

# 20 ways to fix computer sound loss error on Windows 10

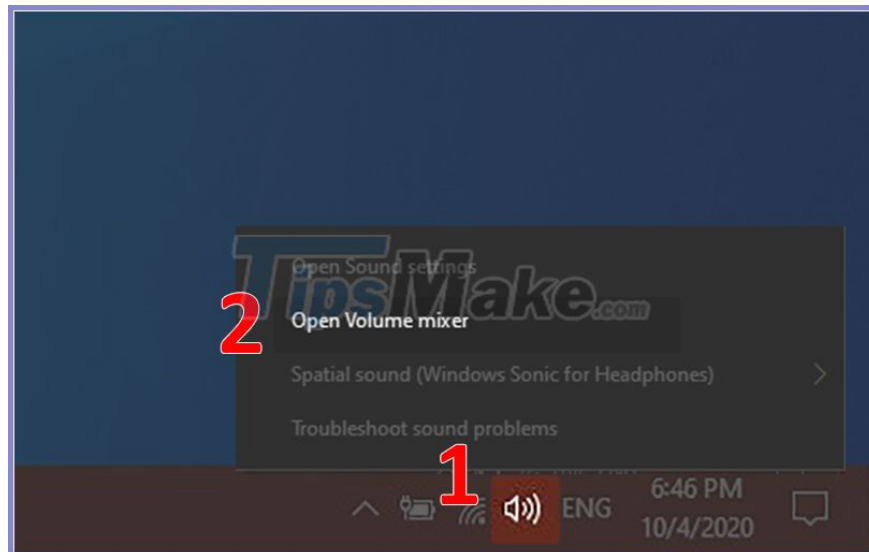
Refer now 20 ways to fix computer sound loss error on Windows 10 when your computer suddenly loses sound, fast, easy to do.

Losing sound is a common computer error that can be annoying and disrupt your work and relaxation. The following article will guide you 20 ways to fix computer loss of sound on Windows 10 quickly and easily. Stay tuned!

## 1. Check the volume on the app

You open a video on a certain application (for example, Zalo) but you can not hear the sound while opening the video file in your computer, the sound is still normal. This may be due to the application being muted, the fix is as follows:

- Step 1: Right-click the speaker icon in the bottom right corner of the screen> Select Open Volume mixer.



- Step 2: Tap the speaker icon in the app's volume bar to turn on the sound, slide up / down to adjust the volume.

## 2. Test your web browser

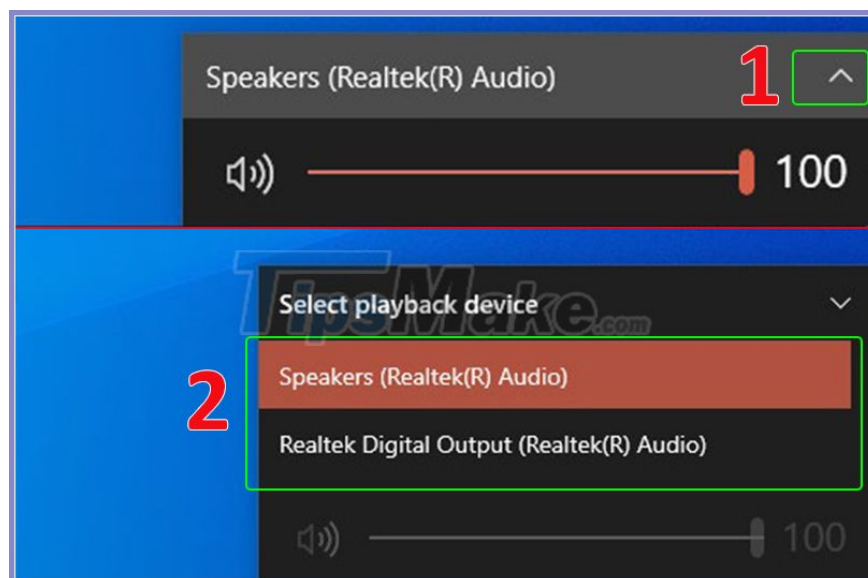
If you watch movies, surf the web but no sound or some web pages lose sound, it is due to the sound settings of the web browser. You can check it out by:

- Step 1: Go to Browser Settings> Select Privacy & Security> Select Website Settings.
- Step 2: In the Content section, select Other content options> Select Sound.
- Step 3: Swipe to turn on Allow websites to play sounds. Here you can also check which web pages are being muted under Mute> Select the three vertical dots icon> Select Delete to unmute the web page.

### 3. Check the output source

There may be multiple audio output devices available around your computer, so you need to check if the selected output matches the desired device.

How to check as follows: Right-click the speaker icon in the bottom right corner of the screen> Select the up arrow icon to open the list of audio devices connected to your computer.



### 4. Check the ports connected to the speakers or headphones

If the sound is not output when the computer connects to speakers or headphones, the first thing you need to check is the connector. The most common audio errors related to the connector are: the plug is open, the jack is inserted to the port (because the microphone and audio ports both use 3.5mm jack), .



