

3 ways to fix error Zalo cannot send photos on iPhone, Android

Introduce 3 ways to fix error Zalo cannot send photos on iPhone, Android in the fastest way.

You can not send photos to friends and relatives on Zalo and do not know how to fix the error. So do not worry, I will now show you 3 ways to fix this on the phone iPhone, machine Android quickly.

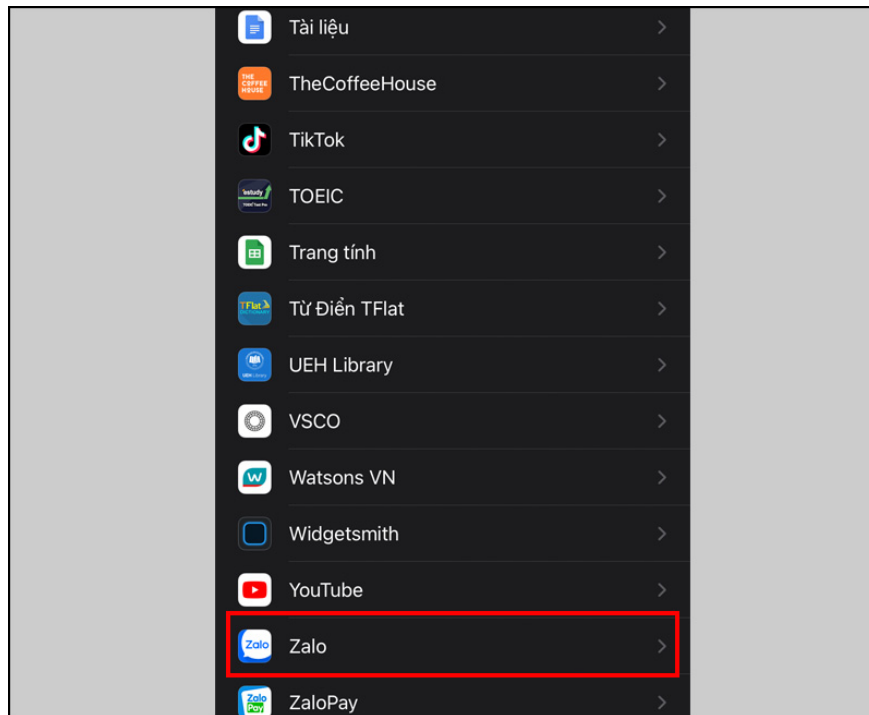
Note : You should follow them one at a time and move on to the new way when doing so does not fix this error.

1. Grant photo access

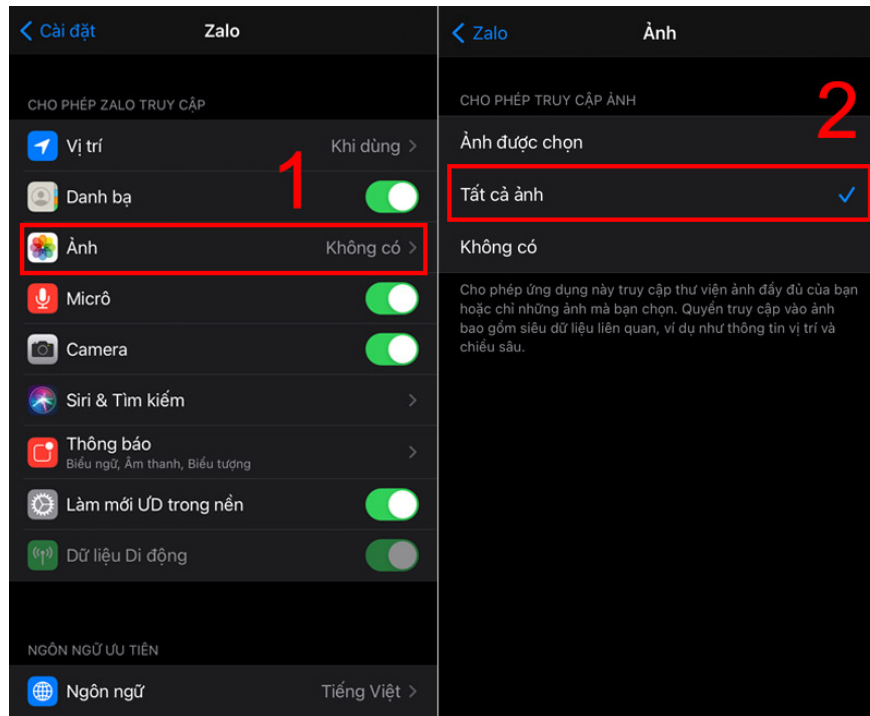
1.1. On iPhone

To grant access to photos for the Zalo app on iPhone, do the following:

