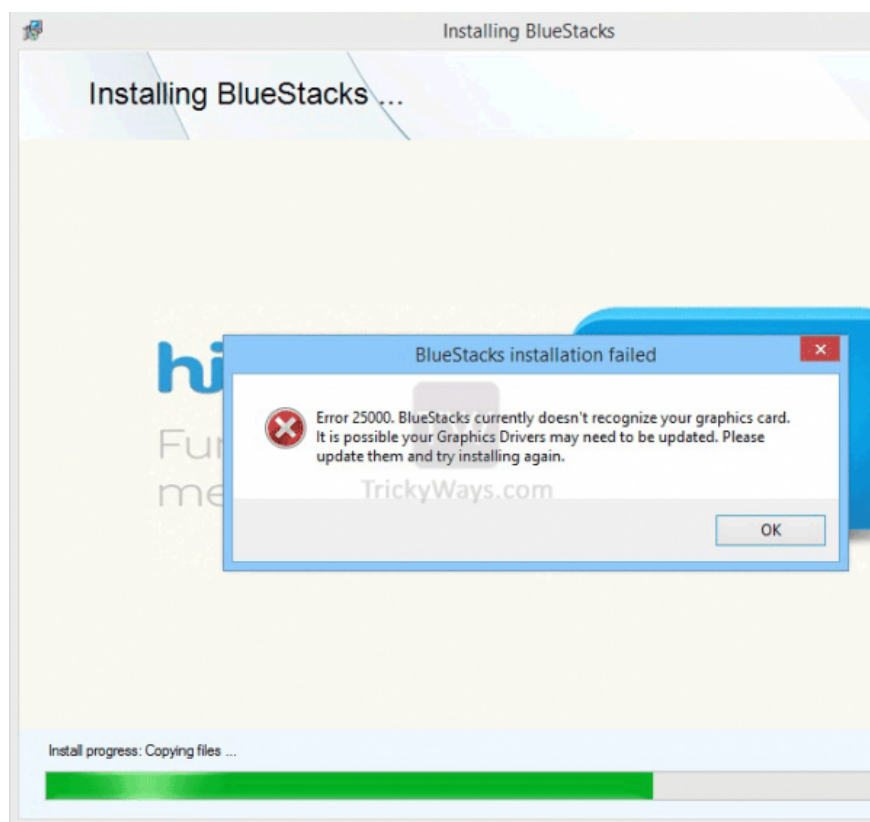


Fix 25000 error during BlueStacks installation process

During the installation of the BlueStacks emulator software on Windows 8.1 operating system, many users often encounter an error message: Error 25000. BlueStacks currently doesn't recognize your Graphics card. Không thể nhận diện được Graphics card cần được cập nhật. Hãy cập nhật lại và thử cài đặt lại.

During the installation of the BlueStacks emulator software on Windows 8.1 operating system, many users often encounter an error message: " **Error 25000. BlueStacks currently don't recognize your card Graphics. to be updated. Please update them and try installing again** ".

How to fix this error to install BlueStacks emulator software on the computer. Please refer to the following article of Network Administrator.



1. The cause of the error

There are several causes of this error:

- Graphics card driver does not update.
- Windows does not update (if Windows does not update regularly, Open GL will not be updated).
- The minimum requirements of the system are not met (new Bluestacks versions require a minimum of 2 G RAM).

