

Fix bug that could not download files on Internet Explorer

In this article, I will show you how to fix an error that cannot download the file that appears with IE running Windows XP.



Network Administration - Once I was working on a computer where there was a strange problem. I can go to very good websites, check mail and do all other online jobs. However, when I click on a link to download a file to my computer, I see a message:

Internet Explorer cannot download filename from this particular webserver

This notice means:

' Internet Explorer cannot download files with that name from this webserver '.

I can use good FTP programs and can download files with other browsers such as Firefox. Therefore, the problem has been identified that Internet Explorer has problems.

After trying to fix Internet Explorer to fix the problem I discovered that the problem was in the Temporary Internet Files folder. Sometimes the index.dat file may be corrupted or corrupted. If this happens, you will have to delete this index.dat file and restart your computer. You can then download the files using Internet Explorer. Follow the steps below to delete this file.

- 1) Open **Internet Explorer** .
- 2) Click **Tools** , click **Internet Options**
- 3) On the **General** tab in the **Temporary Internet Files** section, click **Delete Files**
- 4) Click **Ok** when it asks if you want to delete the files
- 5) In the **History** section on the **General** tab, click **Clear History** , and then click **OK**
- 6) Close **Internet Explorer**
- 7) Log off the current account and log back in with another account such as **Administrator**
- 8) Click **Start, Run**
- 9) Type **CMD** and press **Enter** to open the command prompt window
- 10) Change the folders to **Temporary Internet Files** folder by typing the following command, replacing the **drive letter** and **username** properly with the correct username in Windows XP.
cd drive: Documents and SettingsusernameLocal SettingsTemporary Internet FilesContent.IE5
- 11) Type **del index.dat** and press **Enter**
- 12) Type **Exit** and press **Enter** to close the command prompt window
- 13) Restart your computer

When the computer is restarted, open a page that has a link to download. Click on this link and try downloading the file. Now your work will be done.

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