Step 1 : Go to **Settings** > Scroll Down Press to select **Zalo** application .

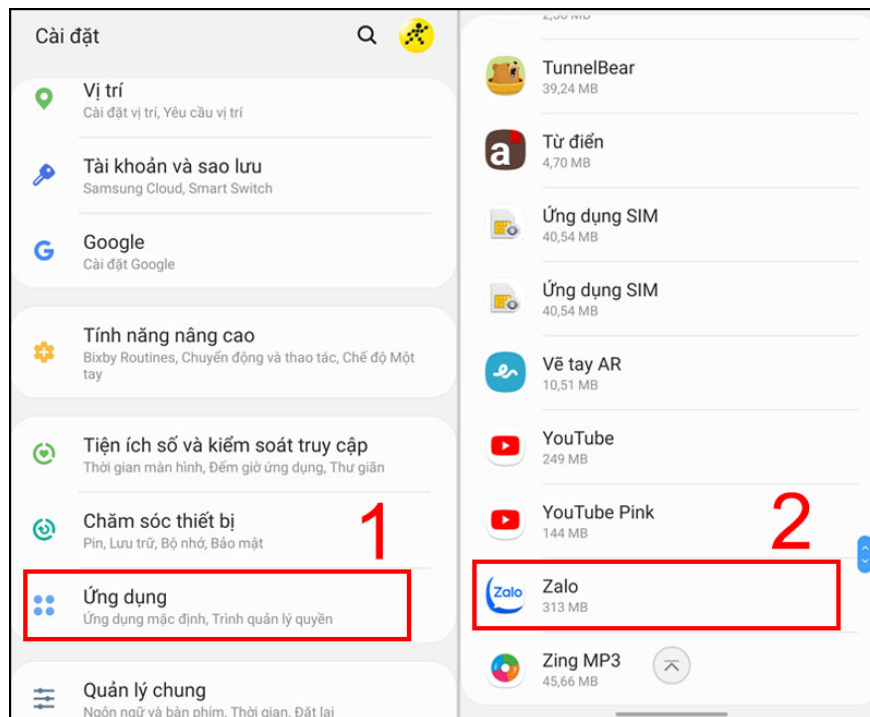


Step 2 : Next, choose **Photos** > Click **All photos** .

