

Fix error 'Unfortunately Google Allo has Stopped Error on Android'

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Google Allo is **Google** 's new messaging application. The application has a built-in virtual assistant **Google Assistant** that makes conversation easier and more convenient. The app is available as a free version on both iOS and Android platforms.

And one of the most prominent features of Google Allo is the chat feature in incognito mode. All user conversations will be completely 'private' and even Google will not be accessible. Everything will be encrypted 'end-to-end', and messages when sent in this mode will be automatically deleted after a certain period of time.

However, after installing the application, many users reflect that on the screen of the device they receive an error message that **unfortunately Google Allo has Stopped** . So how to fix this error and to continue using Google Allo, please refer to the following article of Network Administrator.



If you haven't installed Google Allo on your device, you can install Google Allo to your device and install it here:

1. Download Google Allo for Android devices here.
2. Download Google Allo for iOS devices here.

1. Solution 1

On Samsung device:

1. First start your device in **Safe Mode**. To do this, proceed to power off your device.
2. Next open your device, during startup, press and hold the **Volume down** button.
3. After the boot process finishes, release the Volume Down button, and you'll find the Safe Mode message in the bottom left corner of the screen.
4. Now you are in Safe Mode, click the **App Drawer** and navigate to the **Settings** app.
5. On the Settings window, find and open **Application Manager (Application / Apps)** => swipe to **All tab** to open all applications => select **Google Allo**.
6. On the next window, find and click **Clear Data** and **Clear Cache** to clear the Google Allo cache.
7. Finally restart your device.
8. Check if the error is still there.

On Xperia device:

1. Press and hold the **Power button**.
2. Press and hold the **Power off** button.
3. Click **OK** on **Safe Mode** message. Your device will boot in Safe Mode.
4. On the **Home Screen** screen, click the **Applications** icon.
5. Scroll down to find and click **Settings**.
6. Scroll down to **Device**, then click on **Apps**.
7. Select **Google Allo**.
8. Click **Clear Data** and **Clear Cache** to clear Google Allo data and cache.

2. Solution 2

If you apply the above solution and still cannot fix the error, you can apply the next solution to delete the cache on your device.

To do this thing:

1. Power off your mobile device.
2. Next, open up your device, during startup you press and hold down the **Volume Down button + Power button** at the same time.
3. After the boot process is finished, release your hands from the buttons as quickly as possible.
4. Use the **Volume Up** and **Down** buttons to navigate to **Wipe Cache Partition**, then use the Power button to select and delete device cache.
5. After the process has finished, restart your device and check if the error is still there.

3. Solution 3

Power off your device.

1. Press and hold **the Home button + Power button + Volume up button.**
2. After seeing the device logo, release your hands from the Power button but still press and hold **the Home button and the Volume up button.**
3. Now you will see the Android Logo, release your hand from the Home button and the Volume up button.
4. Use the Volume down button to navigate and mark **Wipe data / Factory reset.**
5. Use the Power button to select an option.
6. On the next menu, select **Yes** when notified.
7. Wait for the process to finish, use the Power button to select **Reboot system now.**

4. Solution 4

The final solution to troubleshooting Google Allo has Stopped error is to **reinstall Google Allo.**

To uninstall Google Allo, on the **Home Screen => Google Play Store screen =>** Click the Menu icon in the top left corner (3 dash line icon) => **My Apps & Game => All .**

Now the screen shows a list of all applications installed on your Android device, just find Google Allo, then uninstall the application, download and install Google Allo again.

Refer to some of the following articles:

1. Some useful tricks Google Allo users should know
1. All ways to install and set up Google Allo
1. Decode all errors that appear on Google Play and how to fix them

Good luck!

You finished reading the article "**Fix error 'Unfortunately Google Allo has Stopped Error on Android'**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.