

# Download and install or reinstall Office 365, Office 2016, Office 2013 on your computer

To install Office 365 Home, Personal or University versions or a paid version of Office 2016 or Office 2013 on a computer (laptop, PC) and how to fix some errors during Office. Please refer to the following article of Network Administrator.

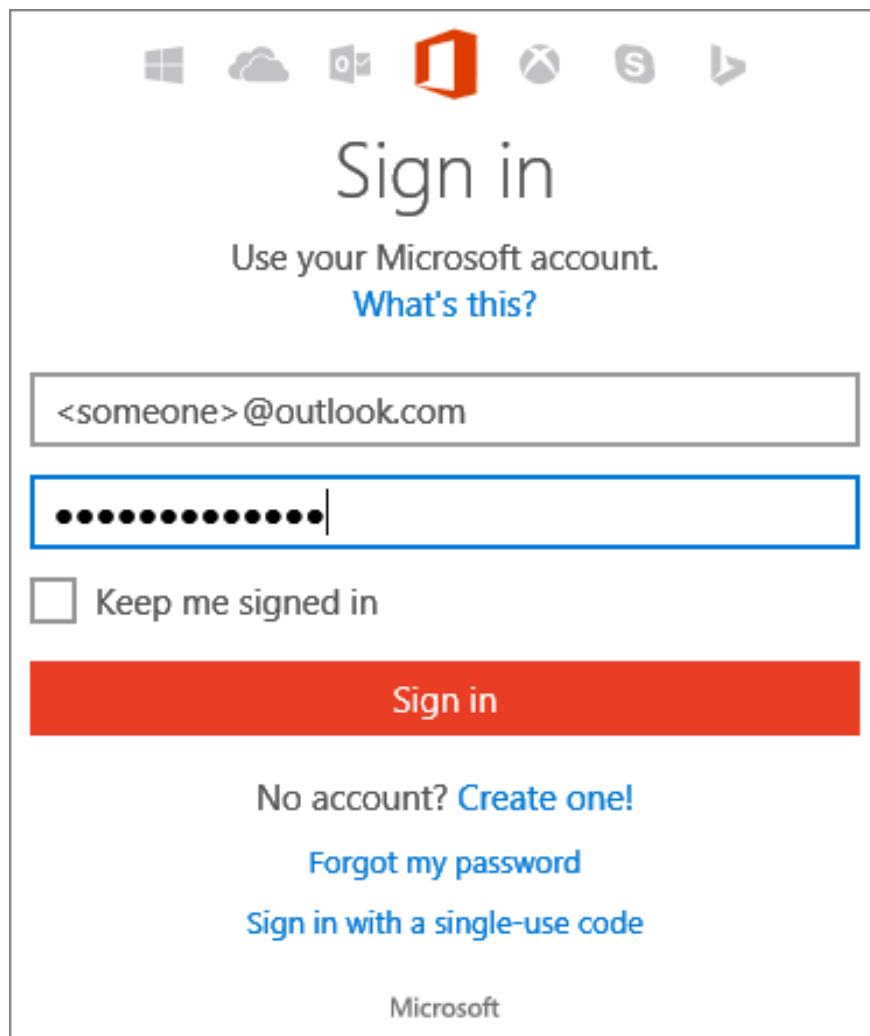
To install Office 365 Home, Personal or University versions or a paid version of Office 2016 or Office 2013 on a computer (laptop, PC) and how to fix some errors during Office. Please refer to the following article of Network Administrator.

