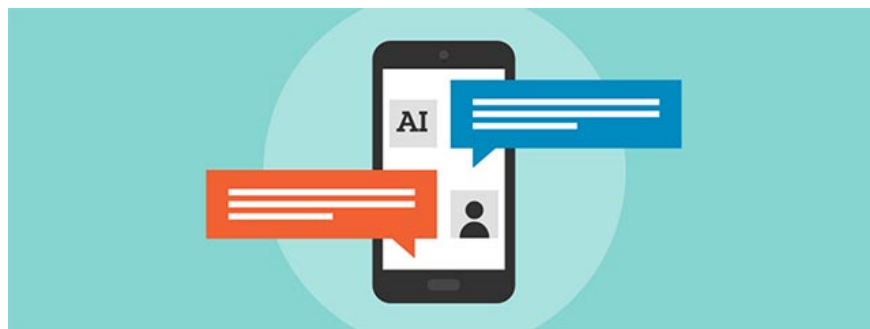


Chatbot AI supports finding information about frauds and frauds

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"In early February 2019, we launched AI chatbot testing on three USA.gov website. For more than a month, it was reported that more than 4,000 users questioned scams and Online scams are related to them, 78% of them have received answers, "said Marietta Jelks of USAGov.



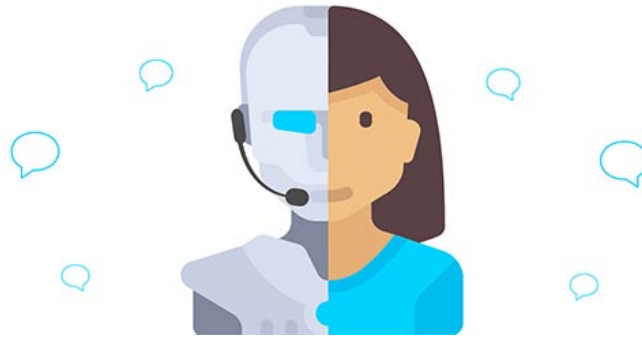
1. MIT AI model can capture the relationship between objects with the minimum amount of training data

The idea behind the application of AI Chatbot to support finding information about scams and frauds resulting from the need to implement the process provided to USA.gov users is simple access and Fully automatic on all information stored in this portal's database.

Before starting work on chatbot, USA.gov employees first interviewed 32 users, asking them to "share their experiences on online scams and scams. People asked not only the truth about the scams they had been victims of, but also shared the emotional and psychological factors that led to being cheated. '

After collecting all the answers after the interview, USA.gov staff will add those answers to a digital whiteboard (whiteboard) to help people get a better overview. about issues they may be looking for or related to them.

The Artificial Intelligence Revolution
Rise Of The Chatbots



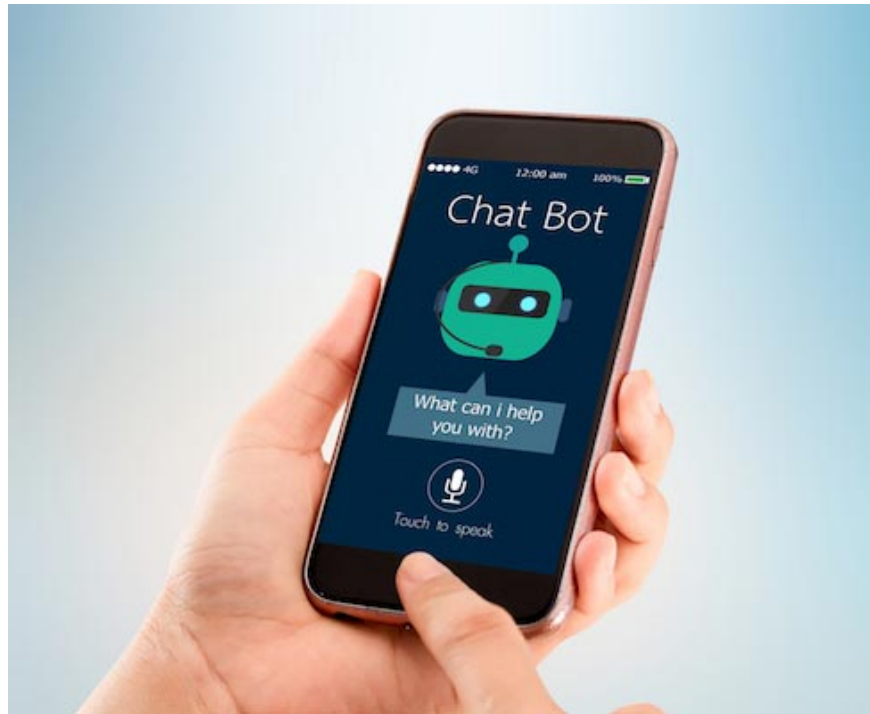
1. Google researchers for gaming AI to improve enhanced learning ability

According to the chatbot AI Sam developers, users often face the following common problems:

1. Do not know where to report fraud.
2. Wondering whether it was a fraud.
3. Find a way to get back the money I was cheated.

Using these results as a foundation, the USA.gov team created a navigation scheme used by chatbot Sam to direct users to the most accurate and logical answers to their questions. At the same time, the answers are also designed to be as sympathetic and user-friendly as possible.

Besides, Sam's developers are also planning to expand some of the advanced capabilities for this AI chatbot tool, such as bilingual support, as well as analyzing and correctly answering questions under the picture. documents, which can then be integrated with other Government contact centers to answer basic questions and ask users about the level of satisfaction with the service.



1. Admire Nvidia's new AI application: Turn MS Paint-style doodle into an artistic 'masterpiece'

USA.gov is an online platform created to improve the way people can interact with the US Government by simplifying access to government news or services. care.

In fact, Sam is not the only chatbot being deployed by the US Government to support public utilities. In December 2015, US Citizenship and Immigration Services (USCIS) also released their own virtual assistant named Emma - a chatbot whose task is to answer all of their questions. Users like Sam can also guide visitors to the website they are looking for on the USCIS website. Reportedly, this USCIS project has received very positive feedback from the people.

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