

Application error on iPhone device hangs, frozen

If we compare the iOS and Android operating systems, we can see there are many differences. However, the operating system has in common is how it works similarly, especially when it comes to applications. In some cases when opening applications on iOS and Android users often encounter application crashes.

If we compare the **iOS** and **Android** operating systems, we can see there are many differences. However, the operating system has in common is how it works similarly, especially when it comes to applications. In some cases when opening applications on iOS and Android users often encounter application crashes.

In the previous article, the network administrator has instructed you how to fix application errors on Android devices hanged, in the article below, Network Administrator will guide you how to fix application errors on iOS device crashed.



1. Force close applications

To fix the crashes of **iPhone applications** , the first solution you can apply is to close the applications.

Follow the steps below:

1. Press the Home button 2 times.
2. Now the screen shows the windows of applications you have recently used.
3. Swipe left or right to find apps that are frozen or suspended.
4. Swipe up to close the application.

5. Go back to the **Home screen** and reopen the application again to see if the application is still suspended or frozen.



2. Soft reset

This way you will close all running processes and applications in the background. Also, this is a way to free up memory. Having too many applications running in the background or full of memory may cause an application error on a suspended iPhone device.

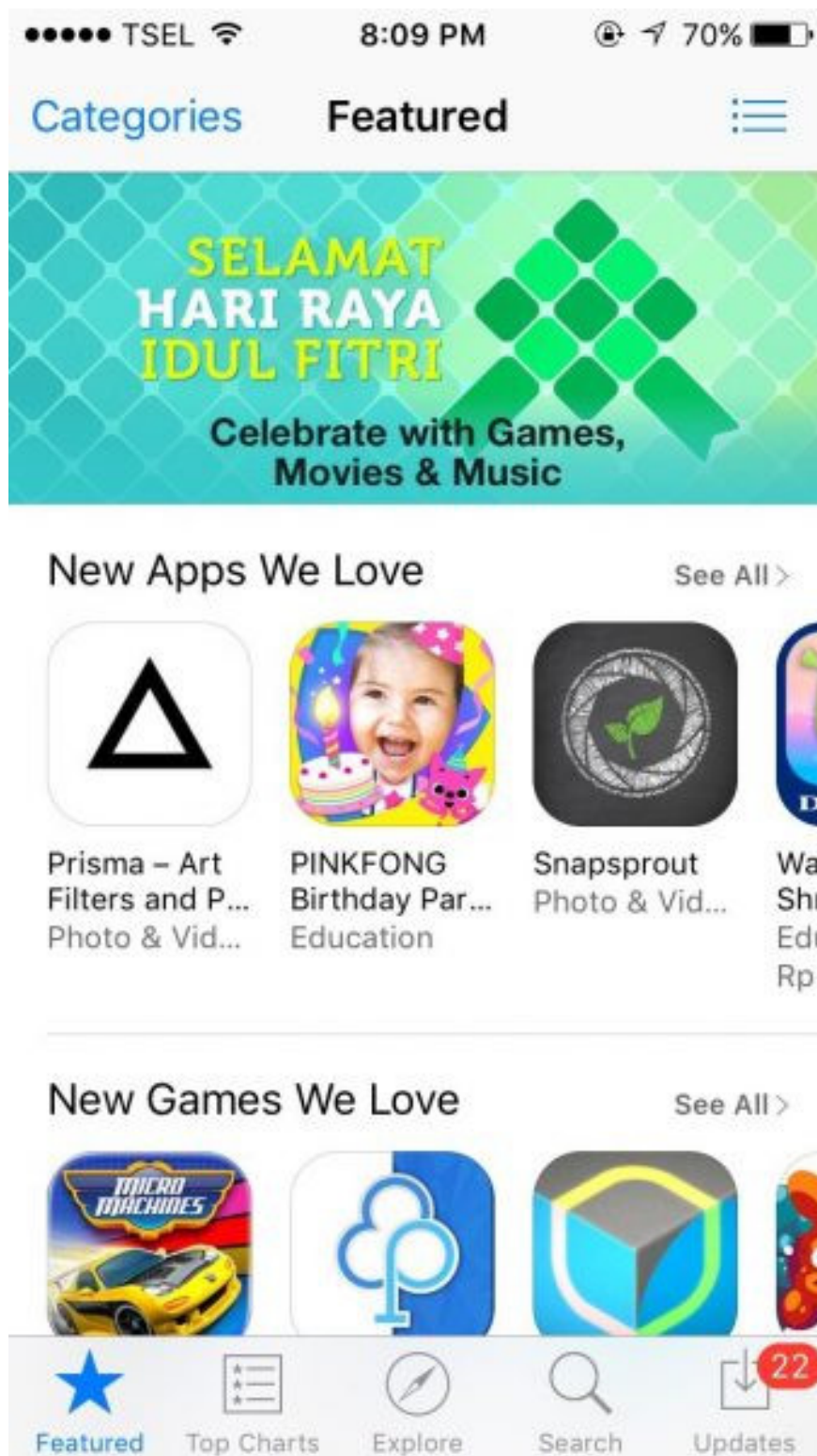
1. Press and hold the **Home** button and the **Power On / Off** button simultaneously.
2. Press and hold until the **Apple logo** appears on the screen.