## 1. Install or reinstall Office from My Office account

### 1.1. Before installing Office

1. Visit [www.office.com/myaccount](http://www.office.com/myaccount) and log in to your Microsoft account.

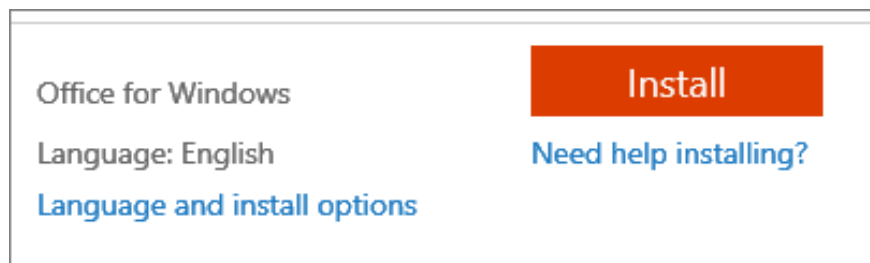
If you don't have a Microsoft account, consult the fastest Microsoft account setup steps here.



Note: If the login fails, try logging in again with the correct Microsoft account.

Or find the option named **This is the right place to install and re-install Office** in the list of options in case you don't remember your Microsoft account correctly to try another login.

2. Select **Install** and depend on your version, select **Install** again.



By default, this process will install the 32-bit version of Office on your computer, using the language you selected when purchasing the product.

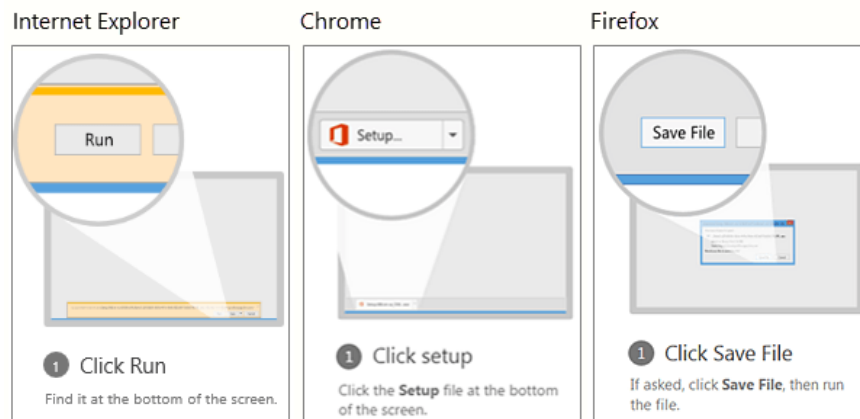
If you want to install the 64-bit version, change the language or Office 2013 installation, look for the **Custom install** option option .

Note:

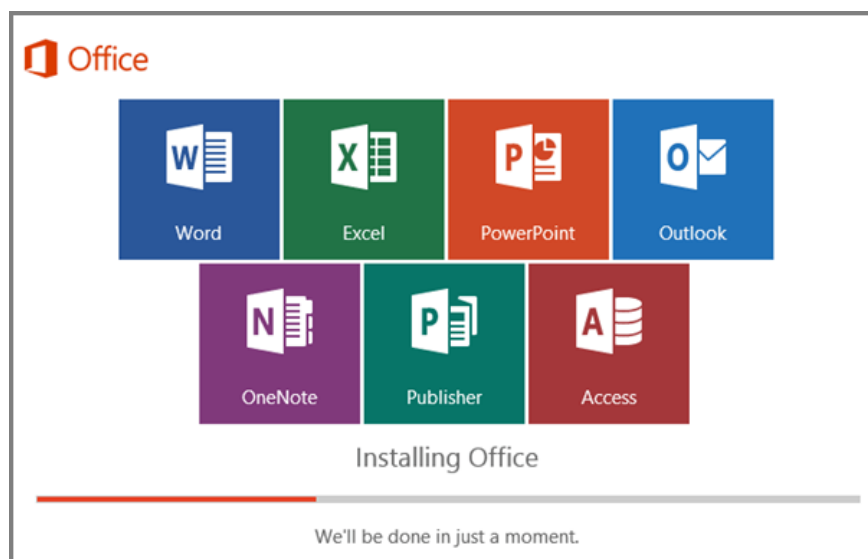
When installing Office 2016, you see on the screen the message "Stop, you should wait to install Office 2016". This means that Office can detect compatibility issues with certain programs and software installed on your computer.

