

# Common printer errors and how to fix them

During the process of using the printer, you will encounter errors such as a printer jam, a print error that is blurred, or a black mark on the surface, etc. These errors are not uncommon and may occur out at any time. So what is the fix for each type of error?

When working with the printer, sometimes you will get errors such as a printer jammed, the ink is smeared with ink or dozens of other common print errors. In some cases, you can test and fix it yourself. In this article, we will gather the most common errors in the printer so readers can diagnose and repair for their printer case.

## **1. Error with a print with a black trail running vertically, straight from the top down:**

Print with a black trail running from top to bottom can be caused by two reasons. The first reason is because of the tight grip of the ink, you need to clean the ink.

In addition, it may be because the ink is scratched, cracked and your solution is to replace the new ink if used for too long.

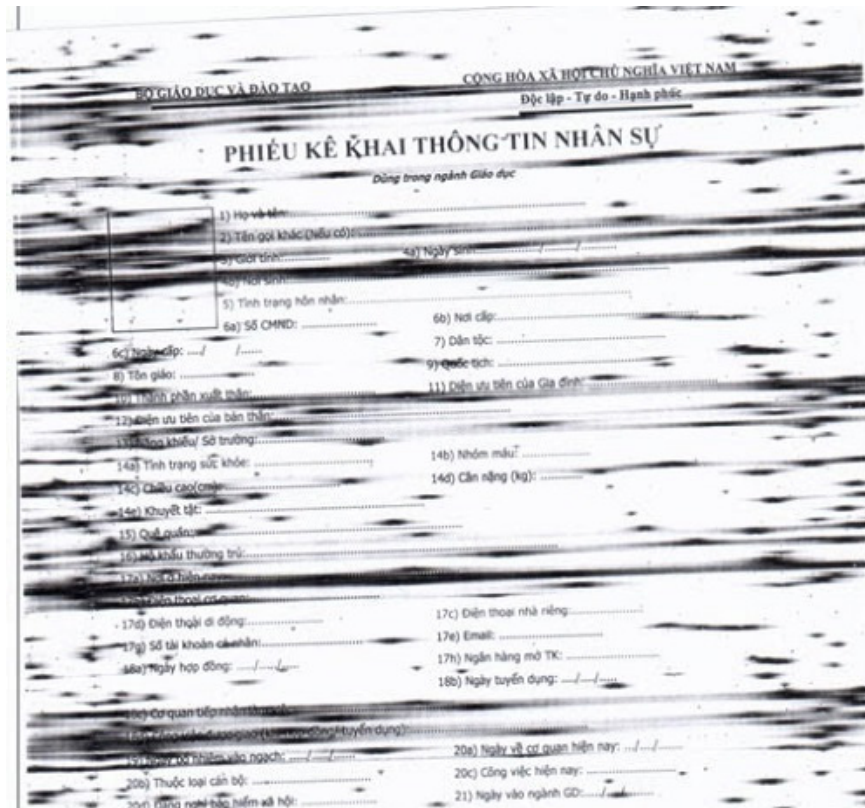
## **2. Error printout with small dots or black streaks that are thick across the printout:**

### **Reason:**

1. The drum was broken due to long-term printing.
2. Rubber shaft is broken.

### **Overcome:**

Replace the print drum, replace the rubber shaft.



### 3. Printer when printing irregular positions, creating space between:

This phenomenon is not caused by running out of ink, but because the printer is broken, resulting in a print position that is bold, uneven, and not even printing. You just need to change the drum to fix this phenomenon simply.

### 4. Black print, smudged from the top down:

This problem is mainly caused by preventing the waste ink from being filled so it spills out the print. You remove the toner cartridge and empty the waste toner. Note, then add new ink so that the ink cartridge will not run out and only print 3-5 pages.

Another reason why the print is black is because of inappropriate printer ink dumping. Therefore, you need to choose the appropriate ink for the manufacturer.

### 5. Full white print:

Where white copies can only be caused by magnetic axis errors. The spring at the top of the magnetic shaft is broken in half, deflecting the rotation, deforming or breaking. At this point, you need to remove the cartridge to check the spring. If the deflection is detected, then twist the spring. If broken, it cannot be welded but must replace the new magnetic axis.

### 6. Error in blurry print, non-sharp text and not bold:

## Reason:

1. The reflex mirror of the printer is blurred by dust or steam.
2. Load printer ink of the wrong type.
3. The magnetic axis is reduced from adhesives.
4. Axle casing from too worn.

