

Common iMessage errors and how to fix it

iMessage is a free messaging service from Apple for all iOS users. But sometimes iMessage may still encounter some errors. The following article will mention errors that iMessage often encountered as well as how to fix.

iMessage is a free messaging service from Apple for all iOS users. This is a famous feature used by millions of people around the world, but that does not mean that it will not encounter any problems. The following article will mention errors that iMessage often encountered as well as how to fix.

1. iMessage error does not work with most iOS users at a time

The first error you may encounter is that iMessage is completely inactive for most iOS users. This error is quite rare but sometimes it still happens. For example, on February 15, 2017, there was an error with many iOS users when the iMessage system was completely inactive.

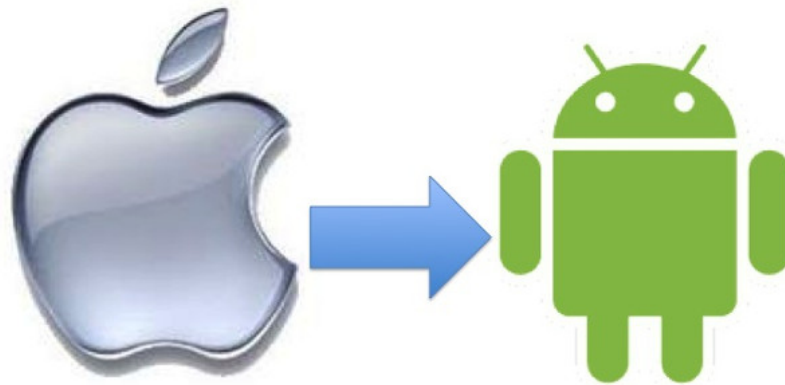
● App Store - Resolved Issue	● iCloud Backup - 2 Resolved Issues	● iTunes U
● Apple ID	● iCloud Bookmarks & Tabs	● iWork for iCloud - Resolved Issue
● Apple Music - Resolved Issue	● iCloud Calendar	● Mac App Store - Resolved Issue
● Apple Online Store	● iCloud Contacts	● macOS Software Update
● Apple Pay	● iCloud Drive - 2 Resolved Issues	● Mail Drop
● Apple School Manager - Resolved Issue	● iCloud Keychain	● Maps Display
● Apple TV - Resolved Issue	● iCloud Mail	● Maps Routing & Navigation
● Back to My Mac	● iCloud Notes - 2 Resolved Issues	● Maps Search
● Beats 1	● iCloud Reminders	● Maps Traffic
● Dictation	● iCloud Storage Upgrades	● News
● Documents in the Cloud	● iCloud Web Apps (iCloud.com) - 2 Resolved Issues	● Photo Print Products
● FaceTime	● iMessage	● Photos - 2 Resolved Issues
● Find My Friends	● iMovie Theater	● Radio - Resolved Issue
● Find My iPhone	● iOS Device Activation	● Siri
● Game Center	● iPhone Calls to iPad and Mac	● SMS Text Forwarding
● iBooks Store - Resolved Issue	● iTunes in the Cloud - Resolved Issue	● Spotlight suggestions
● iChat	● iTunes Match - Resolved Issue	● Volume Purchase Program - Resolved Issue
● iCloud Account & Sign In	● iTunes Store - Resolved Issue	

When you encounter this situation, you should first check to see if you are the only one who encountered this error at that time by checking through friends or via social networks like Facebook or Twitter. . If so many people are also experiencing this error, your job is to just wait until Apple fixes the error.

2. iMessage error blocking messages when changing from iPhone to Android

If you change iPhone to use another smartphone but forget to turn off the iMessage feature, all the messages from other iPhone will be stuck to your iMessage system and you will not be able to receive those messages.

In previous years, the only way to fix this was to call Apple directly and ask them to cancel the phone number on iMessage data. However, because this error has become more and more common, Apple had to create a small section on their website to help users easily log their phone numbers out of the iPhone without having to call directly to Apple. You just need to enter here, enter your phone number, then Apple will send you a sequence of 6 numbers via SMS, enter that number and wait for Apple to solve the problem for you.