2. Fix 25000 error and minimum RAM requirement error of 2 GB

1. Download and install the latest version of Bluestacks Offline from BlueStacks Server:

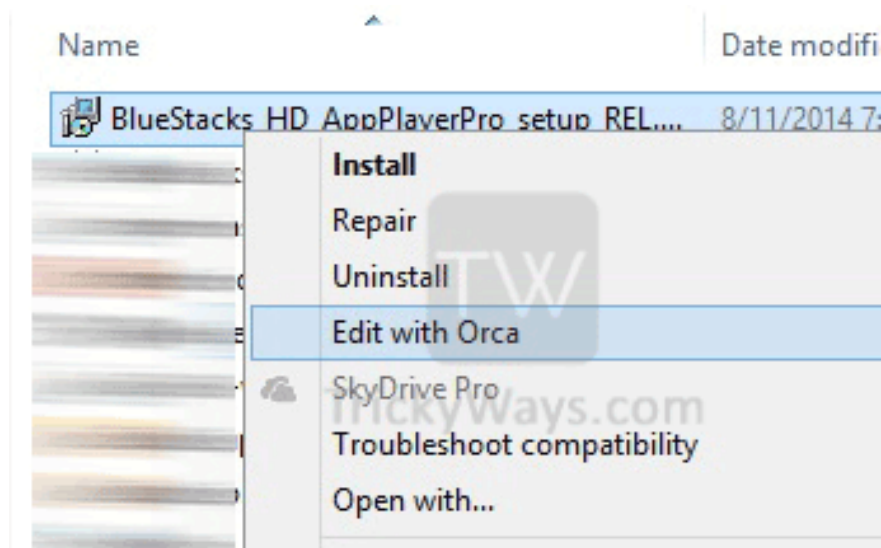
1. BlueStacks 0.8.0.2997
2. BlueStacks 0.8.1.3003
3. BlueStacks 0.8.1.3011
4. BlueStacks Latest Version

2. Download and install Orca

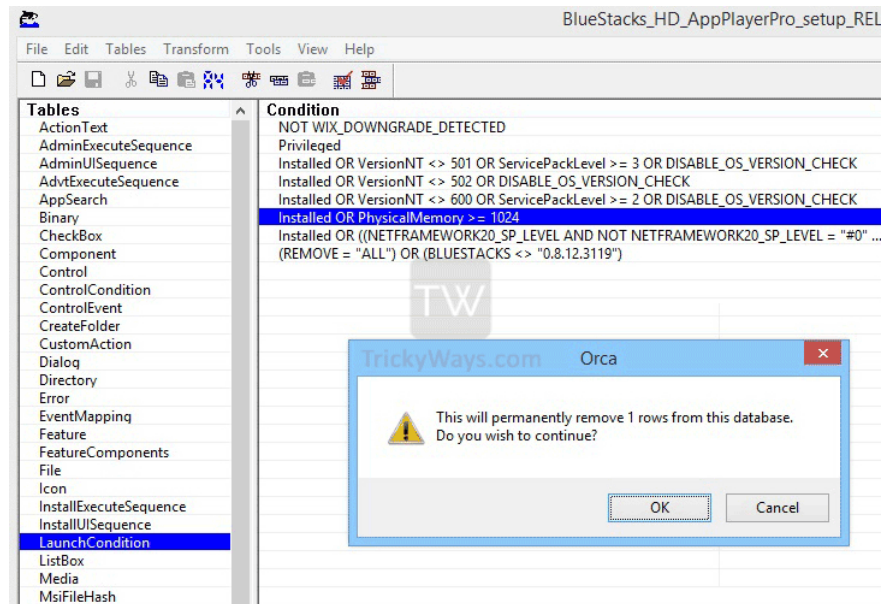
You can edit Microsoft installer package (.msi) using Orca.

Download Orca and install it here

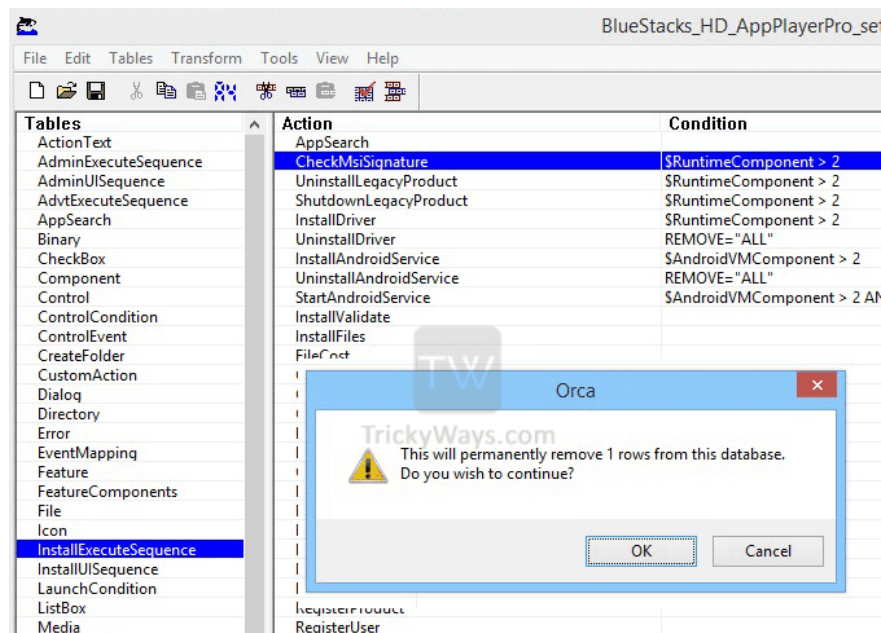
After installing Orca, proceed to edit the BlueStack Setup file by right-clicking on the BlueStacks Setup file and selecting **Edit with Orca** .



