

Dell acknowledged hinge errors on the Alienware M11x

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The hinges of the device are protruding behind or even broken if the user frequently closes the screen.



Dell acknowledged for the first time a hinge error on the Alienware M11x.

Alienware M11x , Dell's breakthrough laptop in 2010 was appreciated by many users except for a hardware hinge-related error. A series of comments on this issue are reflected by the Dell forum all the time.

Most think that the hinge has a bad design and will be bulged behind or broken if the user frequently opens and closes the computer. These errors are thought to exist in the first M11x version and M11x using Core i series. Previously, unfortunate customers who encountered a faulty model were not allowed to operate.

However, with so many users' comments, Dell recently announced to acknowledge the cause of the company and will soon offer a program to support users who encounter this error. The machines are repaired by Dell free of charge even if they are out of warranty or if there is a hinge error.

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