If you remember that you have to turn off the iMessage feature before switching to another smartphone, do the following:

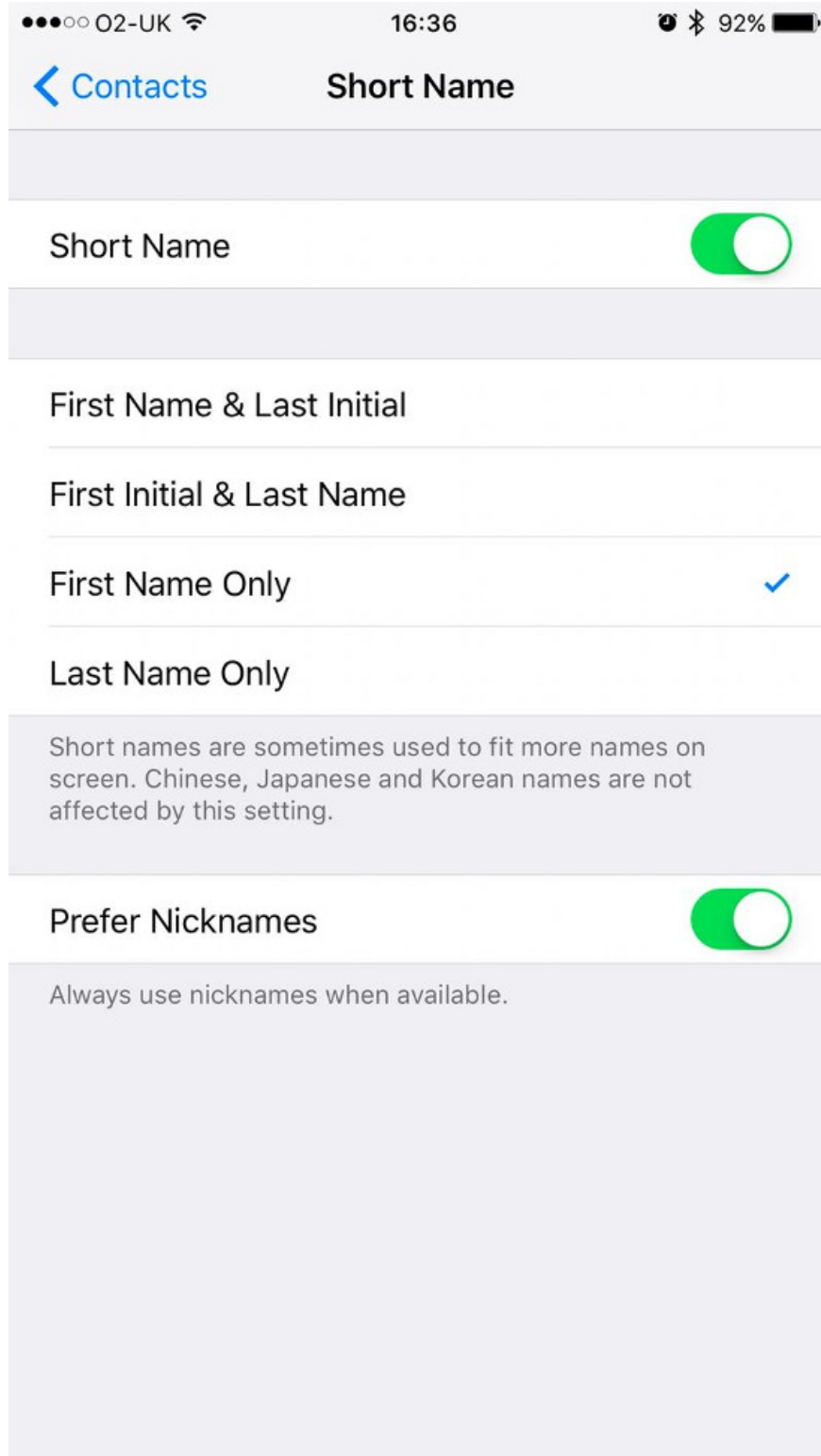
1. **Go to Settings> Messages .**
2. Turn off the iMessage feature.

After turning off the iMessage feature, please check again by sending a message to another iPhone, if you see the message box displayed in green instead of blue, the iMessage feature is turned off. public. If you use Mac, go to **System Preference> iCloud** , log in to your account and check all options to make sure your phone number is not entered here. You should also check on iCloud.com and on your iPad device.

