

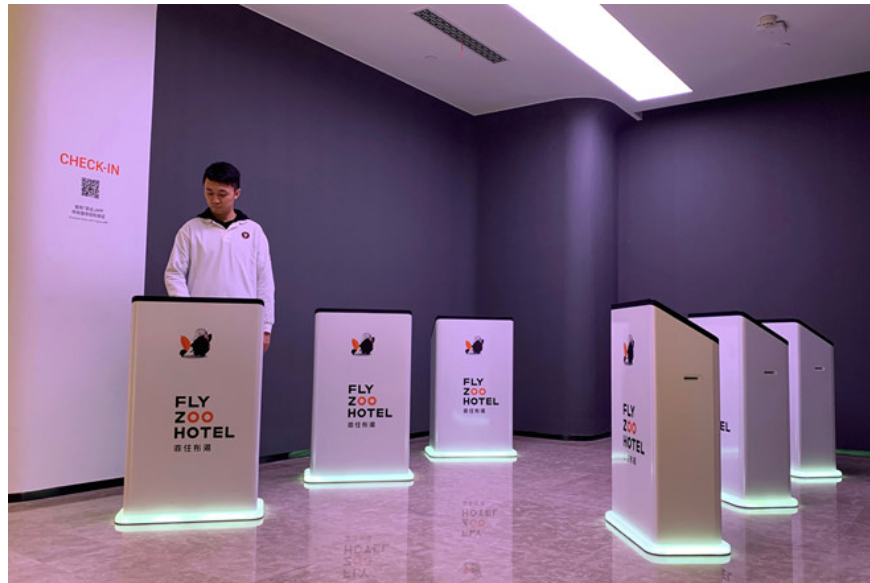
# Discover the hotel that looks like a spaceship, robot 'serving the teeth' of Alibaba

This hotel is applying the face and intelligent robot identification system from Alibaba Group to serve customers on behalf of people.

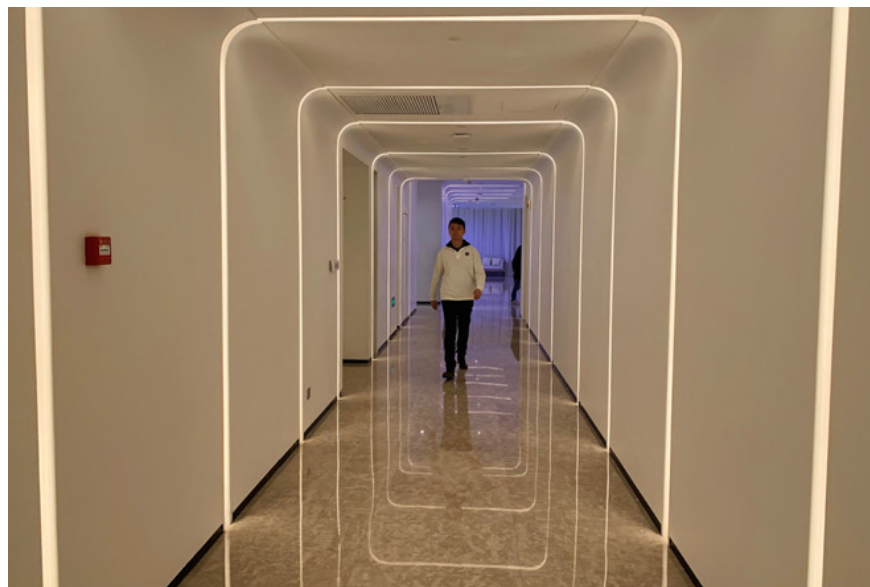
FlyZoo is an Alibaba-owned hotel, located in Hangzhou, 170km southwest of Shanghai, officially opened last month. This hotel is applying the face and intelligent robot identification system from Alibaba Group to serve customers on behalf of people. Let's explore what this bold, fictional hotel of Alibaba is.



Thanks to being equipped with face recognition system, when entering the hotel, customers can check the passport, check in at the podium scanning face at the check-in area. Chinese nationals only need to scan their faces directly by phone to check in because this system is also linked to smartphones.



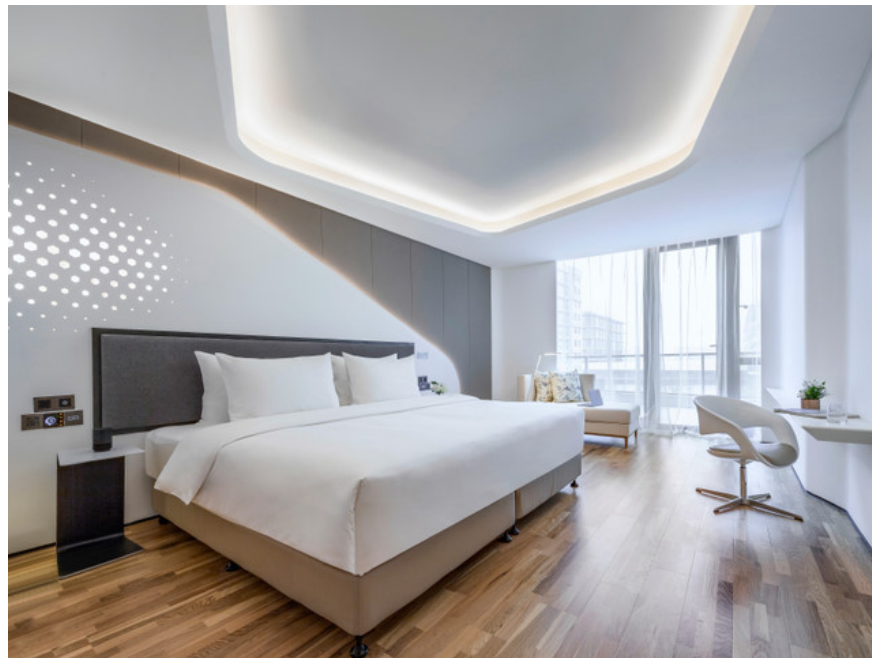
The light arrangement and light shining through the interior doors of the hotel make many people think of spacecraft in sci-fi movies.



