

Confused because OneDrive has a red X? How to handle it here

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Turn on your computer and suddenly discover that OneDrive has a red X? To handle this problem, you will need some information from TipsMake in today's article.

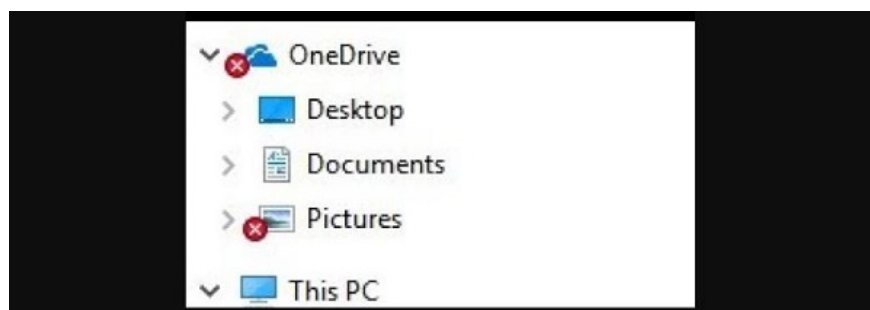
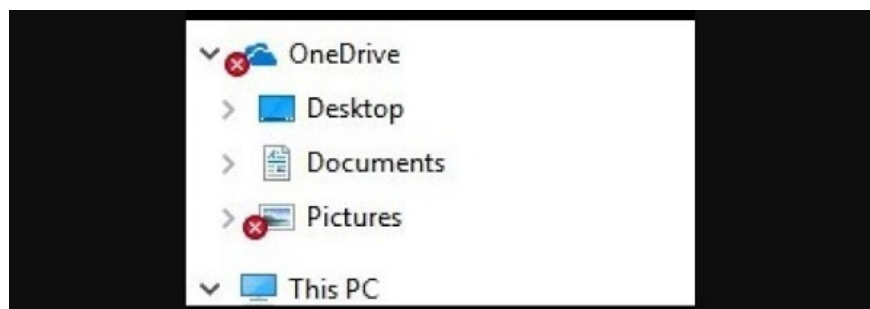
For those who regularly use computers, OneDrive service will no longer be strange. This is a cloud storage service that appears on computers running the Windows operating system. And usually you will find it in file explorer. However, when accessing **the file explorer** , many people discover that **OneDrive has an** extremely annoying red X. If you are also having a headache because of this red x, please refer to some of the following information immediately.





Why does OneDrive have a red X?

Surprise and worry are common feelings of many people when suddenly the OneDrive icon in file explorer has a red x. However, this red x is not a sign of a serious problem. Specifically, when the onedrive icon has a red x. This means you are getting an error that OneDrive is not syncing. Or more easily understood, it is because data from your computer cannot be uploaded to OneDrive.



So what causes data from the computer to not be synchronized with OneDrive?

Like many other cloud storage services, OneDrive only gives users a small amount of free storage space (5GB). And when you synchronize the data volume exceeds this number. The service will not have enough space to store the data you upload. At this time, the OneDrive icon and some files on the computer will display a red x icon.

Is the red x icon on OneDrive dangerous?

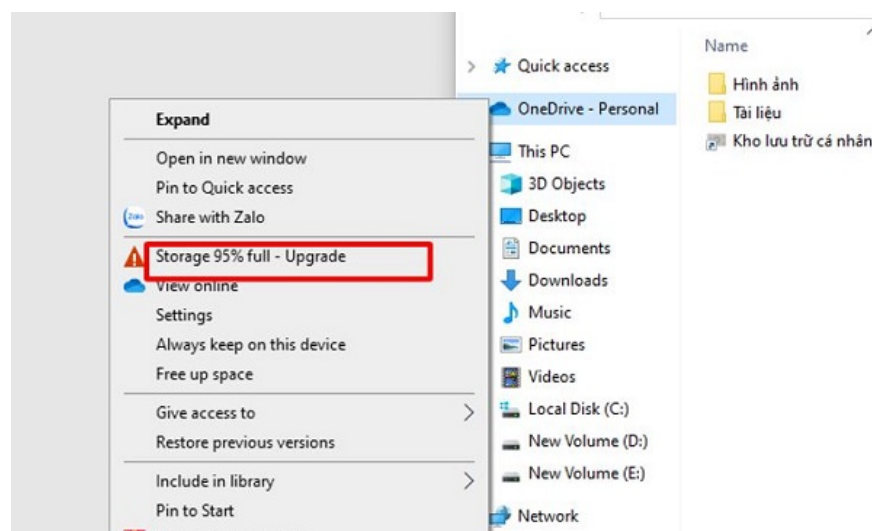
If you suddenly see a red x on your onedrive, don't worry. Other than being an eyesore, it won't have any effect on your computer. More specifically, this x is only to notify you that you need to synchronize data to OneDrive