Now select the **Learn Why** link to view the error message or you can see the error message under **Additional information**.

3. Depending on your browser, access the popup window that appears on the screen, then click on **Run** (with Internet Explorer browser) or **Setup** (with Chrome browser) or **Save File** (with Firefox browser) ).

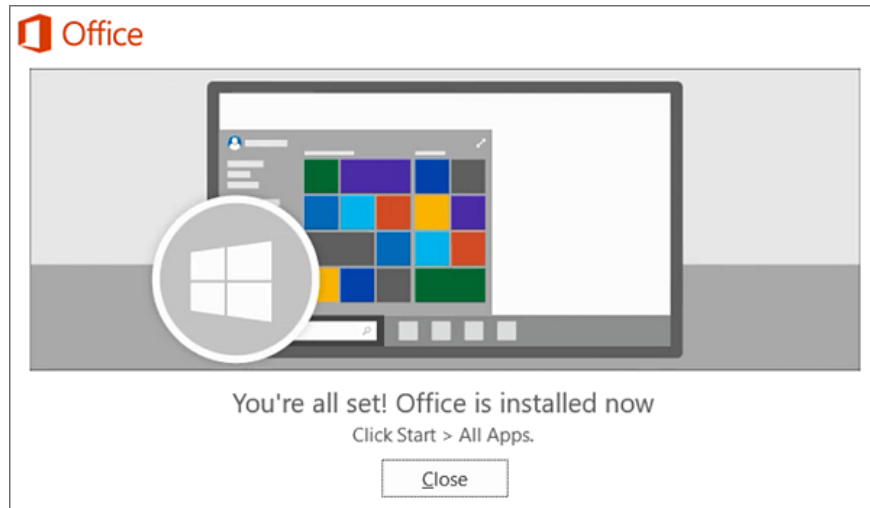


Now the installation process will begin.



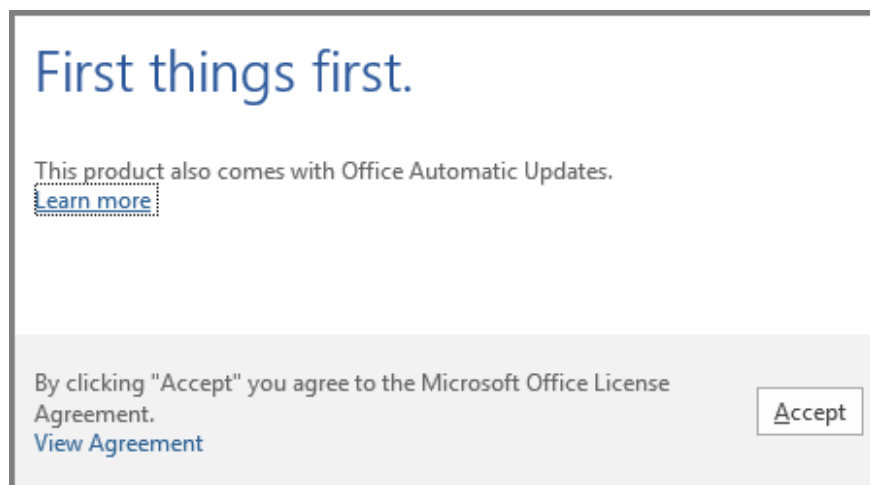
4. After the installation process has finished, you will see the message " **You're all set!**" **Office is installed now.**

Follow the instructions on the screen, for example, click **Start => All apps** to see the location where you installed the application and then click **Close**.



5. To start using the Office application, you can open any application such as Word or Excel, .

In most cases, Office is activated immediately after you open the application and click Accept to accept the terms.



6. Office can be activated automatically. If you see the Microsoft Office Activation Wizard appear on the screen, follow the steps to activate Office. If you need help, see the Activate Office 365, Office 2016, or Office 2013 section.



