

Effects on Messenger when video calling is lost, what to do?

The effect on Messenger when making a video call is lost, so you're very upset because you can't apply the filter you like?

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When calling Messenger, many people like to use available effects to look more sparkling, cute or funny. Especially when you are bare-faced and not confident when talking to that person. Although applying filters to Messenger is not difficult, it is not always successful. Some of you have encountered an effect **on Messenger when the video call is lost** . Follow the next part of **TipsMake** to know what you need to do.





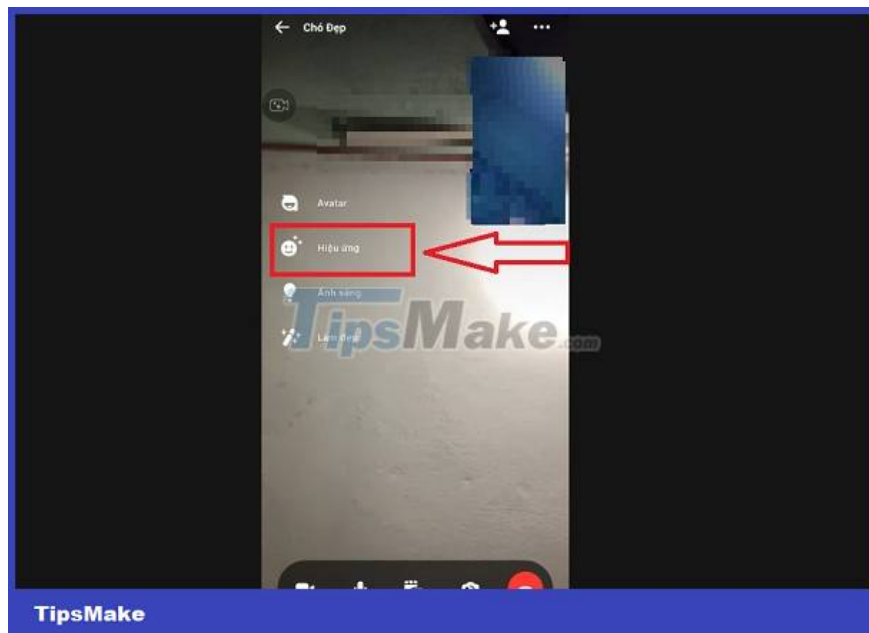
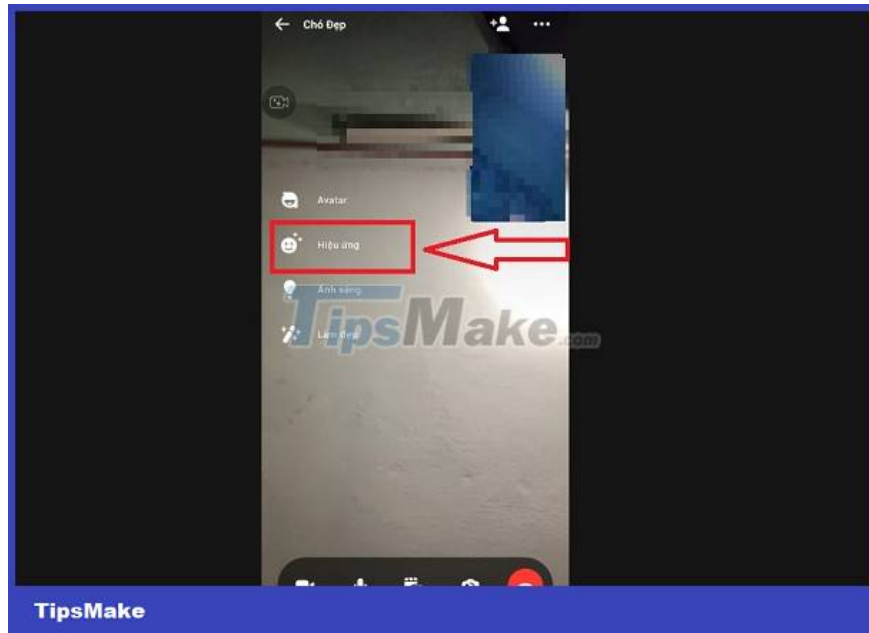
Detailed instructions on how to fix when the effect on Messenger when making a video call is lost

It's unclear why Messenger lost its effects. It could be because the internet connection is unstable, the Messenger application is malfunctioning, or it's also possible that the user hasn't turned on effects while chatting. The following are specific solutions to this problem.

Instructions on how to turn on filters on Messenger when calling are super easy

As the admin shared, not seeing the effect when calling Messenger is unlikely to mean you haven't used it properly. Below is the detailed way to turn on the filter on Messenger when calling on iPhone/Android.

1. **Step 1** : Users go to Messenger, click on your conversation with the person you need to video call.
2. **Step 2** : On the call interface, when the person answers the phone > You can click on the smiley face icon as shown to use beautiful Messenger video call filters to your liking.



1. **Step 3** : *If you only want to use your side, click on the filters in the 'My' tab. If you want to use it for both you and that person, click on the 'Everyone' tab.*

Restart Messenger and check your internet connection

In case you do not see the effect when making a video call on Messenger even though you have followed the instructions. First, close the Messenger app completely (open multitasking and swipe to close). Then, you make sure that the network connection on the device is stable and working normally. Go back to Messenger again to check if the filters are back or not.

Update Messenger to the latest version

In case you haven't updated the app for too long, this is the reason why the software on your device is not working properly. Not to mention, you can't even experience the new features in the new version of Messenger.

In addition, if the problem comes from Messenger, the manufacturer often releases patches to fix the error. Therefore, you should go to CH Play or App Store, check and update Messenger to the latest version if available.



Check Messenger app permissions

The effect on Messenger when video calling does not appear is also likely because the user has not fully updated the permissions. Messenger needs access to your device's storage, data, and camera to function properly. Therefore, you need to go to Settings, find the Messenger application and check whether you have granted full permissions or not.

Some other ways to fix when effects on Messenger when making video calls are lost

1. *Maybe this is just a temporary problem, so try turning off the power and restarting your phone. This will help your phone work stably again and fix errors for unknown reasons.*
2. *Next, you should check and update your device's operating system if it has been too long. Because old, outdated software versions are also likely to cause problems on the device. Furthermore, old software versions may not be compatible with Messenger in the latest version, causing some problems.*

3. Finally, if you still cannot fix it successfully, you should consider: uninstalling and reinstalling Messenger. Although this trick is a bit 'labor-consuming', it is an effective way to fix software errors.



Above are solutions to fix effects errors on Messenger when video calls are lost. Hope you successfully resolve this problem!

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