## 5. Check sound settings

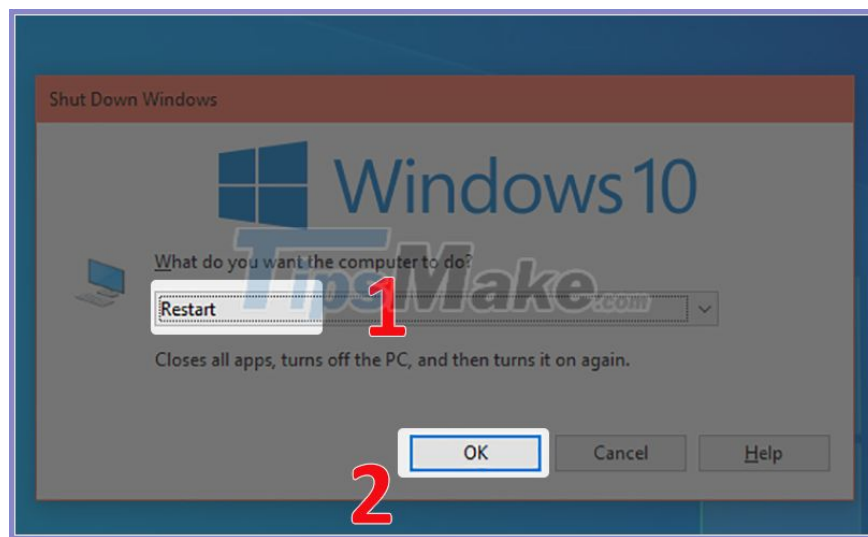
Check that your audio devices are in normal working state, specifically:

- Is the speaker battery running out of battery or not plugged into a power source?
- Are headphones broken or damaged in any position?
- If using Bluetooth connection, see if the audio device and the computer have turned on Bluetooth?

## 6. Restart Windows

You can try restarting Windows when the computer suddenly loses sound. The reboot process should help resolve some audio problems.

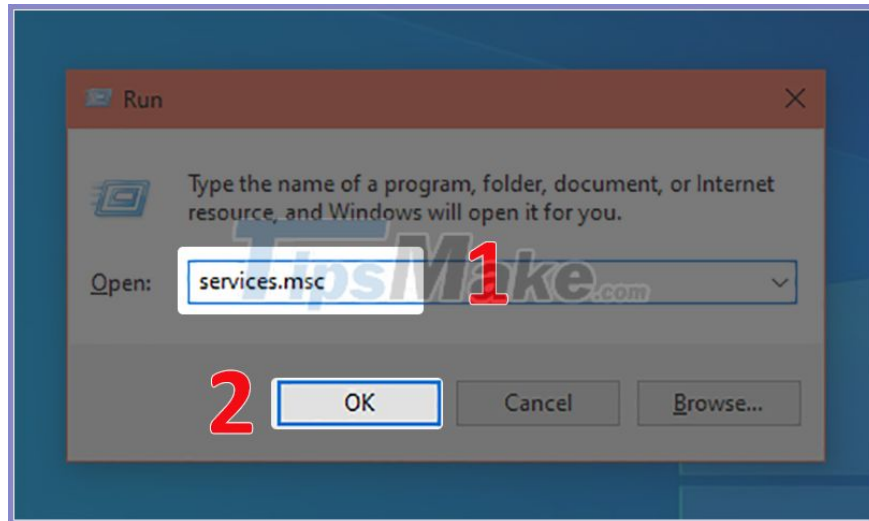
How to restart Windows as follows: Press Alt + F4 key combination> Click the down arrow symbol, select Restart> Click OK to finish.



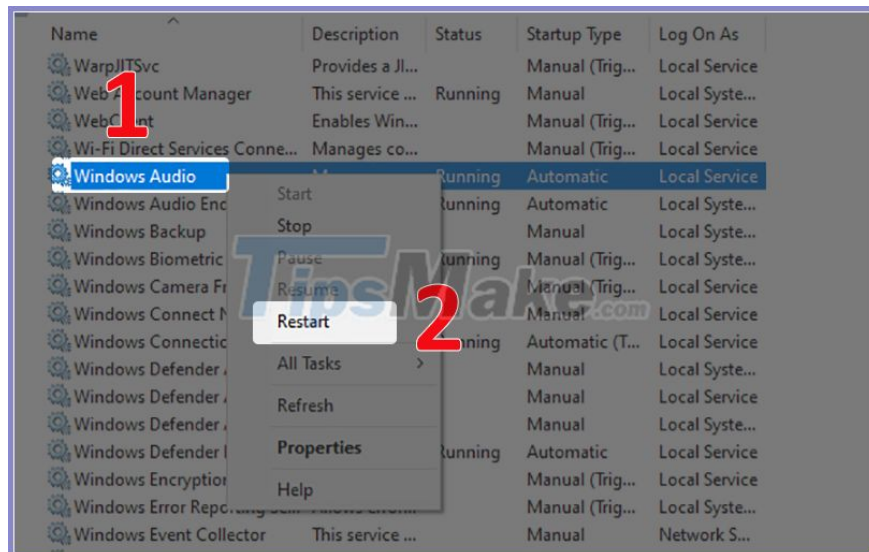
## 7. Restart Audio Services

Disabling or malfunctioning Audio Services is also one of the causes of your computer losing sound. Restart Audio Services by:

- Step 1: Use the key combination Window + R to open the Run dialog box> Type in the line "services.msc"> Click OK.