## 2. Fix some errors

### 2.1. The installation of Office takes longer than usual or receives an error message during the installation process

- If the Office installation process takes longer than usual, the cause of the problem is most likely due to your Internet connection having some problems.

In this case, you can proceed to uninstall Office and then reinstall Office again.

- If you receive an error message: If an error message appears on the screen during Office installation, click on the Learn More link to view the problem information and find a way to fix it.

If you do not see the **Learn More** link, you see the information that caused the error in **Troubleshoot** section **installing Office and Office 365**.

### 2.2. Stop message, you should wait to install Office 2016

If a Stop message appears on the screen, you should wait to install Office 2016. This means Office detects compatibility issues with certain programs and software installed on your computer.

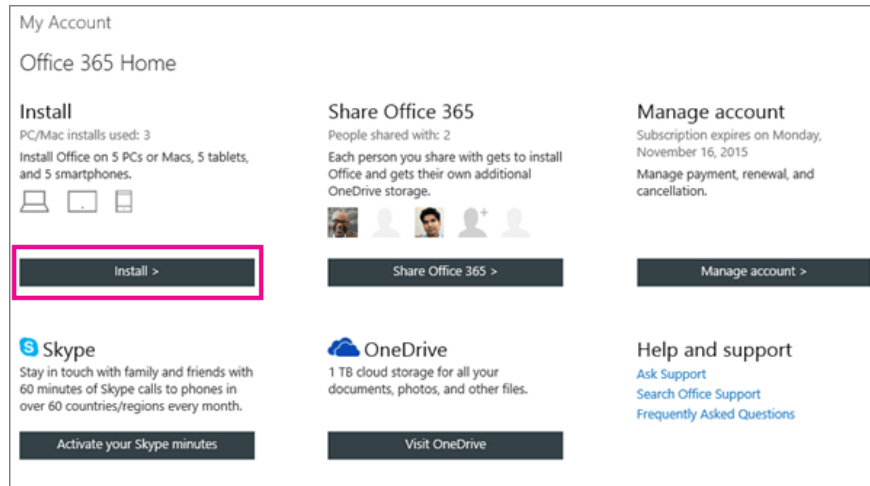
## 3. Several options for editing settings

### 3.1. Reinstall Office 2013

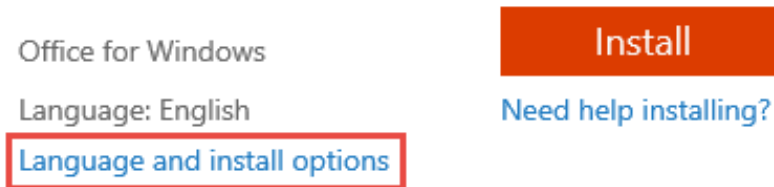
To reinstall Office 2013, follow the steps below:

1. Uninstall Office 2016 from your computer.
2. Log in to your Microsoft account at the My Account page and disable the Office 2016 installation.

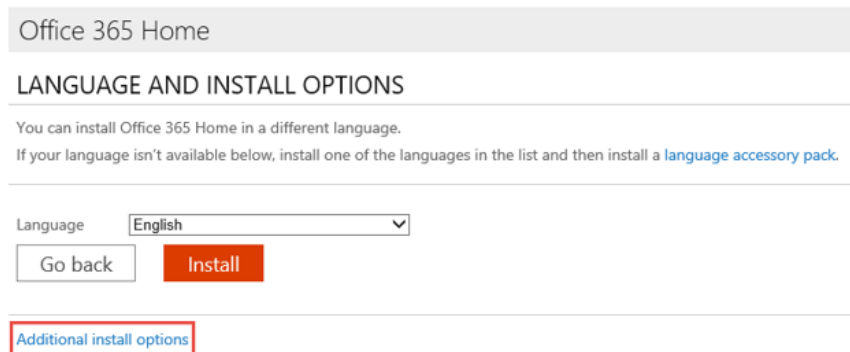
3. To install Office 2013, go to your My Account page and select **Install**.



