

# Application error on a suspended, frozen Android device, this is a fix

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## 1. What causes the application error to hang?

There are many causes of application crashes, crashes. Applications may be unresponsive or it may be suspended if not updated. Many applications work better if you use a strong and stable Internet connection.

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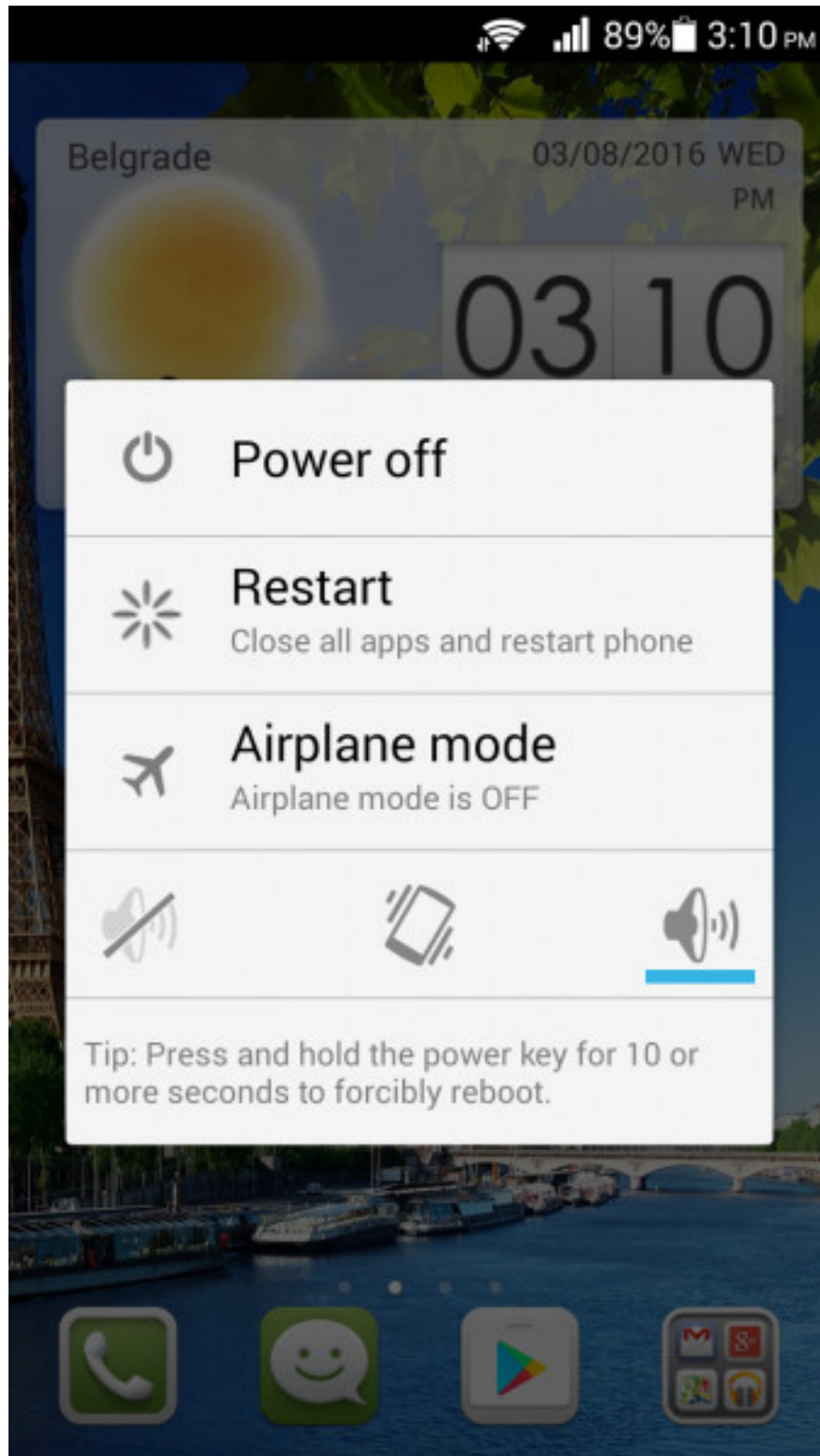
## 2. Fix crashed, frozen application errors

To fix crashed or frozen application error on Android device, you can apply some solutions below:

### 2.1. Restart your Android device

The first solution you can apply is to **restart your Android device** . The restart process can turn off running applications in the background. This way, you will free up the memory capacity that is " *blocked* ". And your Android device will also run 'smoother'.

To restart the Android device, press and hold the Power button until a Menu appears, press **Restart** or **Power Off** to restart the device.