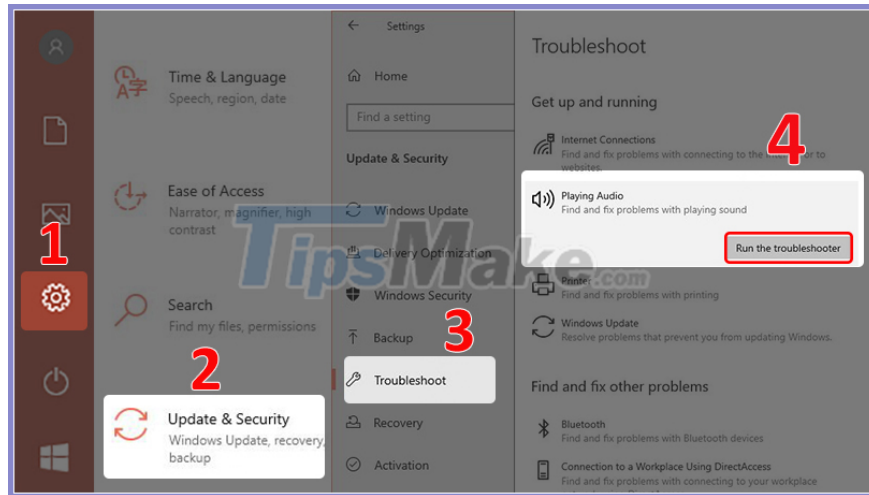
- Step 2: Navigate to Windows Audio> Right-click and select Restart.



## 8. Use Microsoft FixIt Troubleshooters

Microsoft provides users with tools to detect and fix common errors such as audio errors, network connection errors, printer errors, .

You can use this tool to try to fix the problem of audio loss you are having: Open Settings> Select Update & Security> Select Troubleshoot> Choose Playing Audio> Click Run the troubleshooter.

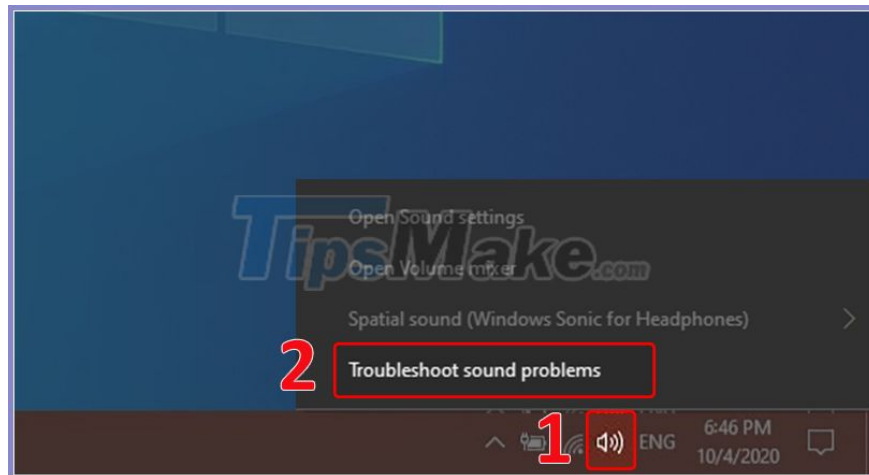


?

## 9. Use Windows Audio Troubleshooter

Windows Audio Troubleshooter is a feature that Windows 10 integrates into the operating system to help users easily find and fix problems related to sound.

To use this function, right-click the speaker icon at the bottom right corner of the screen > Select Troubleshoot sound problems.



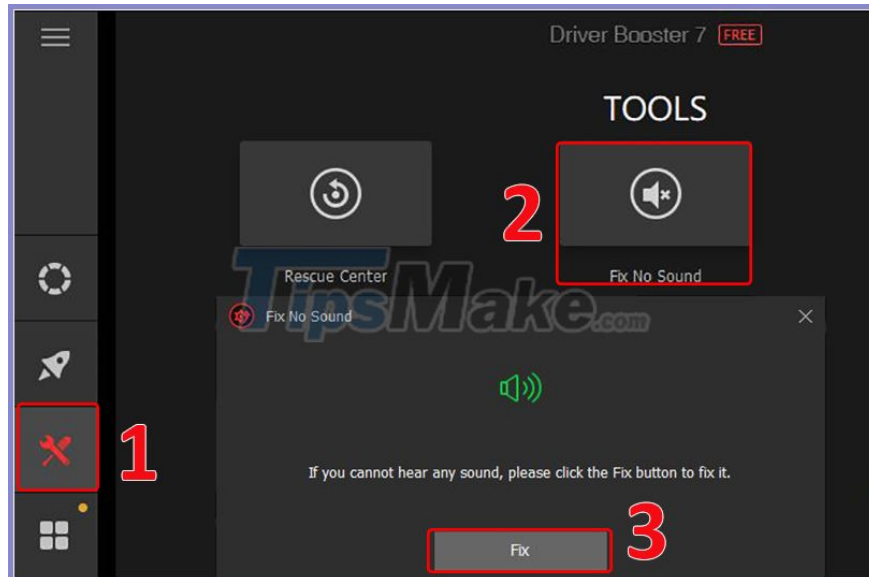
?

