

Error handling when running the Wireless Network Setup Wizard after updating Windows XP SP2

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There may be several causes when this error occurs. Some computer and hardware manufacturers provide their product configuration software instead of using the Wireless Zero Configuration service provided in Windows. In this case, you must use the software provided by the manufacturer to reconfigure your wireless network. If you want to use the Wireless Network Setup Wizard or **View Available Wireless Networks** to configure the wireless network device, see the documentation that came with the computer or wireless network card you purchased. Use this guide to redefine the use of the Wireless Zero Configuration service to configure the wireless network. Sometimes you can't use Windows functionality.



If your wireless network computer or adapter does not work with its wireless network software, follow these steps :

1. Click **Start**, click **Run** , type **ncpa.cpl** and click **OK**
2. Click **Network Connections**
3. In **Network Connections** , click to select your wireless connection then select **Change settings of this connection** .
4. On the **Wireless Networks** tab, click the **Use Windows** section **to configure my wireless network settings** .

To launch the Wireless Zero Configuration service, follow these steps :

1. Click **Start**, click **Run** , enter **% SystemRoot% system32services.msc / s** and then click **OK**
2. Double-click **Wireless Zero Configuration** .
3. In the **Startup type** list, click **Automatic** , and then click **Apply** .
4. In the **Service status** area, click **Start** and finally **OK**

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