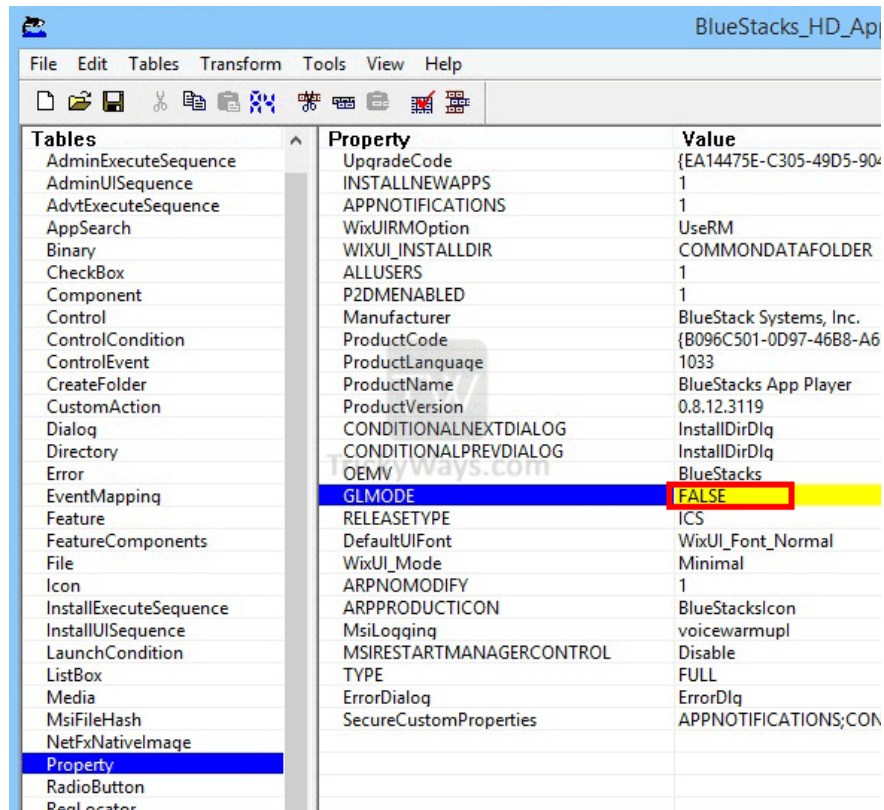
Next delete **Install OR PhysicalMemory > = 1024** from **Table LaunchCondition** as shown below:



