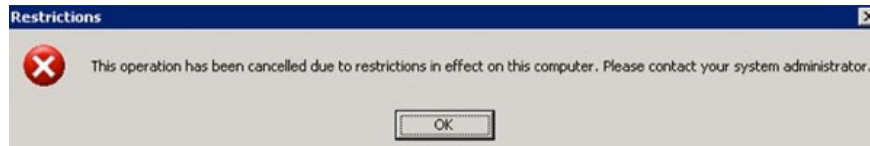


Figure 1

The strange thing is that just a few days ago, you opened these links normally in Outlook. The problem is that this link is completely normal when you copy and paste it into any browser. It is possible that you have removed the **Google Chrome** browser and for some reason caused the Outlook problem not to open normally. Readers can refer to the above error when opening the link in Microsoft Outlook.

Method 1: Use **Microsoft Fix it** tool

The first thing you need to do is download **Microsoft Fix it** tool to fix the system errors you are having.

If the problem is not resolved, be patient to try the next steps so that your problem is completely removed.

Method 2: Change the **Registry**

You can change the registry keys by searching the box if you use **Windows 7** , type **CMD** and right click and select **Run as Administrator** from **CMD** line as image.

Then type or copy the following command line in the **Command Prompt** window , after each command line you press **Enter**:

```
REG ADD HKEY_CURRENT_USERSoftwareClasses.htm / ve / d htmlfile / fREG ADD  
HKEY_CURRENT_USERSoftwareClasses.html / ve / d htmlfile / f
```

```
REG ADD HKEY_CURRENT_USERSoftwareClasses.shtml / ve / d htmlfile / FREG ADD  
HKEY_CURRENT_USERSoftwareClasses.xht / ve / d htmlfile / f
```

```
REG ADD HKEY_CURRENT_USERSoftwareClasses.xhtml / ve / d htmlfile / f
```

You need to set the **Internet Explorer** browser to be your default browser and then restart the computer.

Method 3: Set up IE as the default program

You can also set IE as the default program to open links by going to the **Control Panel** , selecting **Default Programs** and clicking **Set your default programs**.

For Windows 7

Select **Internet Explorer** and select **Set this program as default link** as shown in Figure 2

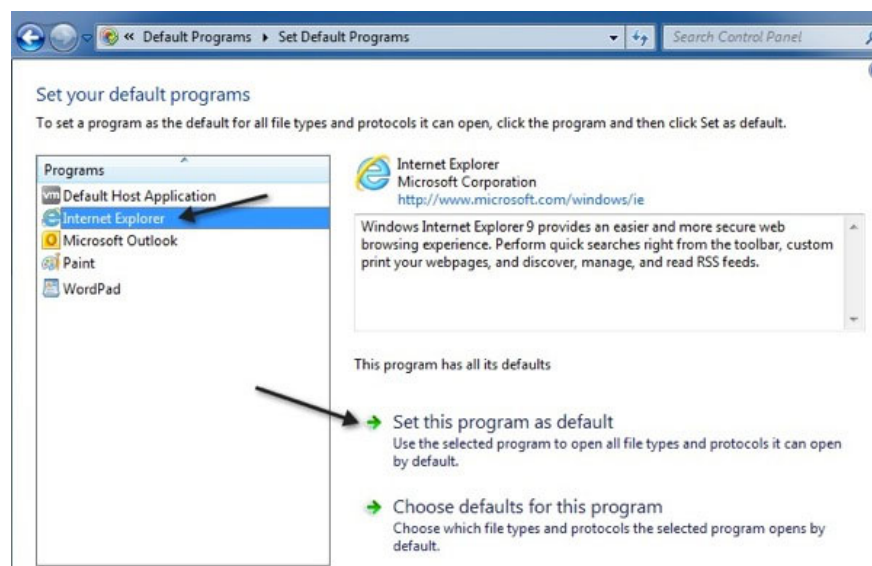


Figure 2

For Windows XP

You must go to **Control Panel, Add and Remove Programs**, then select **Set your default programs** under **Default Programs**.

Method 4: Use **System Restore**

This is the last method to get you back to the point when the system is still working normally, when you can't figure out where the problem is and which of your actions caused an error. What you need to do is type in the

search **system restore** box and choose when the system will run stably to remove the link opening error in Outlook.



Figure 3

Method 5: Reinstall Chrome browser

The last way is to try to reinstall Chrome browser by removing it via a Windows program or 3rd party tools that have the same functionality and settings for Chrome as the default browser. If there are still errors, you need to set IE as the default browser.

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