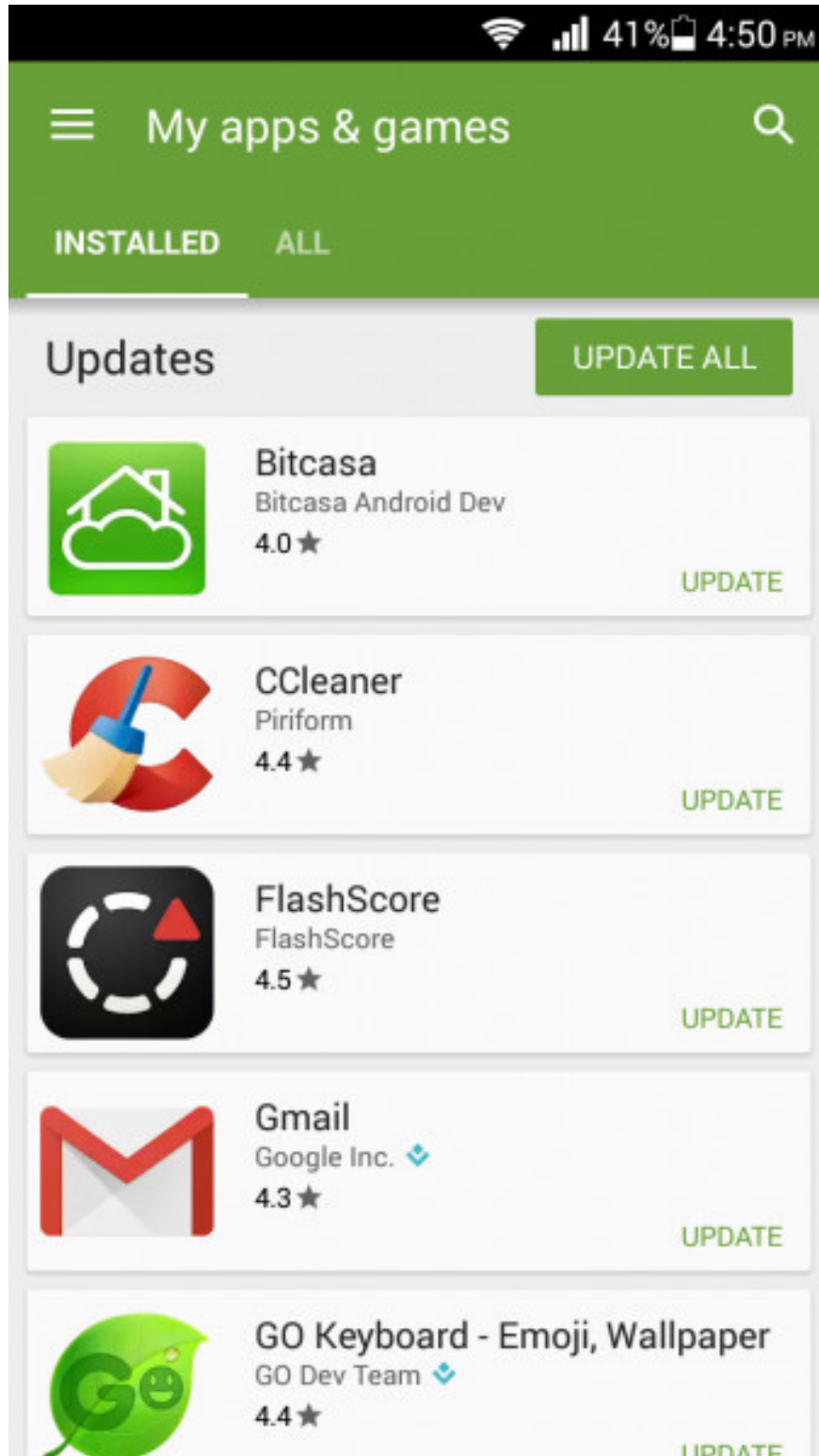


## 2.2. Update (update) the application

After restarting the Android device, if the **application crashes** , the **application still crashes** , you can try the solution to update the application.

1. Open the Google Play Store app.

2. Click the **3 dash line** icon in the top left corner of the screen to open the Menu.
3. Next, select **My apps & games** .
4. You can click Update all or update each application you want.



### 2.3. Internet connection

If the application is using a Wifi connection, then you switch to using mobile data that may cause the app to crash. When switching Internet connections, you must first **close the application** .