## 10. Use Driver Booster's Fix No Sound tool

Driver Booster is an automatic, easy-to-use driver update software of the manufacturer IObit. The app's Fix No Sound tool can help you fix some common audio loss errors.

- Link to download software: [HERE](#).

- How to use the Fix No Sound function: Open Driver Booster > Select Tools (the icon of a screw and a wrench) > Select Fix No Sound > Select Fix.

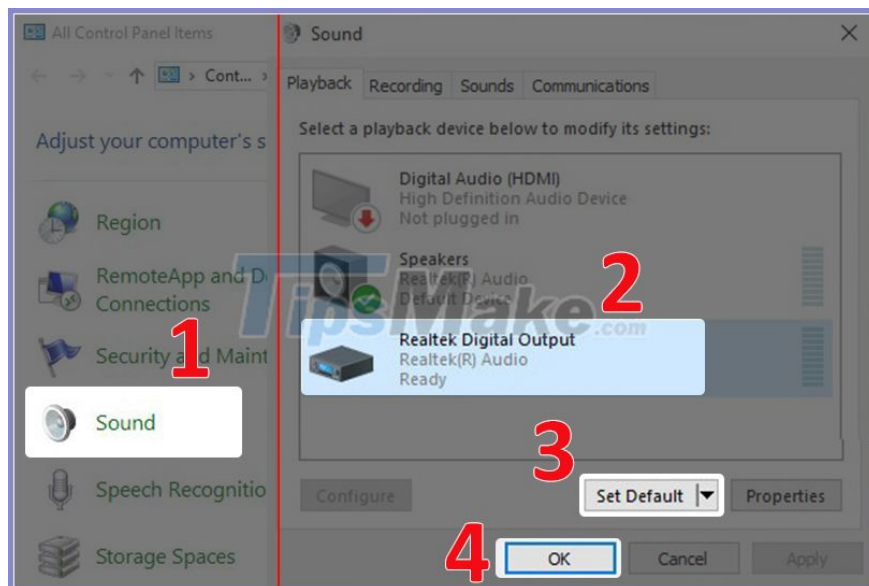


?

## 11. Set your audio device as default choice

If you are working with two monitors (the extra monitor does not have built-in speakers) the loss of sound is most likely because you are selecting that monitor as the default output device.

Set the audio device such as speakers or headphones as the default choice by: Go to Control Panel> Select Sound> Under Playback, select the audio device you want to set as default> Select Set Default> Click OK.

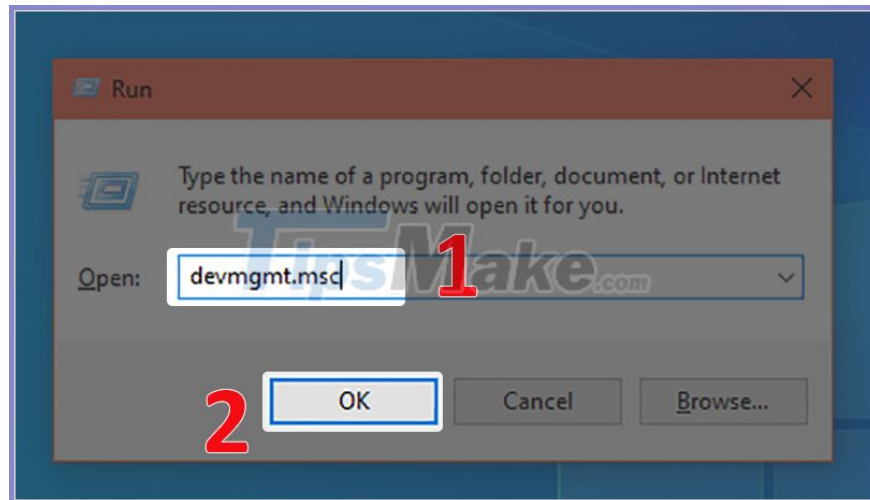


## 12. Update the audio driver

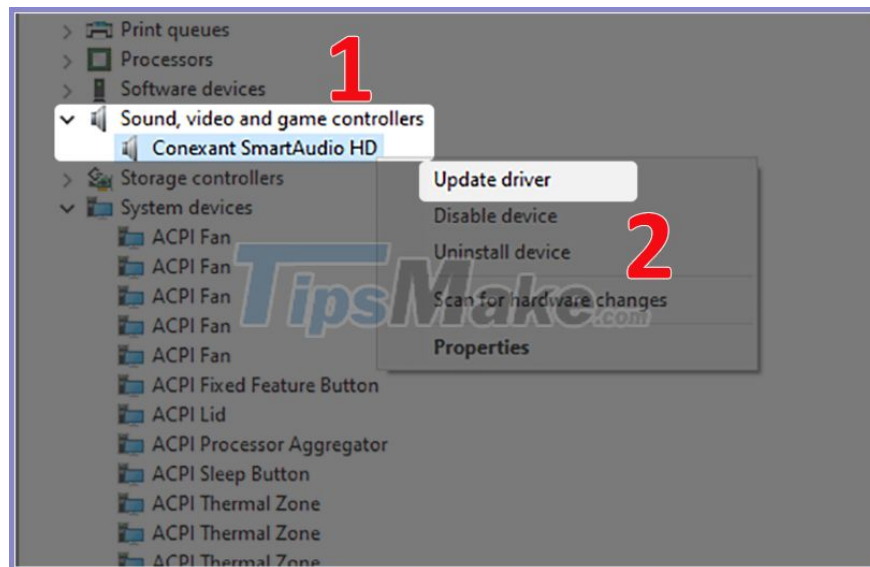
Outdated sound drivers can also cause problems playing sound on your computer. Updating the Sound Driver to a newer version will help fix these problems as well as make the sound more stable, smoother.