## How to fix:

1. Clean the reflector.
2. Pour printer ink with suitable ink.
3. Replace the magnetic shaft.

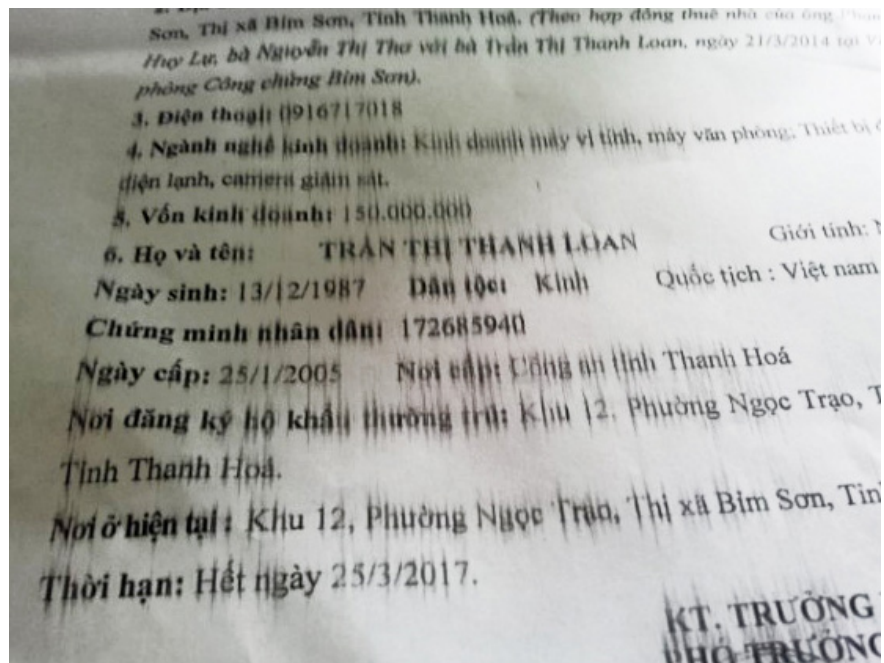
## 7. Error with print blurred text, blurred lines:

### Reason:

1. Paper is moist, too thin.
2. The damaged batch makes the heat generated not hot enough to dry the printout.
3. Incorrect ink filling.
4. The print drum is too worn.

### How to fix:

1. Replace print media using paper of the best quality quantitative 70 or more.
2. Replace the drying batch.
3. Pour the appropriate ink.
4. Replace new print drum.



## **8. Printer wrong color, discolored:**

### **Reason:**

The nozzle is clogged due to long use.

### **How to fix:**

Run the clean mode in the maintenance section until the request is met. If running a lot but not being able to do so, remove the spray head clean and clean.

## **9. Printer cannot pull the paper:**

### **Reason:**

1. The paper separator (peach) is worn due to prolonged use.
2. The surface of the paper is too slippery to prevent the paper roll from getting the paper.

### **Remedies:**

1. Remove the peach and move the rubber sheet on the surface or replace the new peach.
2. Try using a different type of paper for the printer.

## **10. Printer pulls multiple sheets of paper at the same time:**

### **Reason:**

1. Thin and high moisture paper should stick together.
2. Excavator shaft is worn.

### **How to fix:**

1. If you have paper, you should check by using newly printed paper to reprint, if you still have many sheets at the same time, you must call a technician.
2. The excavation is worn out and you need to replace the shaft.

## **11. The printer has a paper jam:**

There are many reasons why the printer is jammed. Here are some common causes and remedies:

1. The silk bag is burnt due to the drying of thermal grease, losing the effect of making paper jammed. Therefore, you need to replace the new silk cover of the same type and pay attention to applying thermal grease.

2. Accidentally dropping a solid object inside the printer causes paper jam. Therefore, be careful and take the solid object out
3. The paper clip is dirty. You overcome by turning off the printer and cleaning the rubber paper roller on the horizontal axis of the machine.
4. Too hard or too hard printing paper makes paper jam. To solve this problem, first cancel the print job, then remove the cartridge and hold 2 paper edges that gently pull the jammed paper out. Next, you change to new quality print media. Finally restart the device.
5. The door sensor and the paper tray are faulty, causing Jam paper. In this case, you need to replace the sensor.



**Note:**

1. Do not put too much paper in the tray.
2. Need to arrange paper in a neat, tidy tray.
3. Do not mix different types of paper in the same tray.
4. Make sure the paper size fits into the tray.
5. Do not remove paper from the tray while it is operating.
6. Use only quality paper recommended by the manufacturer.
7. The printed side of the paper is placed in the normal paper tray and left in the hand-loaded tray .