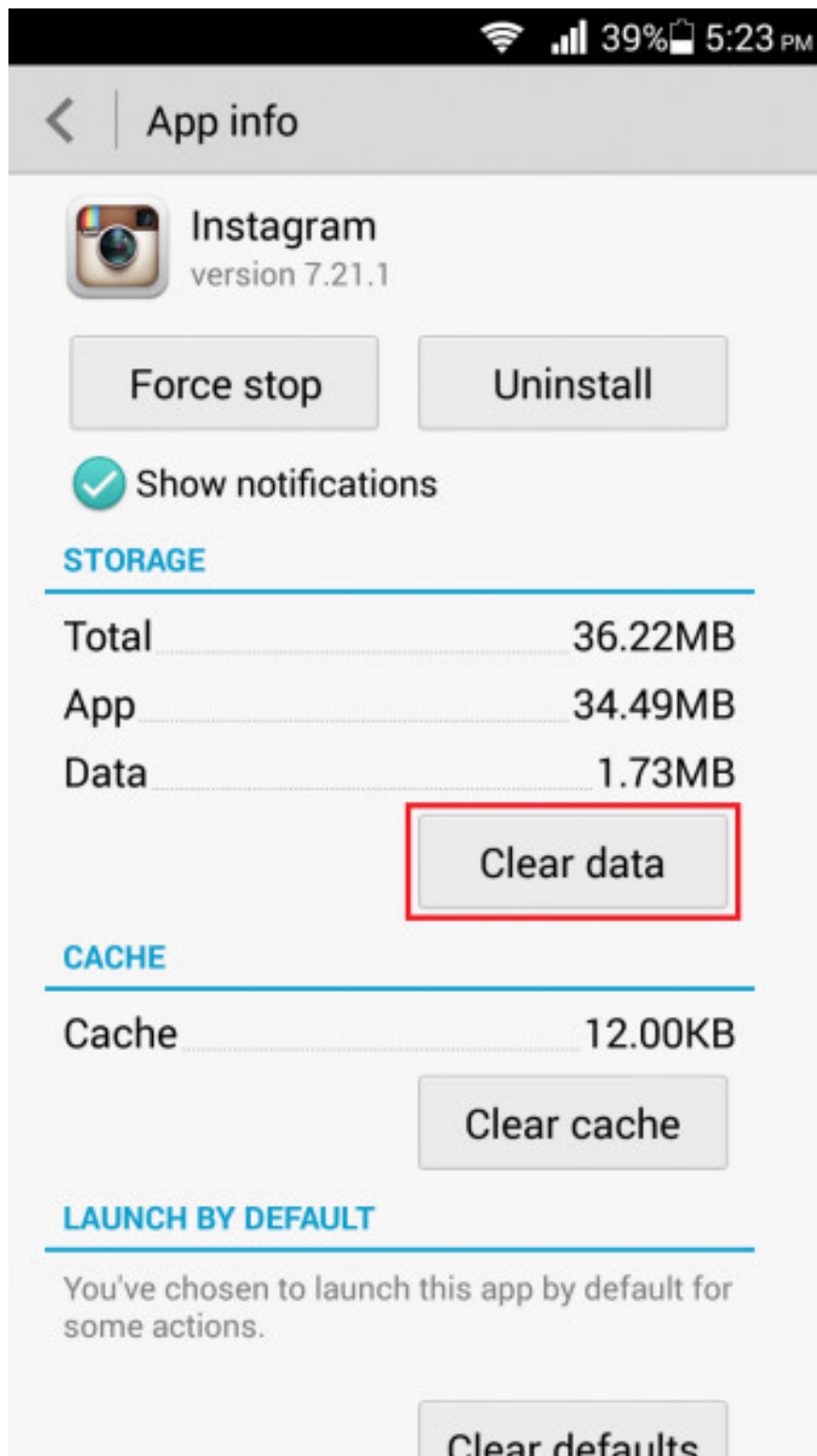
If you are using a Wifi connection and your connection is quite slow, then follow the steps below:

1. Turn on, turn off Wifi and Airplane Mode.
2. Turn off Bluetooth.
3. Restart Android device and router.
4. Connect to another Wifi network.

## **2.4. Clear cache and data**

To clear the application cache and data, follow the steps below:

1. Open the **Settings** app on your Android device.
2. Click Apps (App Manager or Manage apps, depending on the Android device you use).
3. Find the application that is suspended or frozen, then click the application.
4. Next click Clear Cache.
5. Click Force Stop.
6. Go back to the Home screen and open the application again to see if the error is still there.



## 2.5. Partition partition wipe

When executing the Wipe cache partition, you will remove all junk files and temporary files stored on your Android device. If there are corrupted files, it may cause an error that causes the application to crash or freeze.

In addition, when you perform Wipe cache partition, you can free **up storage space** on your mobile device, tablet. You will have to start your device in **Recovery Mode** .

