

After Viettel, VinaPhone also sends a notice requesting customers to add information before April 24, if not one-way

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Decree 49/2017 / ND-CP is issued to manage mobile subscribers well, avoid garbage sim and help protect customer information better. In this decree also stated that subscribers who have not updated enough information after April 24 will likely be locked in one direction.

In order to comply with the provisions of Decree 49/2017 / ND-CP and protect customers' rights, VinaPhone requests customers to receive a notification message from the operator to quickly complete the additional registration (information and portrait photos) at transaction points before April 24.



In addition, to check personal information related to the number of VinaPhone mobile phones in use, customers can write **TTTB** syntax to **1414** . If you find the information is incomplete and incorrect, please quickly add it.

To serve customers, VinaPhone will open up service hours at transaction points nationwide until 21:00 every day.

See more:

1. Viettel sim owners need to add personal information before April 24 if they do not want to be one-way blocked
2. How to check whether Viettel subscribers need additional personal information before April 24 or not
3. Instructions for supplementing information for Viettel prepaid subscribers at home

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