

# 4 ways to fix iPhone error displaying wrong caller name

Your iPhone rings and shows the caller's name on the screen, Mr. A., a colleague at work, but the voice you hear back from Mr. B. What's going on?

During the process of using the iPhone, you will probably have a couple of times when the iPhone displays the wrong caller name. Here are some simple ways to fix the problem.

## 1. Restart iPhone

As reported by some affected users, restarting the iPhone might fix this problem.

If you are using iPhone models that do not have a physical Home button, press and release the volume up button, press and release the volume down button, then hold the power button for a few seconds until the Apple logo appears on the screen. . Conversely, for older versions of iPhone, users only need to hold down the power button and the Home button at the same time.

## 2. Update the application

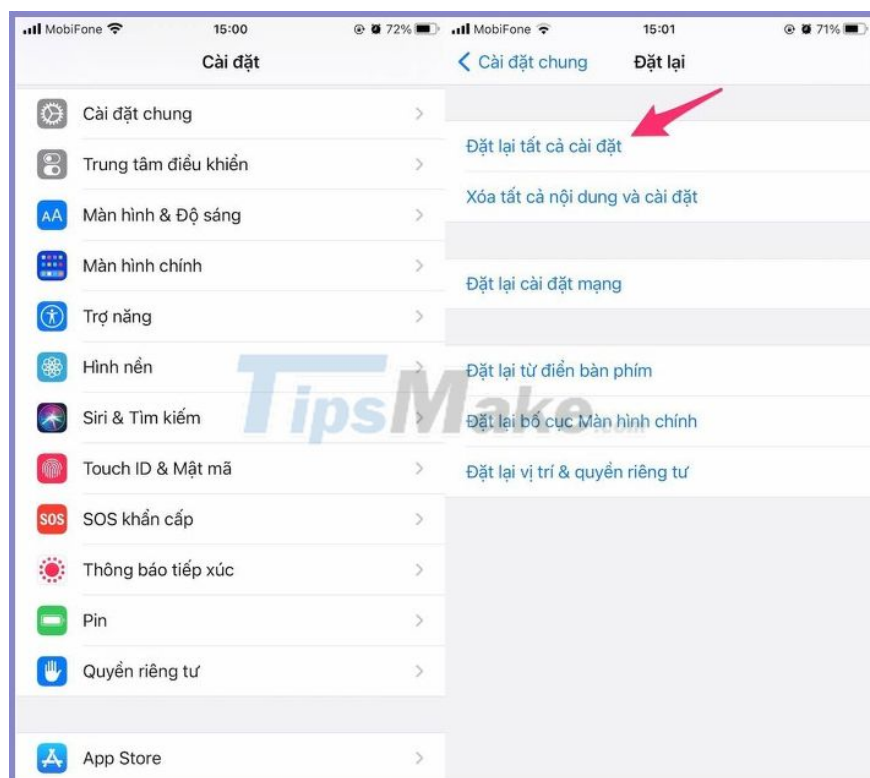
According to some users on Apple's Community Support page, the iPhone incorrectly displaying the caller name usually occurs after making a voice or video call using third-party apps, WhatsApp, Zoom and LINE. Most likely, these applications are not fully compatible with the new operating system.

To fix, open the App Store, click on the avatar in the upper right corner and select Update All (update all). Note, if the aforementioned apps don't have any updates, users just need to move on to the next method.

## 3. Reset all settings on iPhone

Here is another solution that you can try to fix iPhone error displaying wrong caller name. Resetting all settings on iPhone won't affect data, accounts, and media files (photos, videos, etc.) on the device. Instead, settings related to network connection, keyboard, security, etc. will be restored to their original default state.

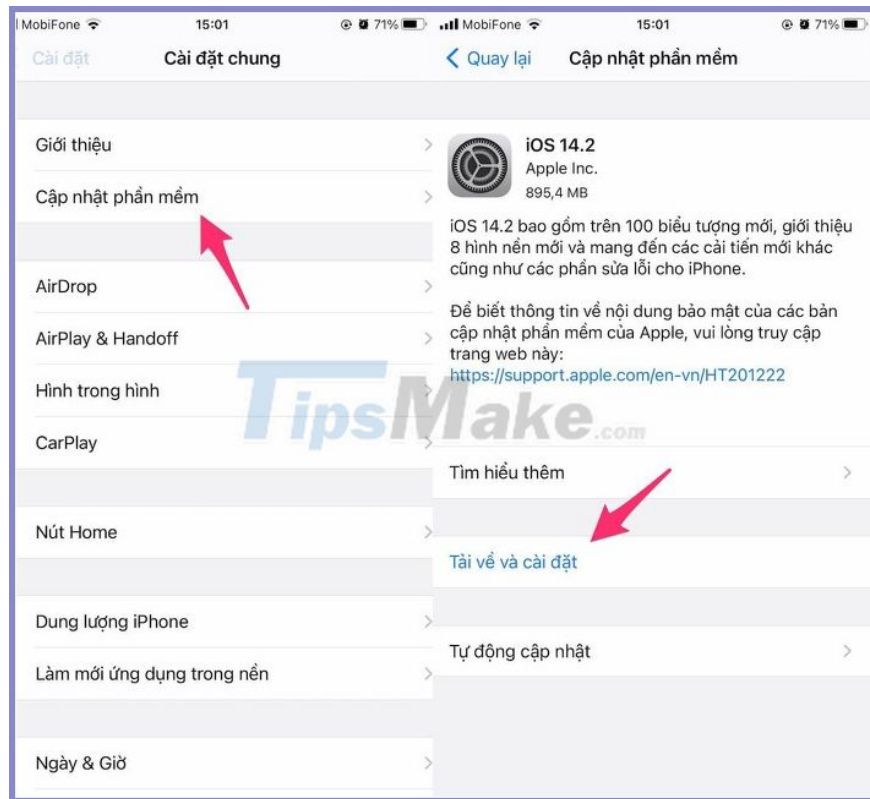
To do this, go to Settings - General - Reset - Reset all settings, enter your iPhone's password when prompted, and confirm again. .



## 4. Update iOS

To update the device's operating system, go to Settings - General - Software update - Download & Install (download and install).

If you've tried the above but still don't work, you may have to wait until Apple rolls out another update to fix the error.



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