3. Update the application

If we compare the iOS and Android operating systems, we can see there are many differences. However, the operating system has in common is how it works similarly, especially when it comes to applications. In case if the app crashes or freezes, make sure that the application on your iPhone device has been updated. The use of new applications will fix the error.

To do this, all you need to do is open the **App Store** , click **Updates** and choose to **update** all applications or just update the failed application.



4. Free memory space

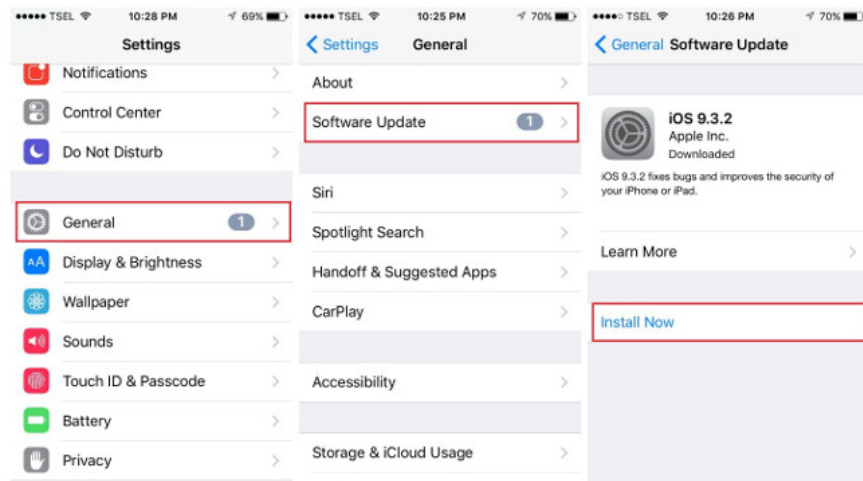
If your iPhone does not have enough free space, it will probably cause errors on the application. So in order to fix the application crash or freeze, you should 'clean' the junk and unused files to free up memory space.

With photos and videos, if not needed, you can delete those files or store them on your computer. Delete songs that you do not listen to or delete music applications that you download and install.

5. Update software

To update the software, follow the steps below:

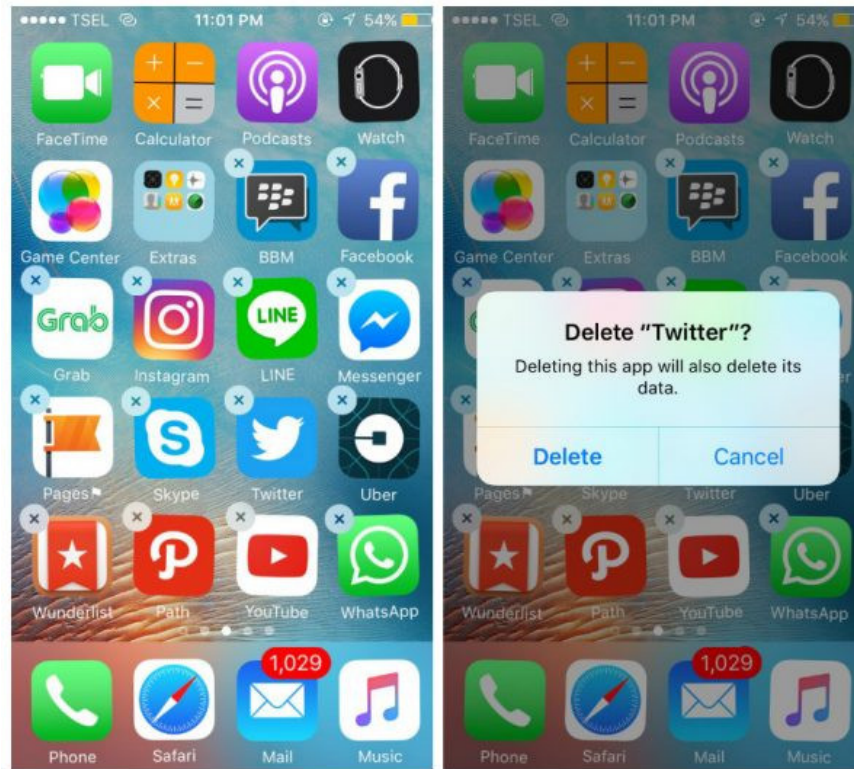
1. First connect to **Wifi** on your iPhone phone.
2. Open the **Settings** application.
3. Click **General => Software Update** .
4. Click **Download and Install** .



6. Reinstall the application

The next solution to fix a crash application is to reinstall the application. First remove the application from your iPhone device, then access the **App store to download and reinstall the application** .

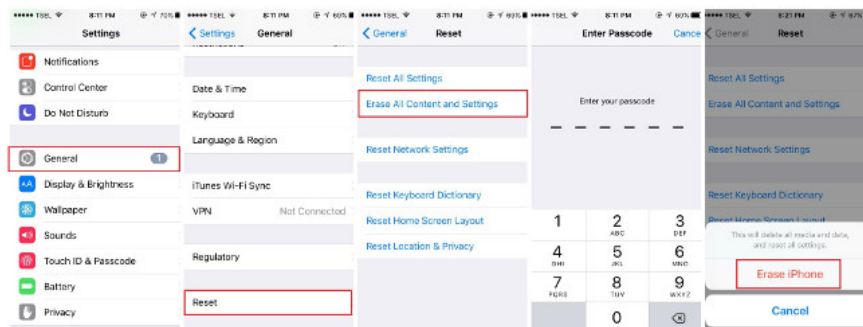
1. On the **Home Screen screen** , press and hold the application icon you want to delete.
2. Press until the screen vibrates.
3. At this point you will see an **X** icon above the application.
4. Click the X icon to delete the application.
5. Finally open the App Store, download and reinstall the app again.



7. Delete all content and settings

To do this thing:

1. Open the **Settings** application.
2. Click **General** .
3. Next click **Reset** .
4. Click **Erase all content and settings** .
5. Enter your passcode.
6. Click the **iPhone Erase** to confirm.
7. Set up your iPhone phone as a new device.



8. What to do when Facebook, Instagram, WhatsApp applications . hang up?

If social networking applications like Facebook, Instagram, WhatsApp, . are suspended, you can follow the steps below:

1. Force the application to close, then proceed to reopen the application again.
2. Perform **soft reset** .
3. Update (update) software.
4. Reinstall the application.

9. How to prevent the application from crashing?

1. Force close applications. Using too many applications at the same time can cause applications to malfunction.
2. Update (update) regular applications.

Refer to some of the following articles:

1. Instructions on how to take photos, record videos or selfie with Siri on iOS 10
1. Summary of some common errors that occurred during iOS 10 update and how to fix errors (Part 1)
1. Summary of some common errors that occurred during iOS 10 update and how to fix bugs (The last part)

Good luck!

You finished reading the article "**Application error on iPhone device hangs, frozen**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.