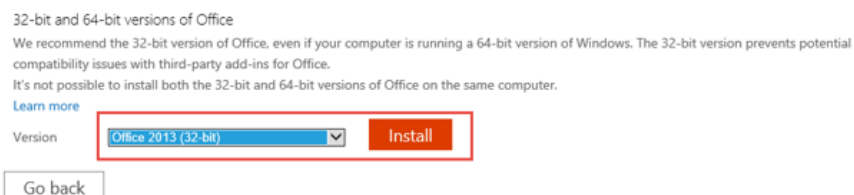
4. Select **Language and install options** option.



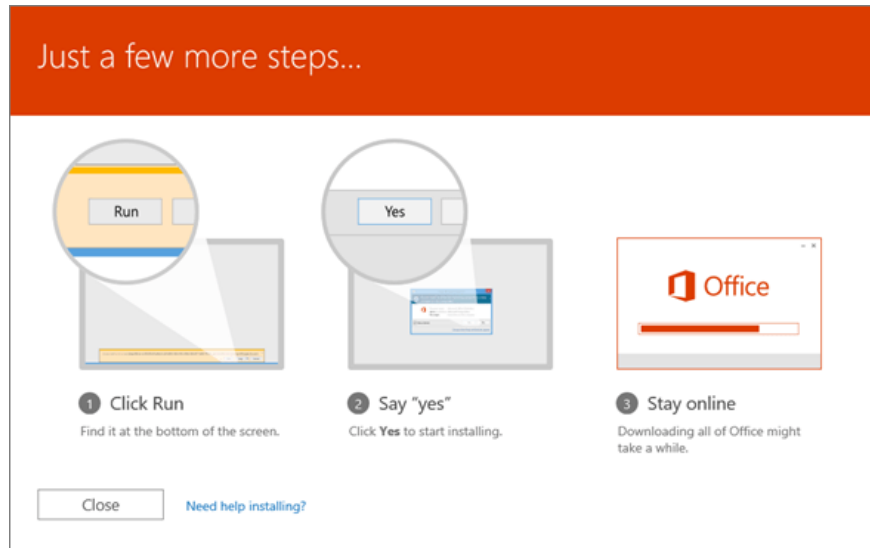
5. Select **Additional install options**.



6. On the Dropdown Menu under **32-bit and 64-bit versions of Office**, click the down arrow icon to select the 32-bit or 64-bit version and select **Install**.



7. Click **Run** or select other similar options on the browser you are using.

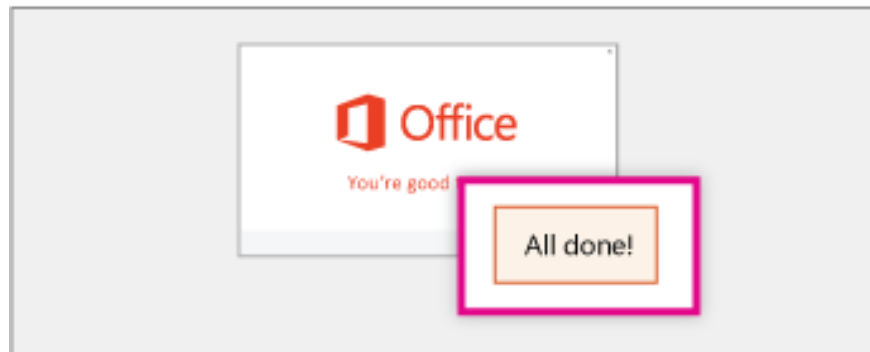


Note:

If not uninstall Office 2016 before proceeding to reinstall Office 2013, during the installation of Office 2013 you will receive an error message.

Therefore you have to uninstall the Office 2016 application before continuing with the steps to reinstall Office 2013.

8. When the **You're good to go** screen appears, click **All done** and that's it.



After successfully reinstalling Office 2013, you will receive a notice to upgrade to Office 2016.