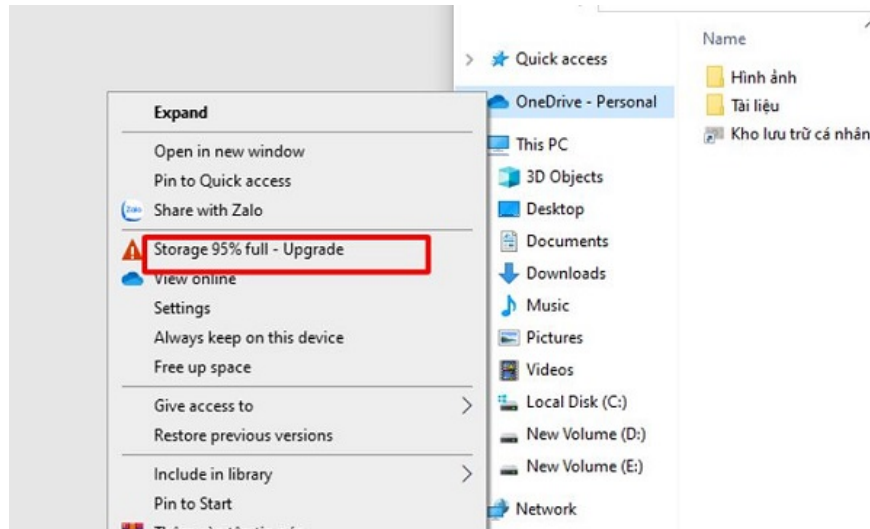
Ways to turn off the red x on OneDrive

As explained above the red x on onedrive has absolutely no effect on the computer. But if you still want to turn it off, you can do so with the following measures.

? Upgrade OneDrive capacity

To solve the problem of running out of capacity, of course the most effective way is to buy more capacity. Currently there are many websites that specialize in providing OneDrive storage packages and you can buy them there. Or more simply, open **file explorer** , right-click on OneDrive and select **upgrade** .





You will then be redirected to Microsoft's home page to purchase more storage.

A screenshot of the Microsoft 365 subscription page. At the top, there are logos for 'Microsoft 365' and 'Microsoft'. The main heading is 'Do more with Microsoft 365', followed by the text 'From Basic, Personal, or Family, choose the subscription that best fits your needs'. Below this, there are two radio buttons for 'Yearly' (with a 'Save up to 16%' badge) and 'Monthly' (which is selected). The page displays three subscription cards: 'Basic' for 1 person at \$49,000/month, 'Personal' for 1 person at \$150,000/month, and 'Family' for up to 6 people at \$200,000/month. Each card includes a 'Buy now' button, a note that 'Subscription continues until cancelled.', and a list of included apps (Word, Excel, PowerPoint, OneDrive, Outlook, Teams, and OneNote). The 'Family' card also includes a 'Share with family' icon.



Do more with Microsoft 365

From Basic, Personal, or Family, choose the subscription that best fits your needs

Yearly **Save up to 16%** Monthly

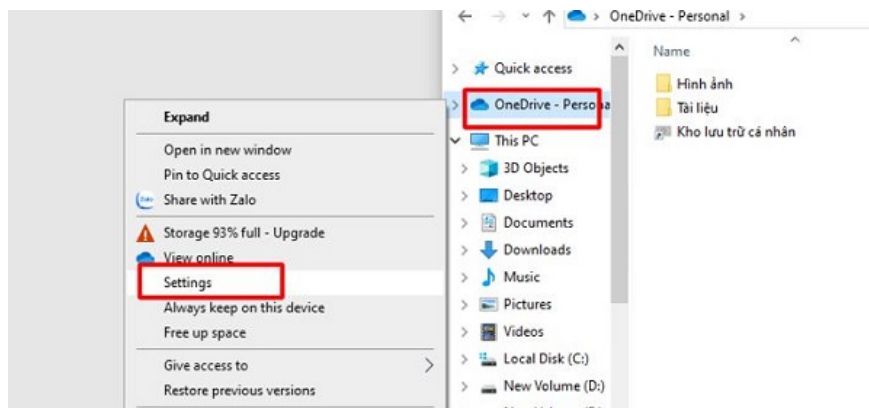
Microsoft 365 Basic	Microsoft 365 Personal	Microsoft 365 Family
1 person	1 person	Up to 6 people
₫49,000/month	₫150,000/month	₫200,000/month
Buy now	Buy now	Buy now
Subscription continues until cancelled.	Subscription continues until cancelled.	Subscription continues until cancelled.
Apps: 	Apps: 	Apps:
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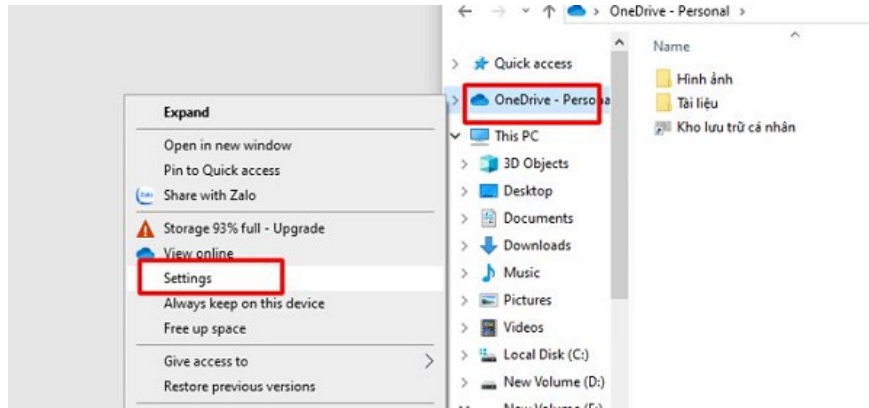
Once your OneDrive account has more space. Now you just need to log back into OneDrive on your computer and sync your data again.