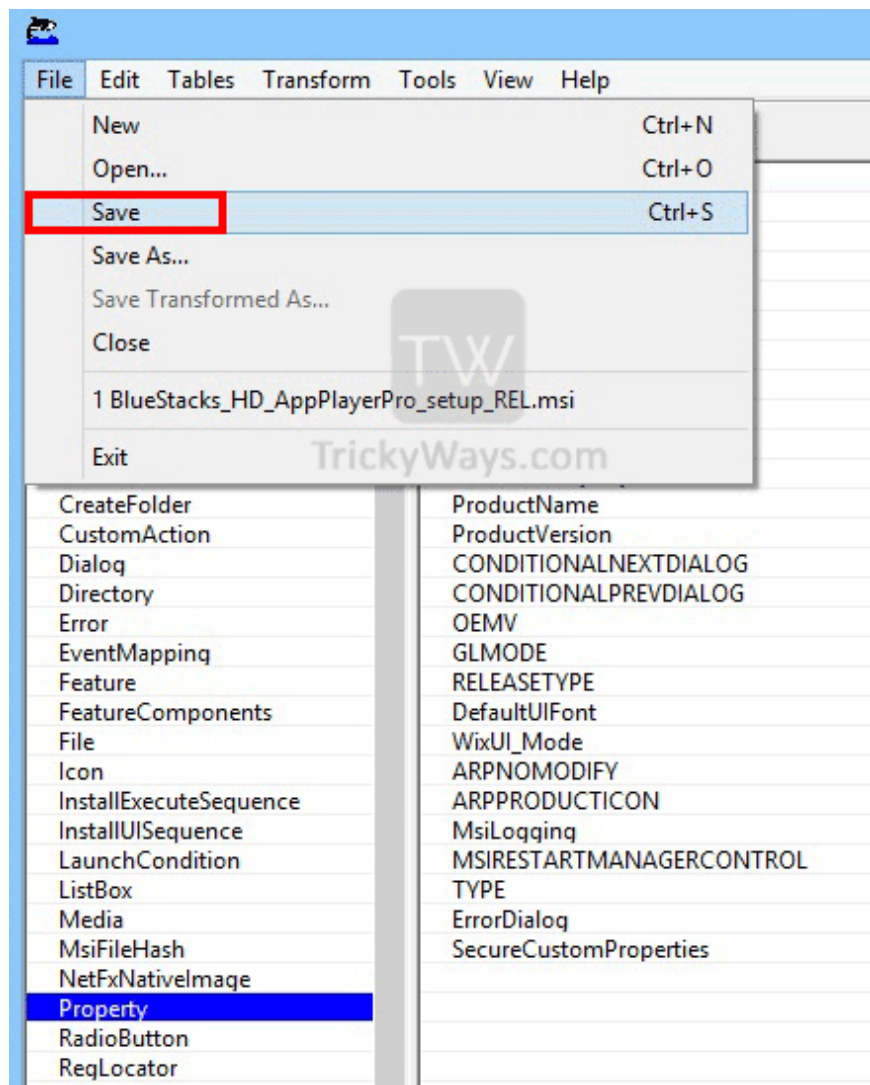
Delete Next **CheckMsiSignature** from Table **InstallExecuteSequence** .



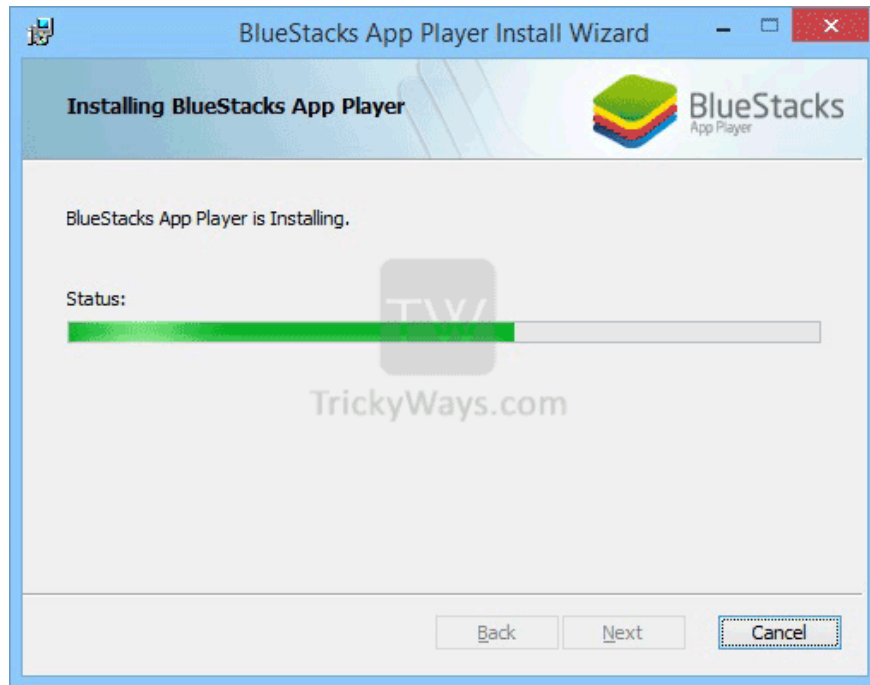
Change the **GLMODE** value from **True** to **False** in **Table Properties** as shown below:



Next proceed to save and exit Orca.



Finally run the BlueStacks setup file to install the BlueStacks emulator software on your device.



Refer to some of the following articles:

1. Common errors on Bluestack and how to fix it
1. Speed ??up tips for BlueStacks emulator software
1. How to copy data from computer to BlueStacks?

Good luck!

You finished reading the article "**Fix 25000 error during BlueStacks installation process**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.