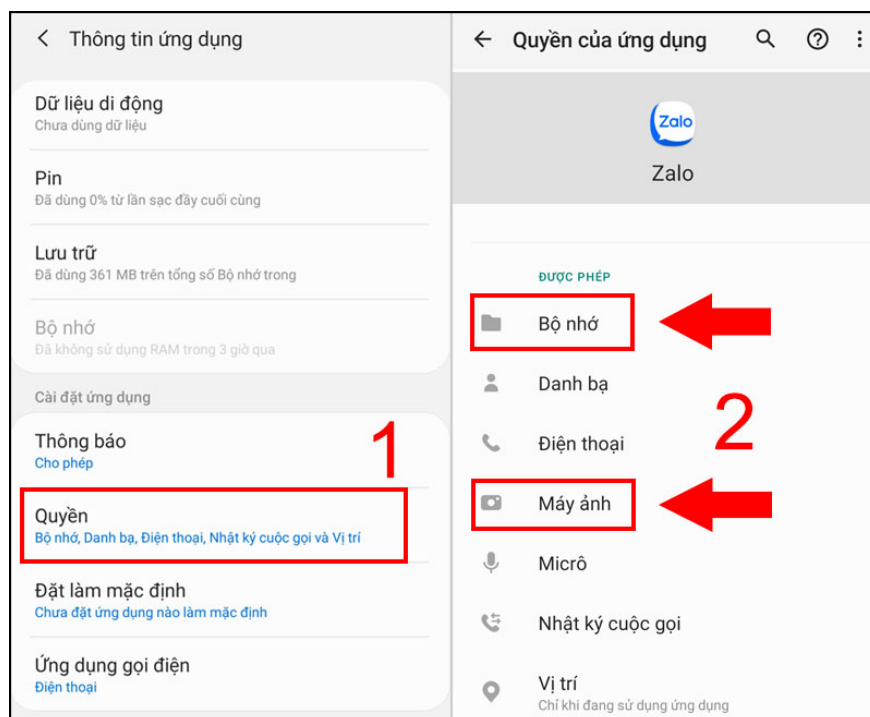


1.2. On Android phones

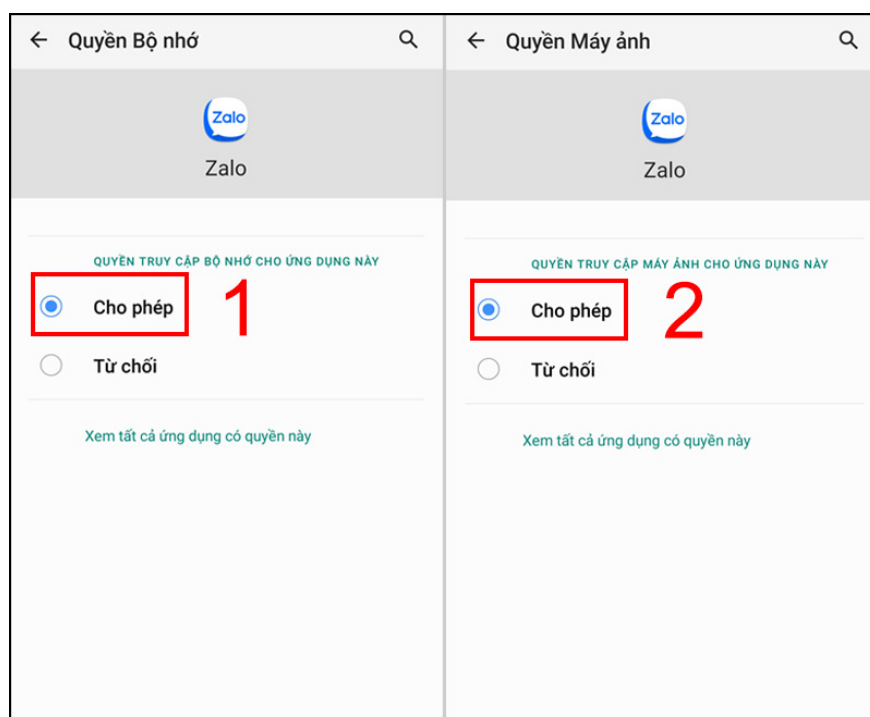
Step 1 : Access to **Settings** on your phone> Scroll down Press to select **Applications** > Next to find and Select **Zalo** application .



Step 2 : To set up photo access mode for your device, go to **Permissions** > Here, enable both **Memory** and **Camera** features .



To enable the Memory and Camera features, tap each item in turn, then tap **Allow** .



2. Check the network again

If you have given Zalo full permissions to the Zalo application to access photos in your device, but still cannot send the image, the second way to fix this error is to check the device's network connection. be.

To check if your phone is **connected to the network** or **the connection is stable** or not, try another application or visit any website.

There are 2 cases:

- If the **website can not be loaded** , it is most likely that the network is faulty.

At this point, you should check the wifi connection again by checking the wifi source, you can turn it off and on again to make the wifi more stable.

If you are using a 3G / 4G mobile data network, please check if the data package you are using is still data and is valid for registration. If you run out of data, you need to register or buy more storage.



If you can **download the website** , maybe Zalo is faulty, at this point you should close Zalo and then access it again or restart the computer.

If these methods still do not work, then check out method 3 offline!

3. Check for updates

The easiest, fastest but most effective way now is to check for updates of the Zalo app, it is best to go to CH Play (Android) / App Store (IOS) to proceed with **deleting** and **reinstalling the** application. using Zalo.

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