? Stop syncing data with OneDrive

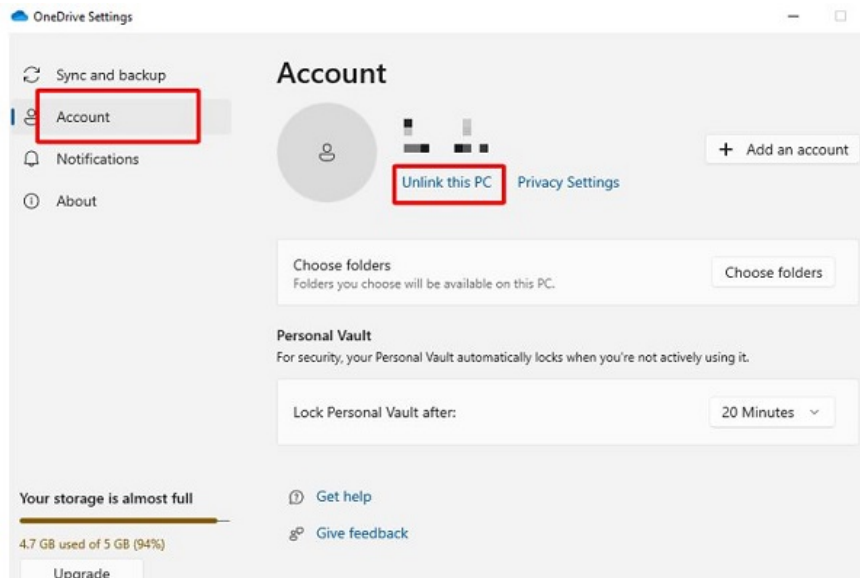
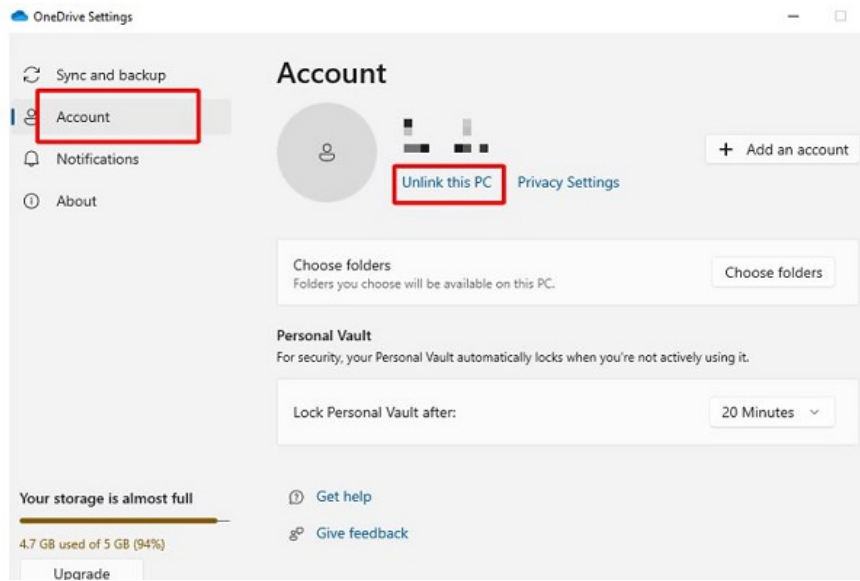
If it's not absolutely necessary, you can stop syncing data with OneDrive. This will help you quickly solve the red X problem. And to stop synchronizing data with OneDrive, do the following:

1. **Step 1** : Open **file explorer** , right-click on **OneDrive** and select **Settings** .





1. **Step 2** : Click on the **Account** tab and select **Unlink this PC** .



1. **Step 3** : When the new notification panel appears, select **Unlink Account** and you 're done.

With the above operations, your computer will no longer be linked to your OneDrive account. From there, the red x mark on the OneDrive icon will also be resolved.

TipsMake has finished sharing tips that you can apply when you encounter a situation where OneDrive has a red X. Hope you apply successfully and soon overcome this unpleasant situation.

You finished reading the article "**Confused because OneDrive has a red X? How to handle it here**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.