

# Brother printer error Print unable 02 - Causes and ways to fix the error Print unable 02

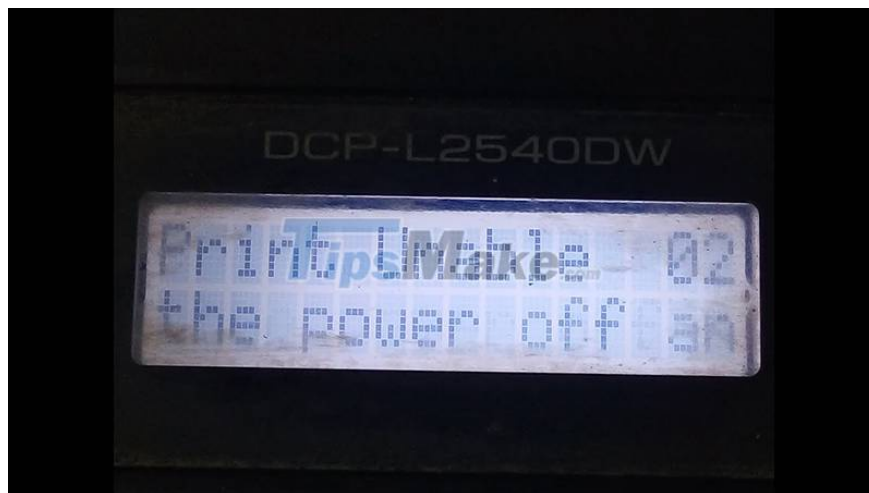
You do not understand why Brother printer error Print unable 02. The article shows the cause and how to fix the Brother printer error Print unable 02, click to see now!

Printer is one of the tools used in many different environments, the printer of the famous brands such as Canon printer, HP printer, printer Brother, Samsung printers, Epson printers are reliable to customers because of their quality. However, the Brother printer will sometimes report the error Print unable 02, let's learn about this error and how to fix it with the article!

## 1. Signs of Brother printer error Print unable 02

Despite being one of the famous printers for its durability and quality, Brother printers will still encounter the Print unable 02 error. You will determine that the machine has this error when the following 2 phenomena occur:

- The printer starts up normally, the fan is still running, the engine still sounds but the printer doesn't work and gives an error Print unable 02.
- When you restart or even Reset the printer, it still gives the error Print unable 02.



## 2. Cause Brother printer error Print unable 02

The Brother printer error Print unable 02 can be caused by the following reasons:

- The main high voltage of the machine is damaged, so it leads to the failure of the main control formatter.

- The voltage supply to the main controller is pushed up too high because the main high voltage is faulty, then the machine will report the error Print unable 02.
- The high voltage main is faulty due to the weather being too wet, the machine is dirty, so the components are short-circuited. Or an error will occur when there are insects (ants, cockroaches, .) nesting on the main, causing the high voltage main to be slow.
- Component errors such as: error of control circuit (main ECU), error of optical box (laser box), error of main formatter supplying power to main motor control, main motor error.



### **3. How to fix Brother printer error Print unable 02**

To fix the Brother printer error Print unable 02, follow these steps:

Step 1: Turn off the power by holding the power button on the printer, wait a few seconds and then power on the machine again.

Step 2: Leave the device in the power-on state for 15 minutes.

Step 3: Print the Printer Settings report by clicking OK three times.



When moving from step 1 to step 2, the unit will most likely display the message Self-Diagnostic means Self-Diagnostic, this message is displayed when the fuser has reached the maximum allowable temperature or has occurred. error when detecting the correct temperature during a specific time of the printing process. You can solve the following:

Step 1: Before trying to solve it, make sure that the area around the machine is ventilated and that there is nothing blocking the ventilation hole on the right side of the machine.

Step 2: Turn off the printer by pressing the power button until the Shutting Down command is displayed.

Step 3: Turn the power back on by pressing the power button. If the error message is no longer displayed, the problem is resolved.



If during the process and the machine displays the message Print Unable 02, go to Warranty and Service Options (WARRANTY AND SERVICE OPTIONS). At this time, your machine needs to be warranted at the maintenance center, you can go directly to the place where you bought the printer for support.

The article shows how to fix the error Brother printer error Print unable 02. Wish you successful operation, please leave a comment below when you have problems!

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