### 3.2. Select Office installation language

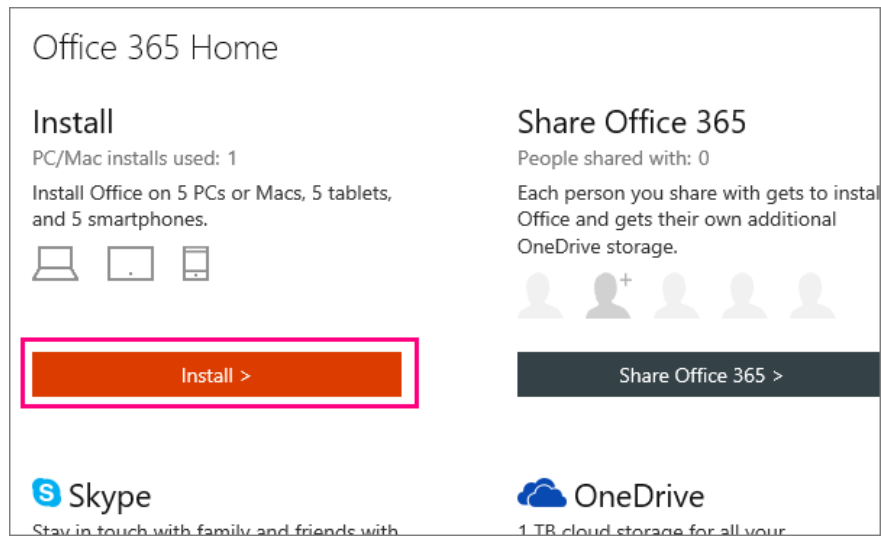
- **Change the Office installation language:**

Note:

The steps below apply only on Office 365 Home, Personal or University versions and paid Office 2016 versions, which do not apply to paid Office 2013 versions.

1. Log in to your Office account at office.com/myaccount.

2. On your My Account page, select **Install**.






Office 365 Home

### Install

PC/Mac installs used: 1

Install Office on 5 PCs or Macs, 5 tablets, and 5 smartphones.


  

[Install >](#)


### Share Office 365


People shared with: 0

Each person you share with gets to install Office and gets their own additional OneDrive storage.



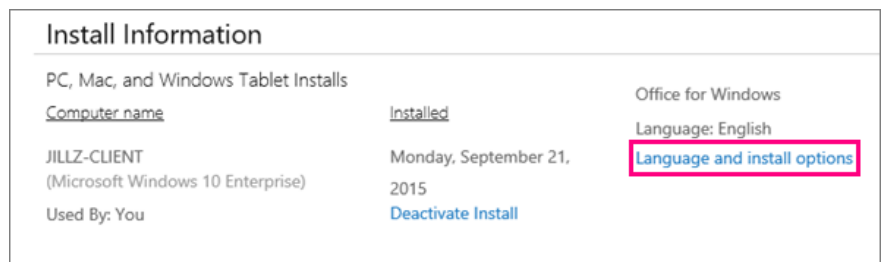
[Share Office 365 >](#)

 Skype  
Stay in touch with family and friends with

 OneDrive  
1 TB cloud storage for all your

(For paid versions, you skip this step).