3. Display the wrong name on iMessage

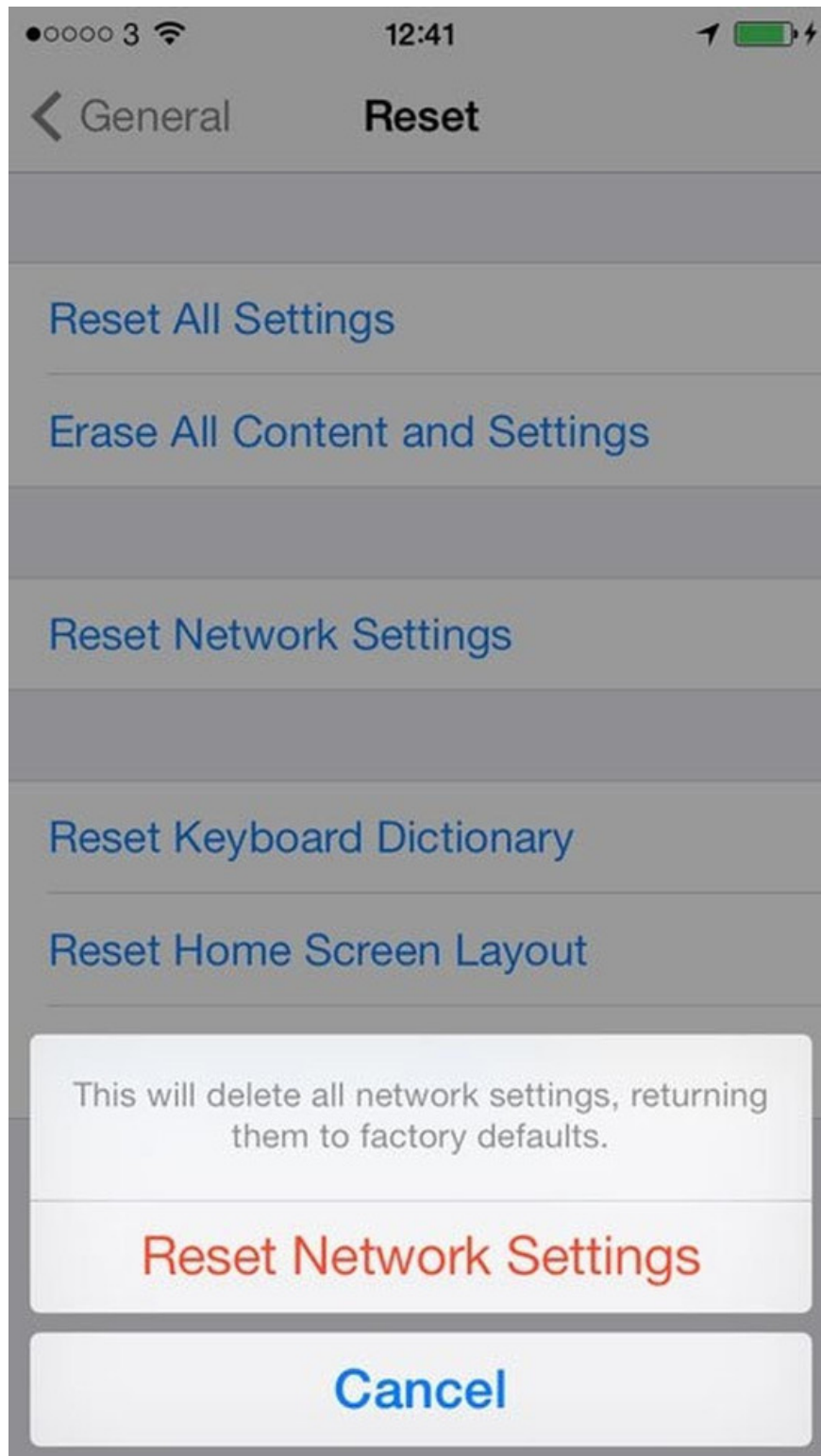
If you only see the acronym or nickname instead of the full name on the Messages app, this is because your installation has been moved back to the same settings as the default on iOS 7. Please do the following:

Go to **Settings > Contacts > Short Name** . Then turn off the **Prefer Nicknames** section (**Priority nickname**) .



4. Group messaging feature does not work

If you do not send and receive messages to a chat group in Messages, follow these steps:
Create another chat group in the Messages and see if this chat group has the same error as the old chat group. If yes, go to **Settings> General> Reset> Reset Network Settings** .



Also you can fix this error by backing up and restoring iMessages data:

1. **Go to Settings> iCloud> Storage & Backup> Back Up Now** . If you haven't backed up data via iCloud ever, you need to make sure that the iCloud backup feature is turned on.
2. After you have backed up the data, delete all content and settings by going to **Settings> General> Reset (Reset)> Reset All Content and Settings (Delete all content) and reinstall** . After installation is complete, choose to restore data from backup.