Each smartphone line will have different ways to boot into Recovery Mode:

1. **Samsung** : Use the Home button, Power button and Volume down button.
2. **HTC and LG** : Use the Volume down button and the Power button.
3. **Nexus** : Use the Volume down button, Volume up and Power button.

Follow the steps below:

1. Turn off your Android device.
2. Press and hold the buttons simultaneously to boot into Recovery Mode.
3. Press and hold until the Recovery menu is displayed.
4. Use the Volume button to navigate to Recovery Mode and use the Power button to select an option.
5. On the Recovery Mode Menu, navigate to the Wipe cache partition and use the Power button to select the option.
6. After the process is complete, navigate to Reboot system now and use the Power button to select the option.

## 2.6. Free up storage space on Android device

If your Android device installs unimportant applications and you don't use them often, it's best to uninstall it to free up storage space on the device.

To **uninstall the** application on your Android device follow the steps below:

1. Open the Settings app on your Android device.
2. Next click on Apps.
3. Click the Downloaded tab.
4. Find and click the application you want to uninstall, then click Uninstall.

In addition to a simple way to regain space and make sure your device is always ' *clean* ' is using **CCleaner** . This application is available on **Google Play Store** and is completely free application.

Download CCleaner to your Android device and install it here.

## 2.7. Reinstall the application

Sometimes, in some cases, reinstalling the application can help you fix the error.

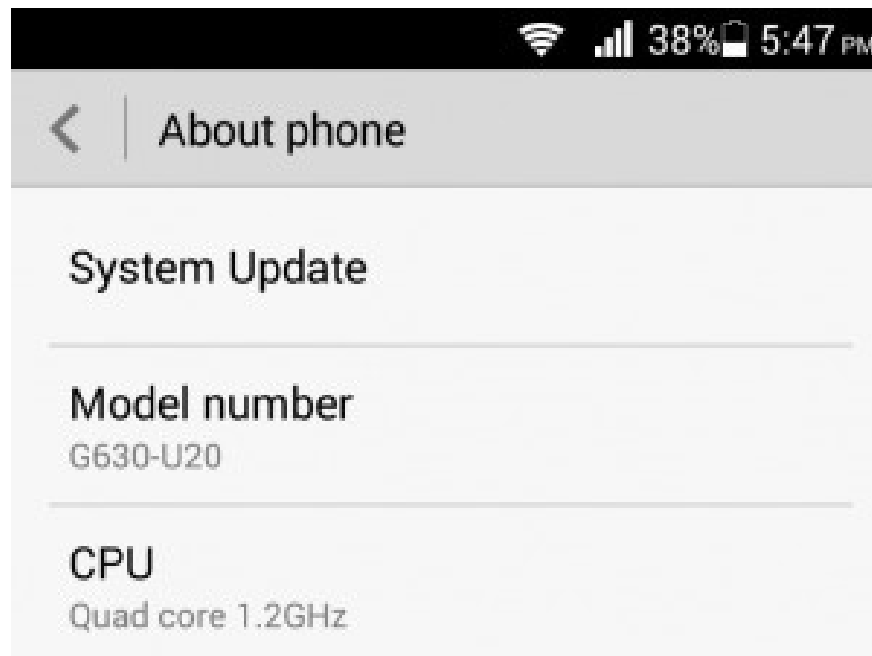
Very simply, follow the steps in the instructions above to remove the application installation. Then open Google Play Store, find, download and install the app again.

## 2.8. Software updates

If there are any software-related problems, you can install the latest version of the software to fix the problem. The new version will improve the overall performance of your device and the level of security is also higher.

If you do not allow automatic updates on your Android device, then you can perform manual updates:

1. Open the Settings app on your Android device.
2. Scroll down to find and click on About Device (About Phone, About tablet).
3. Click Software Update or System update.



## 2.9. Factory reset

If you have applied all the above solutions and still cannot fix the error, then you can perform Factory reset to fix the error.

### Note:

The **Factory Reset** process will wipe all applications, settings, . on your Android device. So before performing the reset process, don't forget to back up your important files and data on your Android device.

1. Open the Settings application.
2. Find and click Backup & Reset.
3. Next click Factory data reset.
4. Click to select Reset Phone or Reset Tablet.

## 3. How to prevent the application from crashing?

To prevent the application from crashing, you can consult some of the tips below:

1. Do not open, use multiple applications at the same time.
2. Ensure the application has been updated.
3. Clear cache and data (with frequently used applications).

## Refer to some of the following articles:

1. This is a way to transfer files from your computer to your Android phone without a USB cable
1. All problems about how to install and use Google Duo video calling application
1. Instructions for controlling Android devices via computer

## Good luck!

You finished reading the article "**Application error on a suspended, frozen Android device, this is a fix**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.