3. Under **Install Information** , select **Language and install options link**.

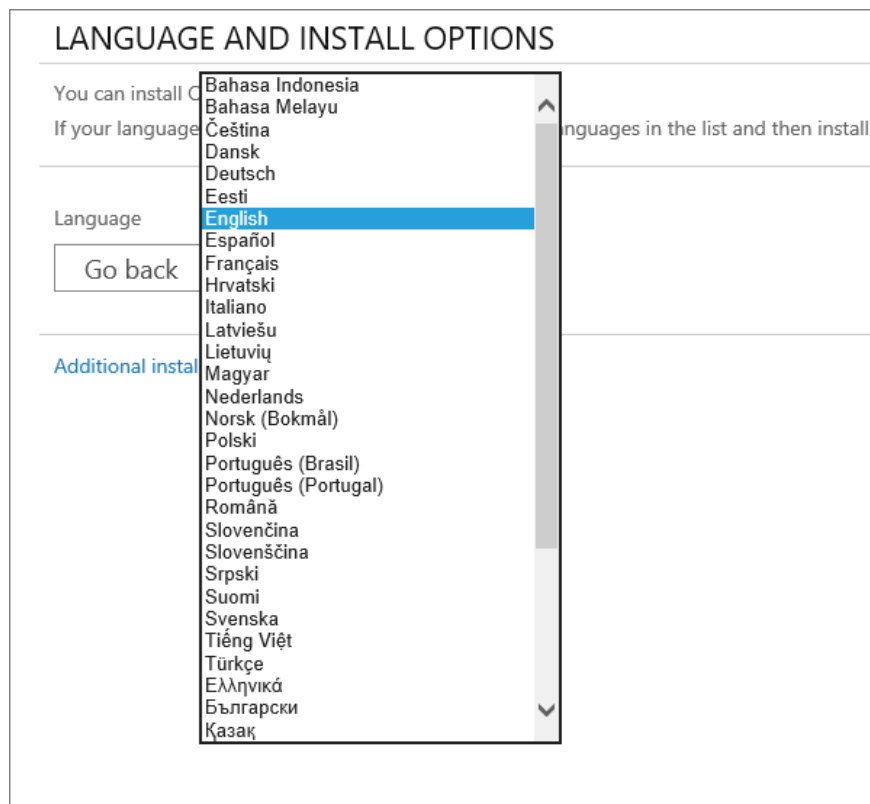


### Install Information

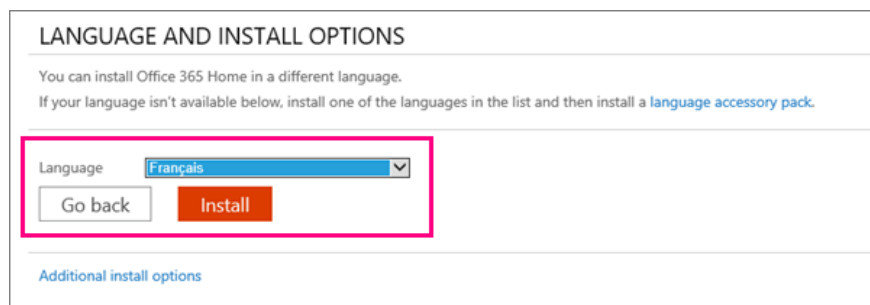
PC, Mac, and Windows Tablet Installs

<u>Computer name</u>	<u>Installed</u>	Office for Windows
JILLZ-CLIENT (Microsoft Windows 10 Enterprise)	Monday, September 21, 2015	Language: English
Used By: You	<a href="#">Deactivate Install</a>	<a href="#">Language and install options</a>

