

Apple received the error, replaced the battery for only \$ 29, what did Apple fans think?

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After admitting to making the phone slower when the battery is old, Apple has sent an apology letter to its customers for its "misunderstandings" around the incident. 'We know some people feel that Apple makes you disappointed,' they say, 'we apologize.'

Evidence shows that Apple deliberately slowed down the old iPhone when the battery bottle

In the letter, Apple said the battery is a 'consumable component' and recommends replacing batteries for iPhone 6 users and older models for only \$ 29 from the end of January to December 2018 - cheaper. \$ 50 compared to normal costs.

They also promised to bring more features to iOS to provide battery status information in early 2018 so that users know when their batteries cannot deliver the maximum operating speed for the phone. This is a major change around the iPhone's battery problem because 10 years ago, when the first iPhone came out, Apple said that most iPhone users would never have to change the battery.

iPhone users have long suspected that Apple deliberately slowed down phones to boost sales of new phones but recent evidence has made them appear on many fronts with unattractive content, even also sued.

Although Apple later gave an explanation, the fact that this information was discovered by users instead of being announced by Apple still made many people disappointed.



Replacement of batteries for only \$ 29 is enough to regain user trust?

iPhone 6, 6S, SE and 7 run much slower when the battery is old and cannot provide enough power for the processor. In fact, Apple has talked about this issue when it came out iOS 10.2.1 a year ago, that the device was slow to fix the error that caused the iPhone 6 to crash due to insufficient power for the processor. But they did not elaborate on how much machine speed would have to be sacrificed and the recent measurement results showed that the machine was much slower.

Apple did not say that it deliberately slowed down the machine, but just tried to maximize the iPhone battery life 'to avoid unexpected collapse.' According to them, power management uses a combination of machine temperature, battery status and battery impedance. Only when these variables are required, the new iOS tries to optimize the operation of some other factors such as the CPU or GPU to avoid the machine from collapsing.

Microprocessors are only part of the battery-speed machine relationship. According to Apple, when the iPhone battery is slow, the screen will be darker, the speaker volume is smaller and even the camera's flash will be turned off. Important features such as cellular, GPS or camera quality are not affected. How to handle even smart but can not replace the speed of using the machine.

Either way, Apple has a long way to regain customer trust.

See more:

1. Apple was sued for deliberately slowing down the iPhone, tangled even more tangled
2. Apple released macOS unlocking patch, with apology

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