

# Computer mouse cannot move up and down - Instructions for fixing errors

The computer mouse not being able to move up and down is an extremely annoying problem. Although the condition is common, not everyone knows how to fix it.

*The computer mouse not being able to move up and down is an extremely annoying problem. Although this condition is relatively common, not everyone clearly understands the cause or how to fix it. Therefore, TipsMake will help you with effective and quick ways in today's article.*

A computer mouse is an indispensable component when using a computer. Every move or click must use the mouse. If suddenly **the computer mouse cannot move up and down** . This will certainly cause a lot of inconvenience to users. If you are also uncomfortable because of this situation, please refer to the article below.





## Why can't the computer mouse move up and down?

Under normal conditions, computer mice rarely have problems. But even so, sometimes this device will still encounter errors. If the computer mouse cannot move, it may be due to the following reasons.

1: There is a problem with the connection between the mouse and the computer. This is said to be the main reason why the computer mouse cannot move up and down. This is usually due to a loose connection port, a broken wire, or the wireless mouse's battery running out.





2: During use, your computer mouse may have suffered a strong impact. This will directly affect the electrical circuit and other components in the mouse. This can also cause your mouse to be unable to move.

3: The mouse switch is damaged after long-term use. Normally, electronic components will have certain usage limits. And of course, when the time comes, the components will work less effectively or even become unusable.





4: With laptops, the computer mouse cannot move up and down. It could be because the touchpad is damaged or because you accidentally turned off the touchpad. If you don't know why you can't move the mouse on your laptop, this is the answer for you.





5: The mouse's sensor eye is covered. Although quite rare, this can also be the reason why the mouse cannot move.

## **How to fix a computer mouse that cannot move**

When you encounter a situation where your computer mouse cannot move up or down. No need to worry too much, just try the following measures:

### **Solution number one**

Check the connection between the mouse and your computer. If you use a wired mouse, make sure the connection between the mouse and the computer is secure. You can try cleaning the connection port and then plugging the mouse back in. In case you use a wireless mouse and the mouse lights up but cannot move. Now check to see if the mouse receiver is plugged into the computer or not. If not, plug it back in and try moving the mouse to see if it works or not!

### **Solution 2: Check the computer, restart**

You can also try restarting your computer, this will help you resolve minor errors. If due to a software error the mouse cannot move, this is also an effective fix.

### **Solution 3: Clean the mouse's eyes**

Check to see if the mouse's sensor eye is covered by any foreign objects. If so, clean and remove these foreign objects and reinsert the mouse to test.

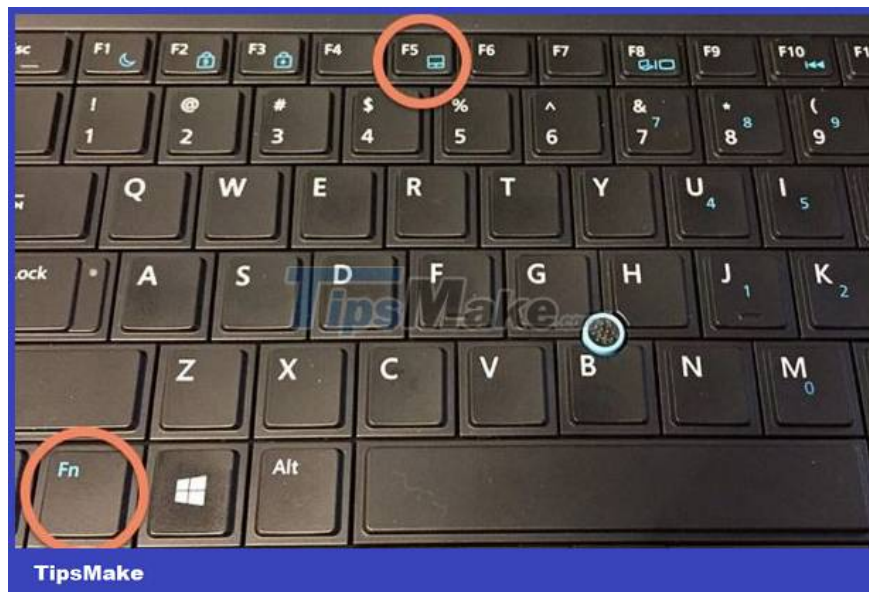
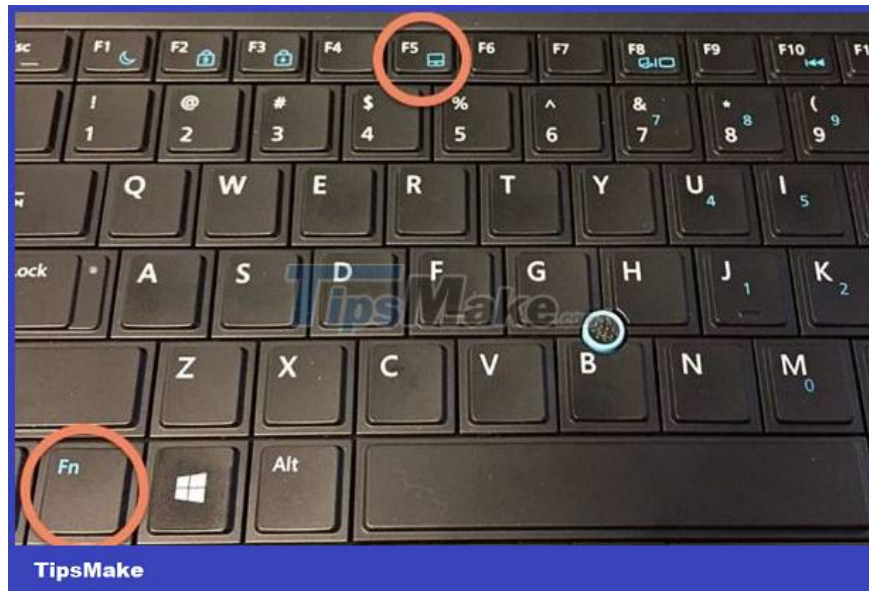


#### **Solution 4: Check the mouse switch**

In case the mouse can move but the mouse scroll button does not work. At this point, there is a high possibility that the mouse scroll encoder has a problem. If you have experience and basic disassembly skills. Try opening up your mouse and using RP7 solution to clean the mouse scroll wheel. If it still doesn't work, think about replacing the mouse scroll button. However, to replace the mouse scroll button, you need to perform many complicated operations. So please consider carefully before doing it.

#### **Solution number 5**

If your laptop cannot use the touchpad to move the mouse. Try using a separate mouse to connect to the computer. You can also try to see if you accidentally turned off the touchpad on your laptop. If so, please turn this feature back on to be able to use the mouse normally.



*Above is the information you should refer to when your computer mouse cannot move up or down. Hopefully this information will help you find an effective way to fix this annoying error.*

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