In order to be able to use the elevator, customers must scan their faces to verify and have the right to go to the floor where they have booked. To open the room, the customer continued to scan his face again.



According to Tracy Li, a customer at FlyZoo, this security system is very fast and safe, a top priority for women. She felt satisfied with her room, including getting in and out with a face scan.



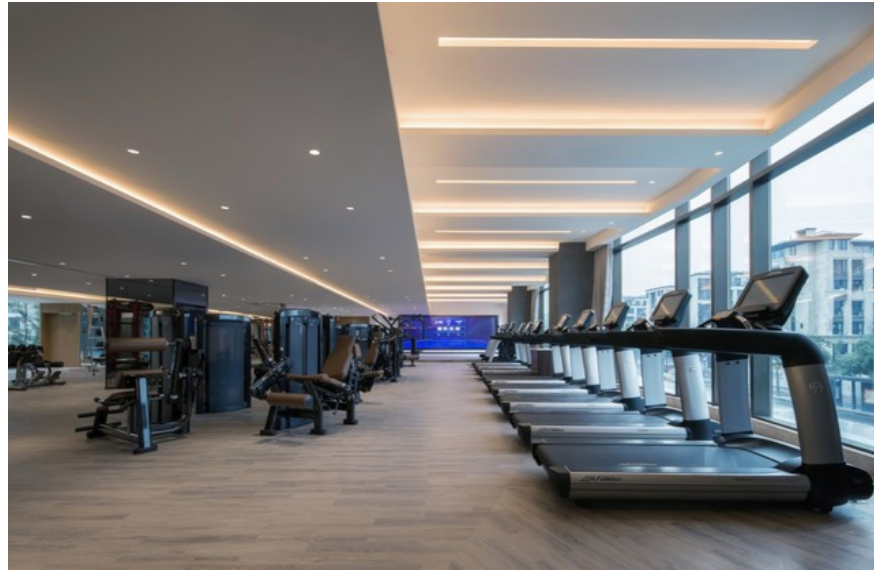
Inside the integrated voice command technology rooms, there are no buttons. To control temperature, close curtains, adjust brightness, set room service . customers only need to voice commands.



At the hotel restaurant, customers will be served by robots. The capsule-shaped robots about 1 meter tall, will serve food and wet towels to guests, dedicated robotic arms that can blend more than 20 different cocktails. Face scanner automatically identifies the customer identity to charge the room price.



The hotel gym is also arranged with a variety of treadmill and different modern equipment.



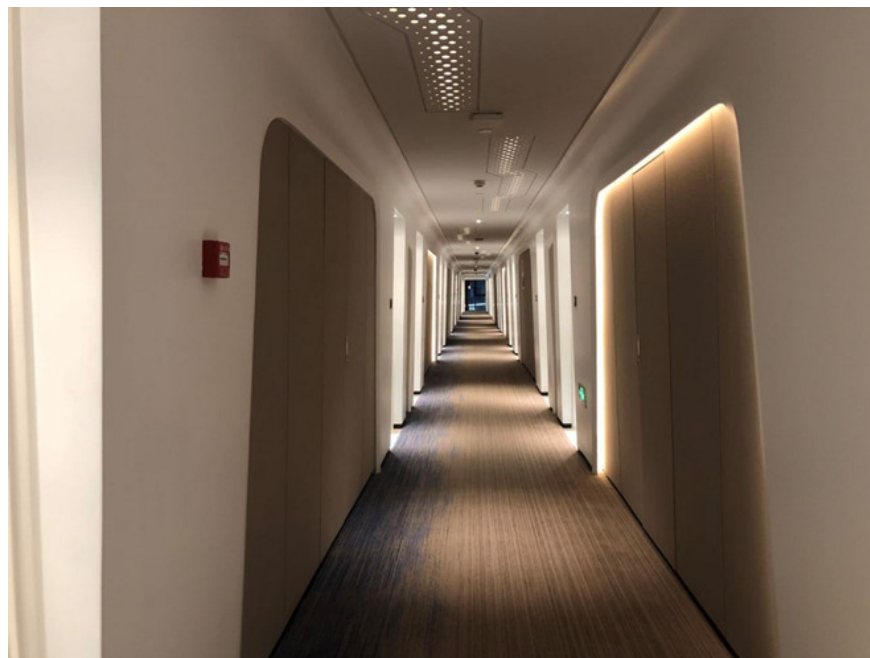
To check out, the user will access the application and confirm. When the customer steps out, the room will automatically lock. Costs will be calculated via Alibaba e-wallet. After successful payment, Alibaba's system will immediately delete the customer's face scanning data.



In fact, the hotel still uses people on some jobs such as reception, cleaning staff, chefs. Reception will assist customers who do not want to scan their faces and use electronic locks, regular check-in procedures.



Flyzoo hotel consists of 290 rooms, each night here is priced from 205 USD. Flyzoo is seen as an exhibition by Alibaba, where it experimented with new technologies aimed at the hospitality industry, while demonstrating its strength in the field of artificial intelligence.



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