Proceed as follows:

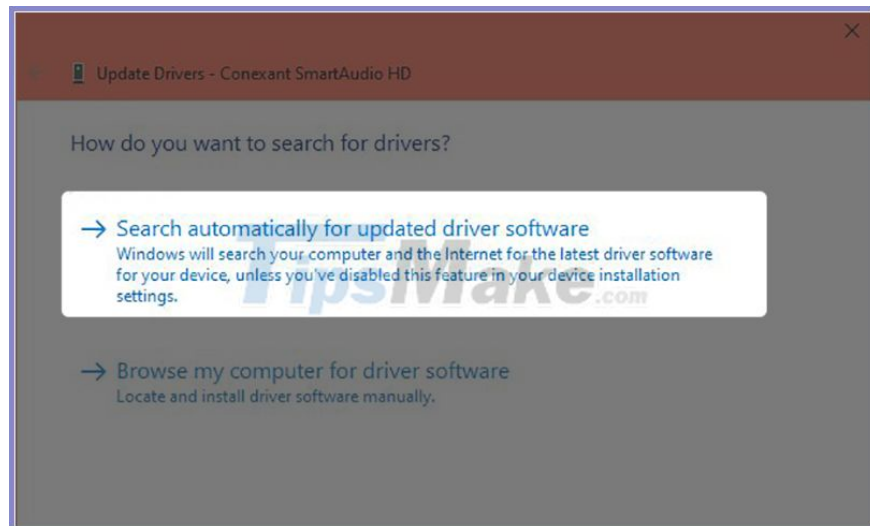
- Step 1: Use the key combination Window + R to open the dialog box Run> Type in the line "devmgmt.msc"> Click OK.



- Step 2: Select Sound, video and game controllers> Right-click on the name of your sound driver (for example, Conexant SmartAudio HD), select Update driver.



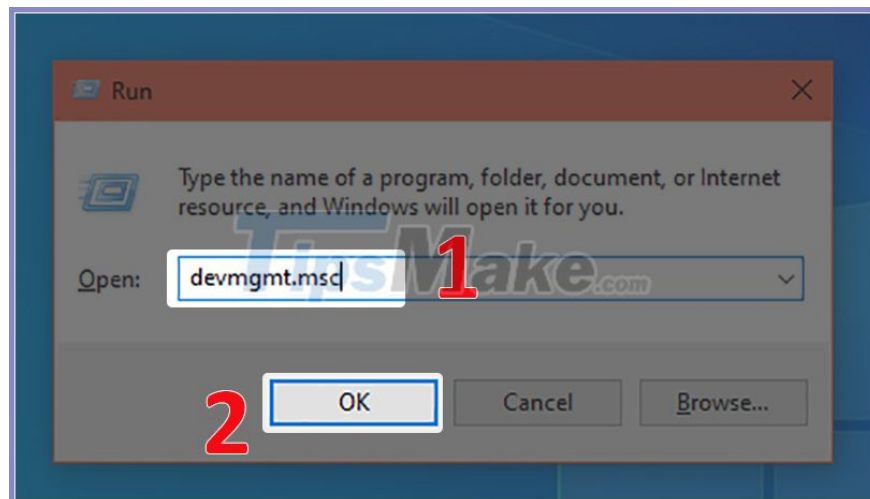
- Step 3: Select Search automatically for updated driver software for Windows to search and update your sound driver to a newer version.



### 13. Reinstall the audio driver

If you have updated the sound driver but your computer still does not sound, try reinstalling the sound driver to fix the error according to the following instructions:

- Step 1: Use the key combination Window + R to open the dialog box Run> Type in the line "devmgmt.msc"> Click OK.



- Step 2: Select Sound, video and game controllers> Right-click on the name of your sound driver (for example, Conexant SmartAudio HD), select Uninstall device> Select Uninstall.

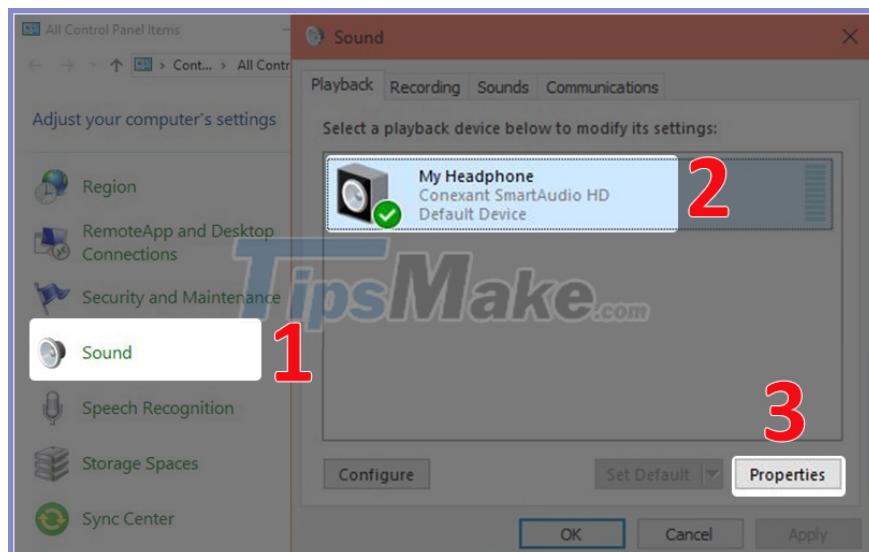


Step 3: Restart your computer so that Windows can detect the missing audio driver and reinstall it.

