

# Even an online sales empire like Amazon has a headache with Covid-19 due to shortages and late delivery.

Amazon said many of its home appliances in the US were out of stock and became scarce in the United States due to the widespread Covid-19 epidemic.

According to *CNBC*, Amazon has issued warnings to users if the Amazon Prime service is having trouble at this time because many popular home appliances in the US are in short supply due to the outbreak of Covid-19.



This situation is partly due to an increase in the proportion of people shopping online. A number of popular brands and items in the household sector have started to sell out because of overcrowding. Meanwhile, Amazon is also forced to report errors to users if the delivery time may be longer than usual.

*"A pandemic can affect the way we serve our customers in the short term. We are actively working day and night with our sales partners to ensure there is enough supply and improve the ability to transport goods to the customer".*

Earlier, Amazon announced, *"The supply is temporarily out of reach due to increased demand. So please be sure to confirm that stock is still available before payment."*

Just a few weeks ago, items like tidies, bottled water and dried goods were constantly sold out at major stores and supermarkets in the US. And of course all on huge online retail sites like Amazon.

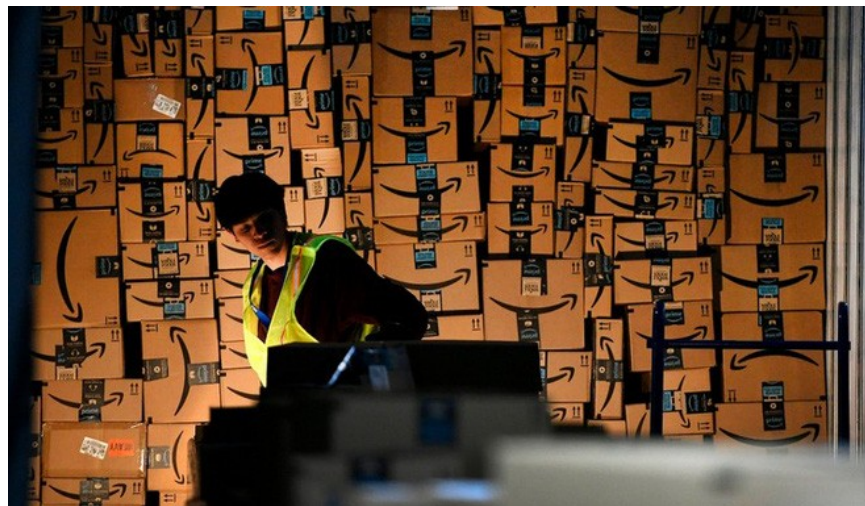


Toilet paper is almost out of stock on Amazon

Usually Amazon shipping options only take about 1-2 days. But now that demand has exploded, delivery times may be longer. After adding a product to the cart, buyers may have to wait up to 4 days to receive it.

Not to mention the Amazon Prime delivery service is also experiencing unprecedented disruption. Amazon currently has about 150 million members participating in the Prime service worldwide. Even Amazon spent \$ 1.5 billion to upgrade the delivery system last shopping season.

When demand soared, Amazon had to limit the number of buyers and goods. Even for bulk buyers, services like Prime Now and food delivery services like Amazon Fresh have had to limit the number of buyers or notify about slow stock availability, or cannot. delivery.



Strong demand is posing new challenges for Amazon's logistics capabilities. The company is currently working hard to avoid this supply disruption for too long. But that alone is not enough as many factories in China and

other countries are still operating moderately.

In addition, Amazon is also facing a shortage of staff and labor. While there have been at least two cases of Amazon employees positive for Covid-19.

Amazon has had to introduce a series of new precautions at its stores, including regular disinfection of warehouses, requiring staff to self-clean and clean work spaces, transportation and entry facilities. end of each shift.

*Refer to CNBC*

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