4. Next at Menu Dropdown next to **Language** option , select a language you want to install.

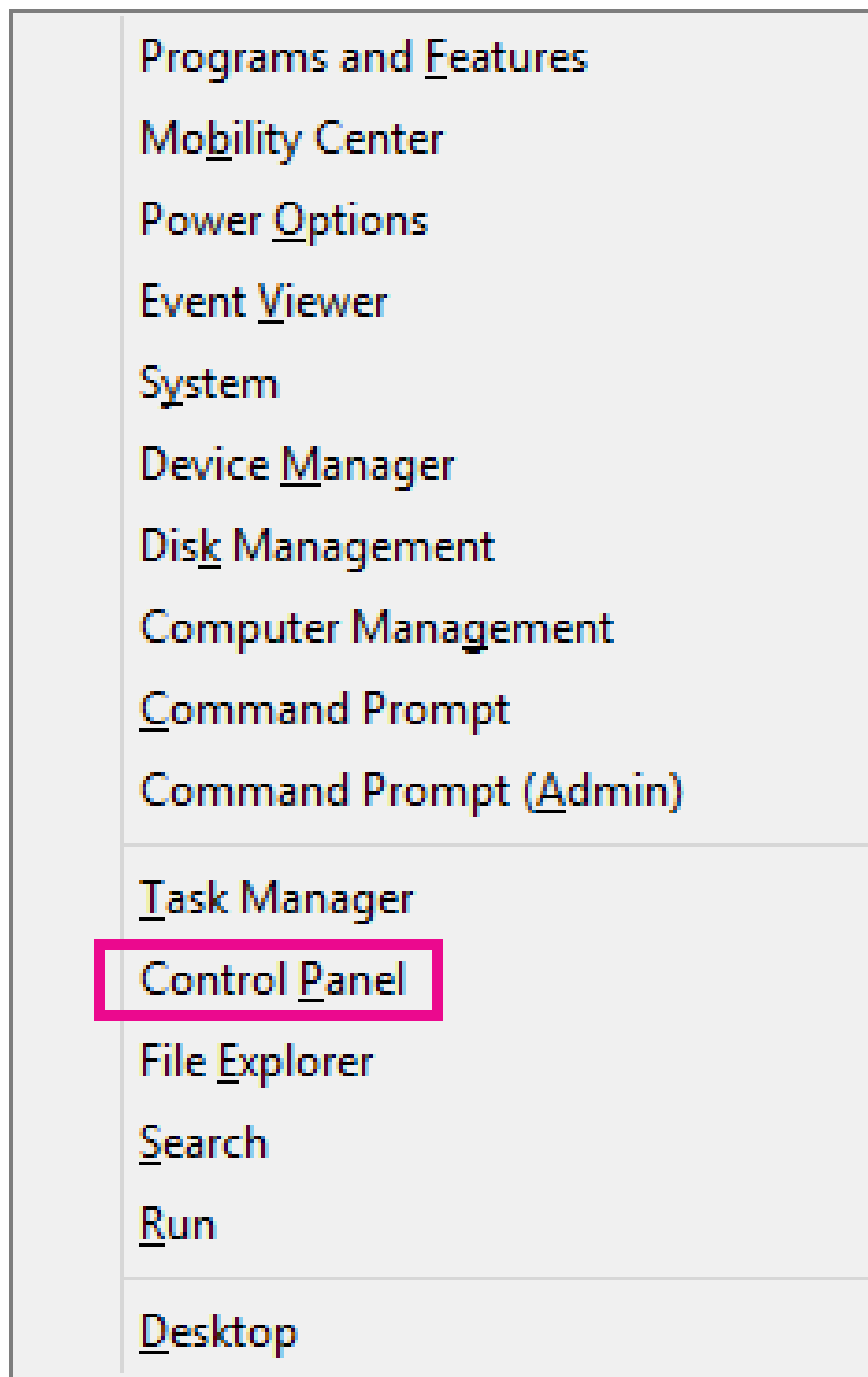


5. After selecting the language, click **Install** and follow the instructions on the screen.



**- Uninstall Office with Control Panel and reinstall other languages:**

1. Access Control Panel



- On Windows 10, Windows 8 and Windows 8.1:

Right-click the **Start** button and select **Control Panel**.

- On Windows 7:

Click **Start** and select **Control Panel**.

2. Click **Programs** => **Programs and Features**.

3. Click **Microsoft Office** and click **Uninstall**.

4. After uninstalling Office, go to My Account page, click **Install => Language and install options**.

5. Select the language you want to install and click **Install**.

### **Refer to some of the following articles:**

1. Fix Outlook and Office 365 errors with just one click
1. Download and try Office 2013 Professional Plus for free for 60 days
1. How to change the default save file format in Word, Excel and Powerpoint 2016?

### **Good luck!**

You finished reading the article "**Download and install or reinstall Office 365, Office 2016, Office 2013 on your computer**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.