

# Fix 0x80004005 error when playing music in Groove Music in Windows 10

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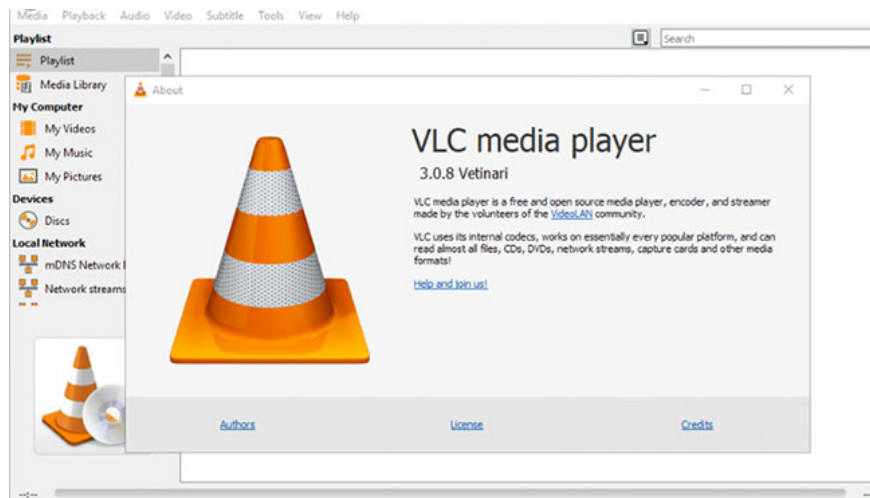
The cause of unsupported codecs is a rare problem because Groove Music supports almost every audio format, but if nothing else works, it's best to check with another player.

## 1. Error syncing files with OneDrive

OneDrive allows you to sync files across multiple devices. A file downloaded on your computer will have a green tick next to it. Whenever a file is not on the hard drive, but it is on OneDrive, it will be downloaded and used.

If you're in a similar situation and see error 0x80004005 when playing files with Groove, then it could be due to a sync issue. The best way to solve this problem is to perform the sync again.





If it's a codec problem, you should choose another player

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