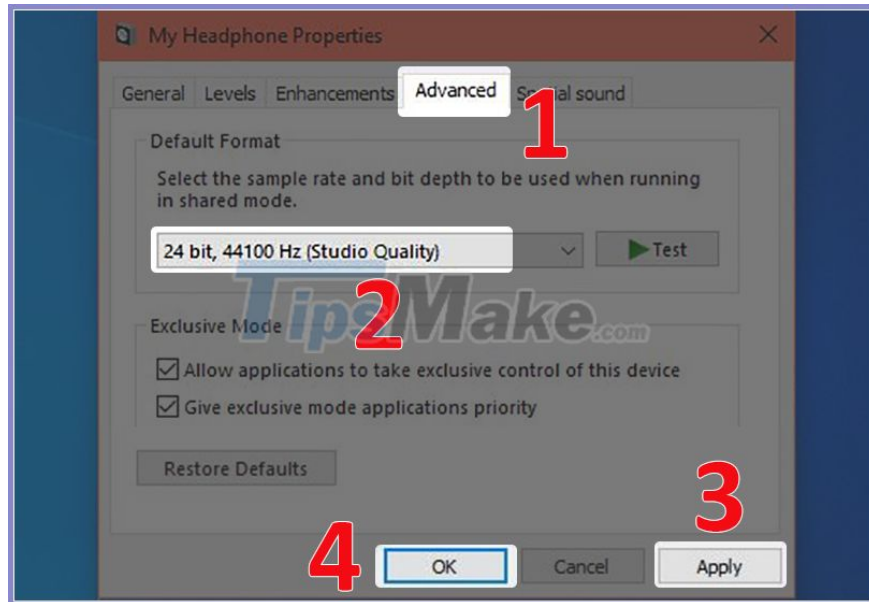
## 14. Adjust the default audio format

The audio format is changed leading to incompatibility and causing loss of audio on your computer. How to adjust the default audio format is as follows:

- Step 1: Go to Control Panel> Select Sound> In the Playback section, select the audio device you want to adjust to the format> Select Properties.



- Step 2: Select the Advanced tab> In the Default Format section, we choose the frequency 24 bit, 44100 Hz or 24 bit, 192,000 Hz> Click Apply> Click OK to save.

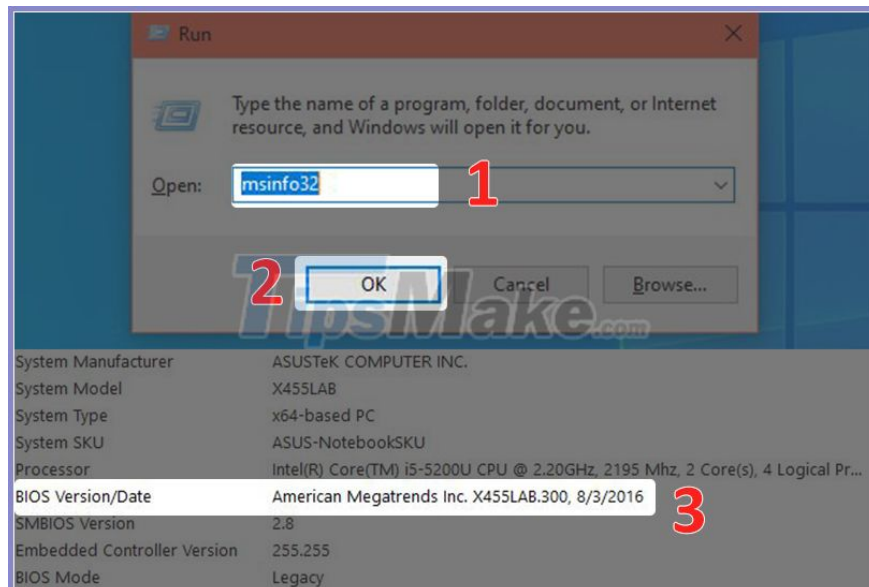


## 15. Update BIOS

Updating your computer's BIOS can help your operating system to be more stable, fix some problems such as audio loss errors.

You can find BIOS update information from its website for the most accurate and secure update. The basic implementation will have 4 steps:

- Step 1: Check the BIOS version you are using (Press Windows + R key combination> Enter the line "msinfo32"> Click OK).



- Step 2: Download the update on the motherboard manufacturer's website.

- Step 3: Read carefully the accompanying documentation of the update.

- Step 4: Carry out the update.

## 16. Check DPC latency

Deferred Procedure Call (DPC) - The Deferred Procedure Call is a mechanism of the Windows operating system, allowing high priority tasks to be executed first and delaying the requested tasks but with priority lower.