## **12. Printer flashes yellow light continuously:**

The yellow light of a continuous blinking printer may be caused by three main reasons: the machine is jammed, the paper has not been contacted with the paper feeder or the cartridge.

With the cause of paper jams, you can check and fix according to the instructions above. In case the paper has not been contacted with the paper feeding unit, push the paper tray close until paper is rolled and printed easily.

Incorrectly installed cartridges or bad contact points on toner chips cause yellow lights to blink continuously. At this point, you need to check and fix. If you can't fix it yourself, call the printer repair center for assistance.

## 13. Printer does not work:

Printer not working is also one of the common errors. There are three main reasons for this: users forget to supply the printer with power, damage the data cable, or forget to close the printer cover.

For this reason, you need to check the printer power cord with a connected electrical outlet or problematic plug and socket. After that, see if the machine has been started and **the POWER button** is lit. If everything is fine, the data cable can be damaged.

If the cable is broken, you need to replace it immediately. If the machine does not work properly, you have forgotten to close the cover. So, after replacing the ink, cleaning and removing jammed paper . you need to pay attention to close the lid and close the joint.

Also, for office printers in case the printer does not work, the user may not turn on the host computer. Therefore, if the machine does not print, you should also pay attention to this factor.

## 14. Printer cannot print:

The printer cannot print because of several reasons:

1. Do not connect the computer to the printer via USB cable. So first you need to check the connection of the computer printer. If the USB cable is plugged in and the device still does not work, the cord may be faulty and it should be replaced.
2. Setting multiple printers to press the print job but choosing the wrong printer should print the printer in the Printer section of the print interface.
3. The printer's fomater is faulty and needs to be checked and replaced to make it work again.

## 15. Printer crashes:

Due to too many print jobs making the printer unable to load quickly, the printer hangs. To fix this, do the following:

1. Log in to the printer section on the computer. At this time, the list of files in preparation will appear
2. Click on each file and press cancel to delete 1 number of print jobs or press cancel all documents to delete all.
3. Restarting the printer will resume normal operation.

In addition, the printer may hang if the data set needs to be printed too large.

## 16. Cancel printing document:

Order to print multiple pages of documents but suddenly want to cancel for some reason what to do?

To solve this problem, go to **Start> Run** , type **Cmd** command. At the *Command Prompt* window type two lines after the **Net stop spooler** and press **Enter** to stop the print service. Finally type **Net Start spooler** to reactivate the print service.

## 17. Printer gets stuck in ink:

The printer jammed the printer to stop working and the lights on the printer blinked continuously. At this point, your connection cartridge definitely has a problem because refilling the toner for the old cartridge does not cause the ink to get stuck on the nozzle.

If you encounter this problem, remove the cartridge and use a soft dry cloth to clean the nozzle. Operation completed, your printer will return to normal.

## 18. Printer connection error:



1. Make sure the device is powered on.
2. Connect the USB cable.



When the computer screen displays the "**Can not start spooler service**" message, your printer cannot connect to the service. The main reason is because the connection cable between the printer and the computer is not in good contact.

To fix this, you should check the cable end and make sure the cable is properly installed. Then go to **Start> Run**, type **services.msc** and go to the **Print Spooler** branch, click on it. Next select **Automatic** in the **Startup type** section. Finally click **Start** to restart the service.

Also, if you print at a shared printer environment, the machine will not say "Can not start spooler service" instead of "Server down". The reason is because the server is off. Therefore, you need to turn on the shared computer so that printing will take place normally.

## 19. Printer prints loudly:

The printer placed in an uneven area will be exposed to the paper tray and the shaft leading to an unusually loud sound during operation.

In addition, the machine may sound because the transmission shaft and transmission gears are warped. Therefore, it is necessary to check and replace worn and damaged components.

If it is not due to the above two reasons, the drying clothes of the machine will be torn and you can change the clothes.

## 20. Printer has font error:

Unicode in Word can print but cannot print Unicode websites. Remedies are as follows:

### Step 1:

We click the **Print** button and the Print window appears.

### Step 2:

Next, click the **Properties** button, select the **Fonts** tab, and select **Print TrueType as graphics** .

Finally, select **OK** to print.

In addition to fixing it, you can also install FinePrint program to print Unicode websites.

## 21. Printer slow:

Slow printers can be caused by different types of printers. In addition, it may be due to the operating system when the printer driver is not compatible with Win you install. You can go to the printer manufacturer's website and find the appropriate driver.

**Hope this article is useful to you!**

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