

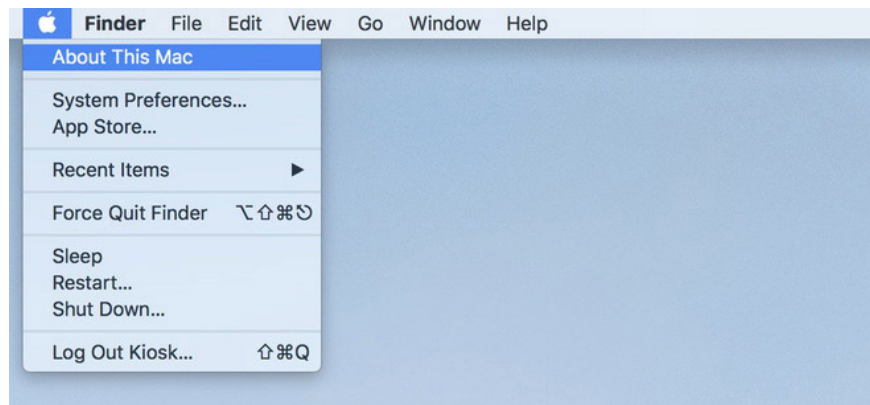
Apple confirms that the MacBook Pro has a battery error and may explode, this is how to check if your device is affected

Recently, Apple has officially confirmed that a small number of MacBook Pro has battery problems and may explode, affecting user safety.

Recently, Apple has officially confirmed that a small number of MacBook Pro has battery problems and may explode, affecting user safety. Specifically, the MacBook Pro sold from September 2015 to February 2017 may experience overheating, which in turn leads to explosion and fire.

Apple says the MacBook Pro 15-inch screen in 2015 is the only model that has battery problems. Therefore, users who own any other MacBook line will not have to worry about being affected by this error.

To check your model, users can click on the Apple logo in the upper left corner of the screen, then select "About This Mac". Details of the device will appear.





Three weeks ago, Apple recalled a 2015 15-inch MacBook Pro of a DJ after it exploded for investigation. Most likely, the result of the incident has led Apple to make this announcement.

How to test the MacBook Pro 15-inch 201 with a battery error?

Users need to be aware that not all 15-inch MacBook Pro devices have battery errors. To check if your 2015 MacBook Pro 15 inch is in the affected shipment, you can visit the official Apple website under the link below and enter the Mac's serial found at screen "About This Mac" according to the instructions above, to search.

<https://support.apple.com/15-inch-macbook-pro-battery-recall>

15-inch MacBook Pro Battery Recall Program

Apple has determined that, in a limited number of older generation 15-inch MacBook Pro units, the battery may overheat and pose a fire safety risk. Affected units were sold primarily between September 2015 and February 2017 and product eligibility is determined by the product serial number.

Customer safety is always Apple's top priority, and we have voluntarily decided to replace affected batteries, free of charge.

Eligibility

First check to see which 15-inch MacBook Pro you have. Choose About This Mac from the Apple menu () in the upper-left corner of your screen. Confirm your model is "MacBook Pro (Retina, 15-inch, Mid 2015)." If you have that model, enter your computer's serial number below to see if it is eligible for this program.

If your MacBook Pro is eligible, please stop using it and follow the instructions below to have your battery replaced.

Serial Number
XXXXXXXXXX

Finding your serial number is easy. [See how.](#)

How does Apple handle a MacBook Pro case with battery failure?

Apple said that all MacBook Pro in the affected area will be replaced by the battery free of charge.

Users need to bring the device to Apple Store or Apple authorized service centers for status verification. After the technicians determine your device is eligible, the battery will be replaced. The battery replacement time for MacBook Pro can last 1-2 weeks.

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