If the delay is too great, it can lead to problems including playing sound. You can use DPC Latency Checker software to check latency and shut down, delete or update some drivers that are generating errors.

- Link download: [HERE](#).

- Run the software to analyze and detect drivers affecting DPC latency.

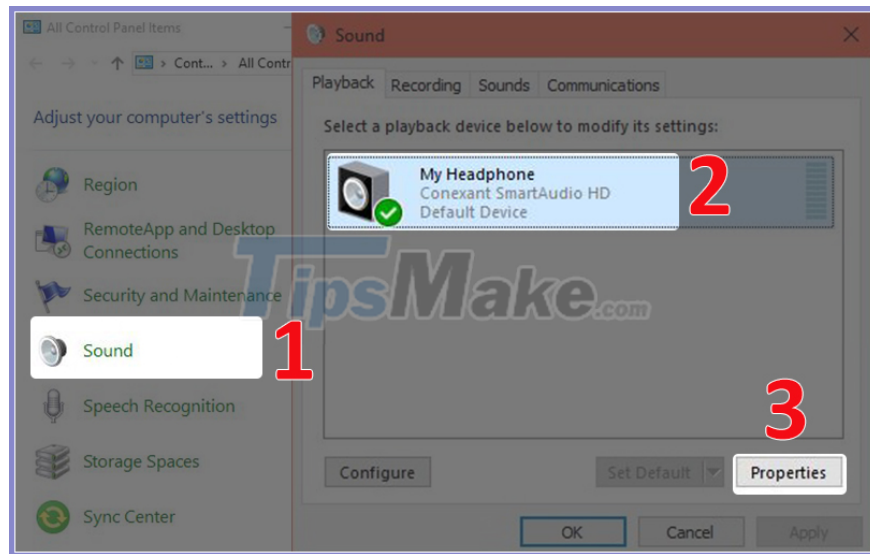


## 17. Disable audio enhancer

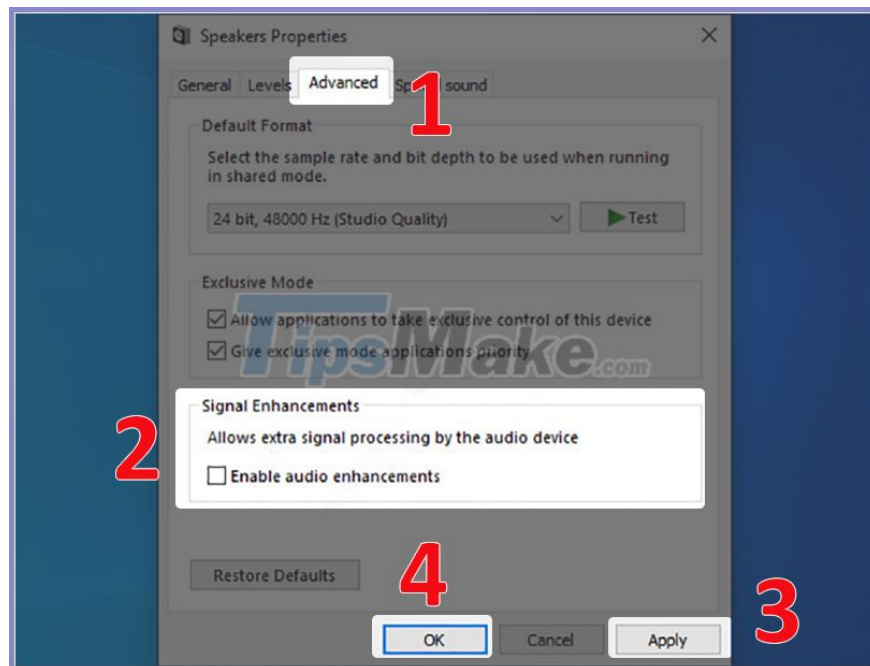
Windows 10 provides the audio enhancer with effects that make your audio experience better. However, this upgrade process is sometimes the culprit causing your computer to lose sound.

Try disabling the audio upgrade on Windows 10 using the steps below:

- Step 1: Go to Control Panel> Select Sound> In the Playback section, select the device you want to disable the audio enhancer> Select Properties.



- Step 2: Select the Advanced tab> Uncheck the Enable audio enhancements line to turn off the audio enhancement> Click Apply> Click OK to complete.