5. The error of iMessage failed to send the message

Another error of iMessage is not to enter and send messages. This is because you installed heterogeneous iMessage through email and phone number. If this is the case, do the following:

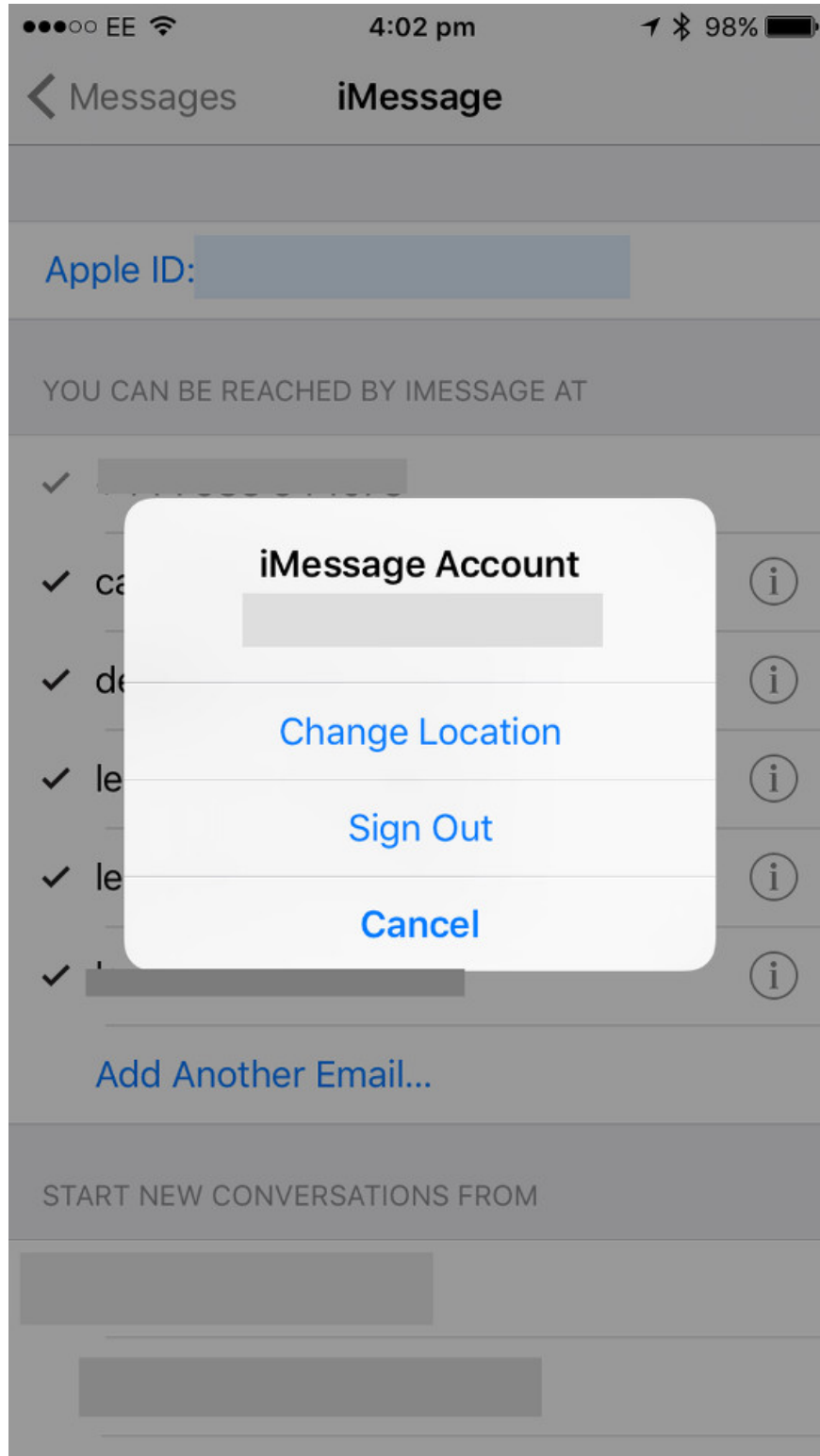
1. **Go to Settings> Messages> Send & Receive** . Then remove the checkmark in front of all email addresses.



1. Go back to the **Messages** section, then turn off **iMessages** .
2. Go back to **Settings** and go to **Facetime** . Continue to uncheck all email addresses here and turn off Facetime.
3. Wait about 5 minutes then turn on **iMessage** and **Facetime again** . Now you will see that there are no more email addresses here and instead your phone number has been stored in the front.
4. Go to iMessages and send messages as usual.

6. Error iMessage showing email address instead of your phone number

Go to **Settings > Messages > Send & Receive > Send & receive > Apple ID > Sign Out** .
iMessage will now display phone numbers instead of email addresses.



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