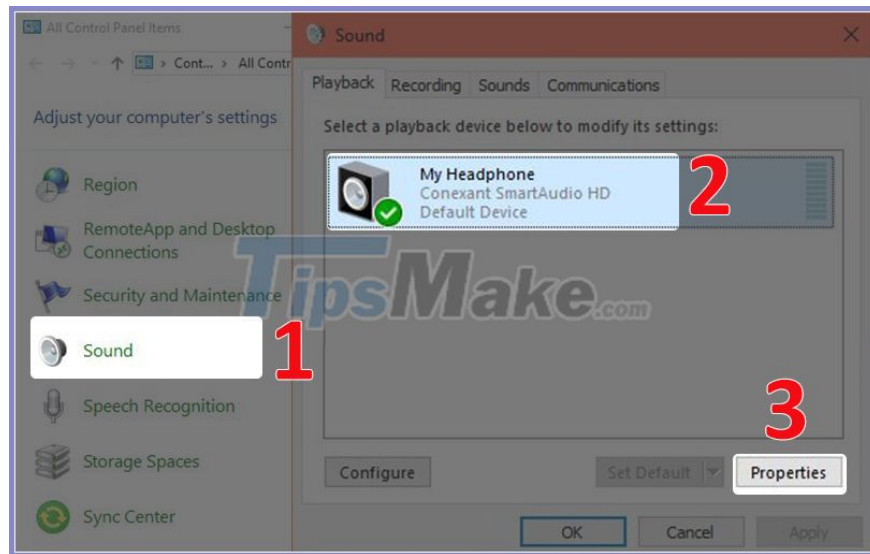


## 18. Disable Exclusive Mode

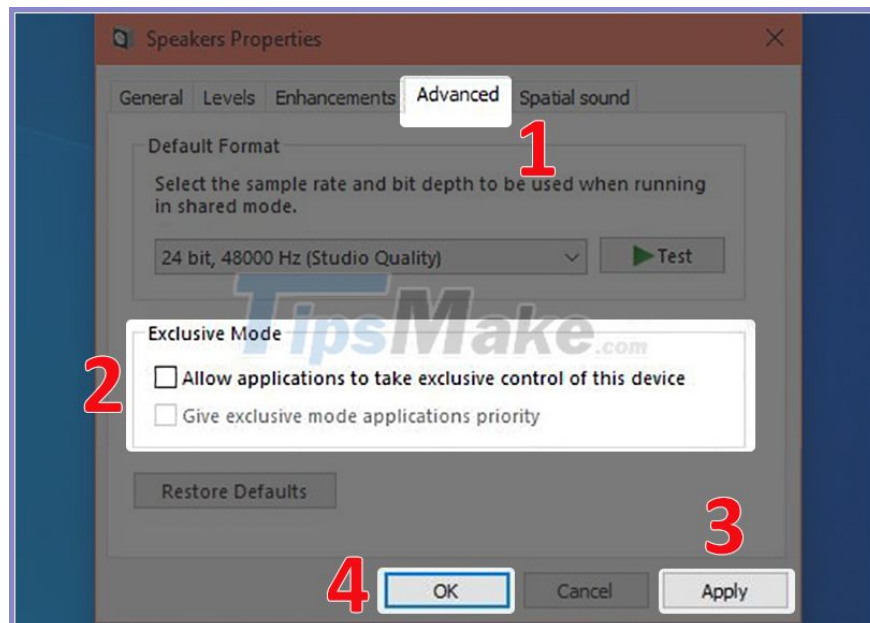
Some audio apps will exclusively control the audio device's driver so that other apps cannot play any sound at the same time, this is called Exclusive Mode.

If your computer is experiencing loss of sound, try turning it off by:

- Step 1: Open Control Panel> Select Sound> In Playback, select the audio device you want to disable Exclusive Mode> Select Properties.



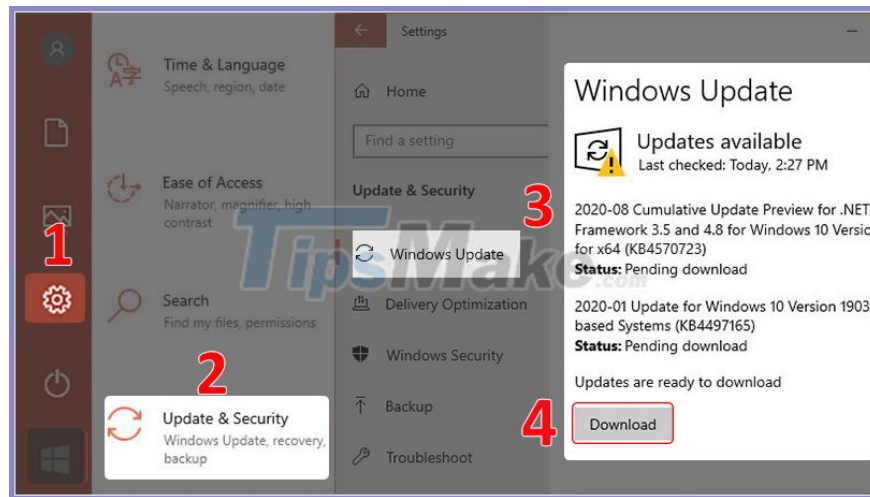
- Step 2: Select Advanced> Uncheck the 2 lines at Exclusive Mode> Click Apply> Click OK.



## 19. Upgrading your Windows 10 version

Updates are intended to improve stability and fix some bugs of the old version. Windows 10 upgrade is also a way to solve the problem of sound loss on the computer.

How to update Windows 10: Open Settings> Select Update & Security> Select Windows Update> Click Download to download the new version of Windows 10.



## 20. Operating system upgrade

Older operating systems like Windows XP / 7 / 8.1 are all outdated and no longer receive updates from Microsoft. This means problems such as loss of sound can occur and be difficult to fix completely.

Upgrading the operating system will help your computer perform better and contribute to the handling of the sound problems you are experiencing.

Above is a synthesis of 20 ways to help you fix computer loss of sound on Windows 10. Wish you will succeed and see you in the following articles!

You finished reading the article "**20 ways to fix computer sound loss error on Windows 10**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.